

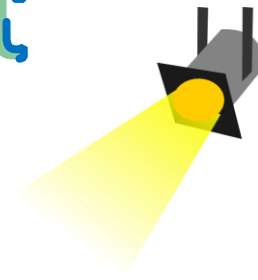


10/6/2017

City Manager's

WEEK-IN-REVIEW

in the Spotlight



Storm Cleanup Continues

Storm debris cleanup continued this week. This process is expected to take several weeks so we ask residents to be patient. For more information and to view a map of locations picked up, please visit the City's website here <http://www.palmcoastgov.com/newsroom/2017/09/21/3819/city-of-palm-coast-asks-residents-to-separate-hurricane-debris-into-3-piles>.

With the inundation of the recent, excessive rainfall, the City's wastewater system has been strained. The City is advising the public not to work or play in standing water. Many swales are now full, and some PEP tanks are under water. Standing stormwater is full of pesticides, fertilizers, oils/greases from the road and animal waste. The City is asking residents to also limit the amount of water usage, including flushing toilets, limiting showers and laundry; all to reduce the amount of water going down the drain. The City is working diligently to prevent any additional flooding. Customers who experience sewage backup in their homes or a PEP tank alarm going off should call Palm Coast Customer Service at 386-986-2360. For more information, see the attached news release. View the City's information Wastewater video here <https://youtu.be/nlilRMO1HHw>.



Public Works Staff – Storm Debris Pickup



Utility Staff – Tanker Trucks at Pump Stations

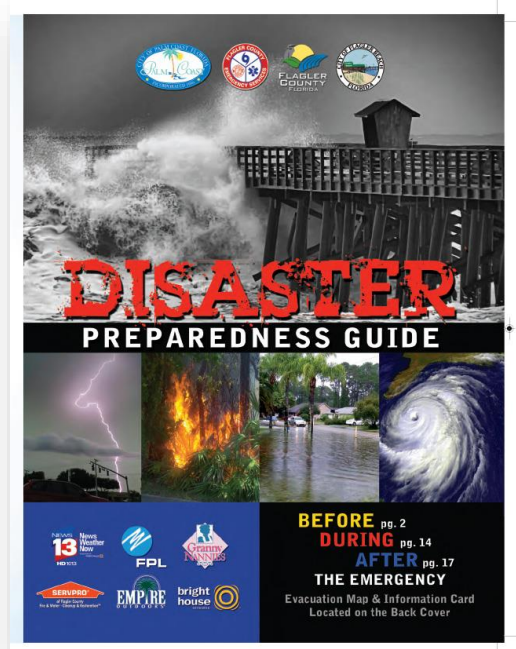
Highlights

Firefighter Julie Rivera was presented the 2017 Fire Commendation Medal by the Sons of the American Revolution, Flagler Chapter. Firefighter Rivera was selected for the award by the Fire Department command staff for her willingness to go above and beyond and for her enthusiasm for the fire service. Congratulations to FF Rivera for this prestigious recognition of Firefighter of the Year.

Updated Disaster Preparedness Guides Now available on the City's website at www.palmcoastgov.com/emergency or hard copies can be picked up at City Hall (160 Lake Avenue), Fire Station 25 (next to the Palm Coast Tennis Center), the Palm Coast Utility Department (2 Utility Drive) and the Palm Harbor Golf Club (20 Palm Harbor Drive).



Sons of the American Revolution, Flagler Chapter presents FF Rivera the 2017 Fire Commendation Medal



Announcements



Friday, October 13, 7:15pm
Central Park at Town Center



Friday, October 27
Belle Terre Park



Monday, October 30 and Tuesday, October 31
Fire Station 21
9 Corporate Drive

Intracoastal Waterway Cleanup {RE-SCHEDULED}
Saturday, November 4, 8am
Holland Park



Next Week:

- Tuesday, October 10, 9am, City Council Workshop, City Hall – Community Wing, 160 Lake Avenue

Attachments

- Administrative Services & Economic Development Department Update
- BAC Update
- Public Works Department Update
- Community Development Department Update
- Information Technology Department Update
- Fire Department Update
- Parks & Recreation Department Update
- Utility Department Update
- Humane Society, Pet of the Week

News Releases

- Food Truck Tuesdays (Oct. 17 event)
 - Julie Rivera named Firefighter of the Year.
 - Wastewater System Issues & How the Public Can Help.
-

Communications & Marketing:

Communications about the weekends rain/flooding event and the ongoing cleanup of hurricane debris were the Division's top priority this week. The City provided information during the rain event via social media and the news media. For debris cleanup, a new system was developed to provide daily updates – with a map of the debris cleanup progress – on the City website: www.palmcoastgov.com. See the “Debris Pickup Info” box on the homepage.

The Brand Plus Team met to work on improving brand consistency in City documents and to explore participation in the social media app Next Door. A committee will work on art for the renovated and expanded Community Center.

Also this week, the team designed a brochure, provided audio streaming support for the City Charter Review Workshop, videotaped and aired live the City Council meeting, created a Customer Service Week video and planned the upcoming Founders Day. Updated Disaster Preparedness Guides were distributed to many City facilities and is now available online at www.palmcoastgov.com/emergency. News releases distributed this week were: Food Truck Tuesdays (Oct. 17 event), Julie Rivera named Firefighter of the Year and Wastewater System Issues & How the Public Can Help.

Fall recreation programs were featured in this week's Discover Palm Coast Radio Show; listen to the podcast here: <https://itunes.apple.com/us/podcast/new-fall-parks-recreation-programs/id1224613710?i=1000392989417&mt=2>. News and activities were posted to Facebook, Twitter and Instagram, and messages and announcements were updated on Palm Coast Television's bulletin pages and ticker tape service.

City Clerk

- Processed four public records requests.
- Processed two litigation documents.
- Prepared and posted two agendas and four sets of approved meeting minutes to Web.
- Processed three resolutions.
- Processed four ordinances.
- Sent Letters (thank you for serving and a welcome to those that were selected) to the Code Enforcement Board.
- Completed one Proof of Life documents for citizens.



City of Palm Coast (Official)
Published by Jason Giraulo [?] · October 1 at 8:08pm · 🌐

With the heavy rain our area is receiving, we want our residents to know that the City is monitoring conditions and is ready to respond.

We are aware of some roadway flooding. It's normal and expected in this kind of rain event. We have crews out working to keep ditches and drains clear. We've also lowered the water levels in our freshwater canals to make as much capacity as possible.

We recommend people stay out of the floodwaters - don't walk or drive thru it and don't create a wake that could flood someone's garage or house.

**Social Media
POST OF THE WEEK**

Central Services Division

Purchasing:

Status	Ref. #	Project
Pending	RFQ-CD-CME-17-47	Architectural Services
Pending	RFQ-PW-PFM-18-07	Bulk Sand Purchase
Pending	RFQ-UT-18-09	Valve Hand Exerciser
Open	RFP-IT-18-05	Municipal Broadband Network Business Plan
Open	ITB-PW-PFM-18-01	Landscape Chemicals and Fertilizer
Open	ITB-UT-WD-17-63	Filter Valve Replacement
Open	ITB-PW-SD-17-64	REBID - Culvert Pipes
Open	ITB-UT-17-65	Re-Bid Lime Sludge Hauling & Disposal for WTP 2
Open	LOI-CD-CME-18-03	NEW SIGNAL AT BELLE TERRE PKWY AT MARKET AVENUE/EASTWOOD DRIVE
Evaluating	RFQ-UT-17-60	Utility Line Repair and Restoration
Completed	RFP-ADM-17-50	State Lobbyist Services
Completed	ITB-PW-SD-17-58	Roadway Striping Maintenance
Completed	ITB-PW-FLT-17-59	72" Cut Articulating Mower Deck
Completed	ITPQ-CD-CME-17-61	L-1 AND K-1 SURFACE WATER CONTROL STRUCTURE REHABILITATION
Completed	ITB-CD-CME-17-61	L-1 AND K-1 SURFACE WATER CONTROL STRUCTURE REHABILITATION

Contracts Processed:

- Flagler Humane Society, Inc., Agreement to Extend the City of Palm Coast Agreement with Flagler Humane Society, Inc., Relating to Animal Shelter Services on a month-by-month basis signed 10/06/2017

BUSINESS ASSISTANCE CENTER



The Palm Coast Business Assistance Center Services Provided by the SBDC at UCF

Located at City Hall
160 Lake Avenue
Palm Coast, Florida 32164
(386) 986-2499
www.PalmCoastBAC.com

BUSINESS CONSULTING

- This Week – 8 Consulting Sessions, 32 Consulting Hours
- Total for Month – 8 Consulting Sessions, 32 Consulting Hours

PALM COAST BAC IMPACT

- Economic Impact This Fiscal Year - \$2,324,000
- Economic Impact to Date- \$28 Million
- Return on Investment - \$86 per Tax Dollar Invested

NEW PALM COAST COMMERCIAL BUSINESSES

- Starbucks Coffee – 100 Belle Terre Pkwy – Other Eating Establishment
- Fare to You – 31 Old Kings Rd N – Food Delivery Service
- Bernard Cannabis Center LLC – 389 Palm Coast Pkwy SW – Medical Provider

NEW PALM COAST HOME BASED BUSINESSES

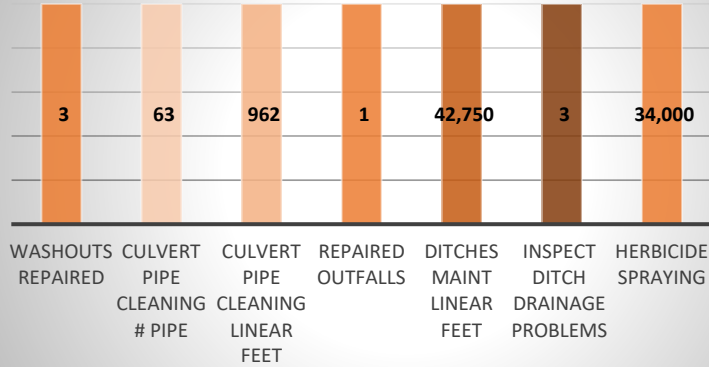
- Ortiz Carpentry LLC – Carpentry
- Michael S Brownstein Notary Service – Notary Service
- JW Spray Foam Insulation – Insulation Installation
- Pellicer Home Improvement LLC – Handyman Service
- Lord's Roofing – Roofing Contractor
- Lord's Roofing – General Contractor
- Kartar's Services LLC – Landscaping Service
- Kartar's Services LLC – Janitorial Service
- Angela Cotton – Janitorial Service
- Tracy L Marchese – Retail Sales
- Flagler Land Management LLC - Tree Surgeon
- Senior Benefits Northeast Florida LLC – Financial Planning
- Palm Coast Lawn Service LLC – Landscaping Service
- C & K Drywall Services Inc – Drywall Contractor

PUBLIC WORKS – Nestor Abreu, Director

All hands on deck - crews working on Citywide storm debris pickup



Stormwater Division



Debris clean-up

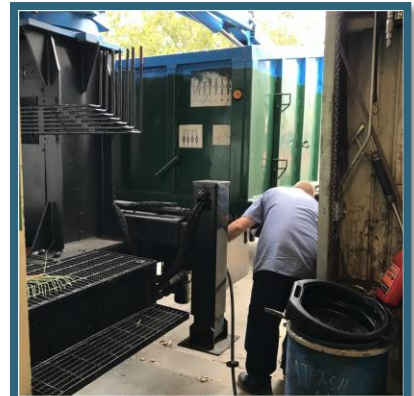
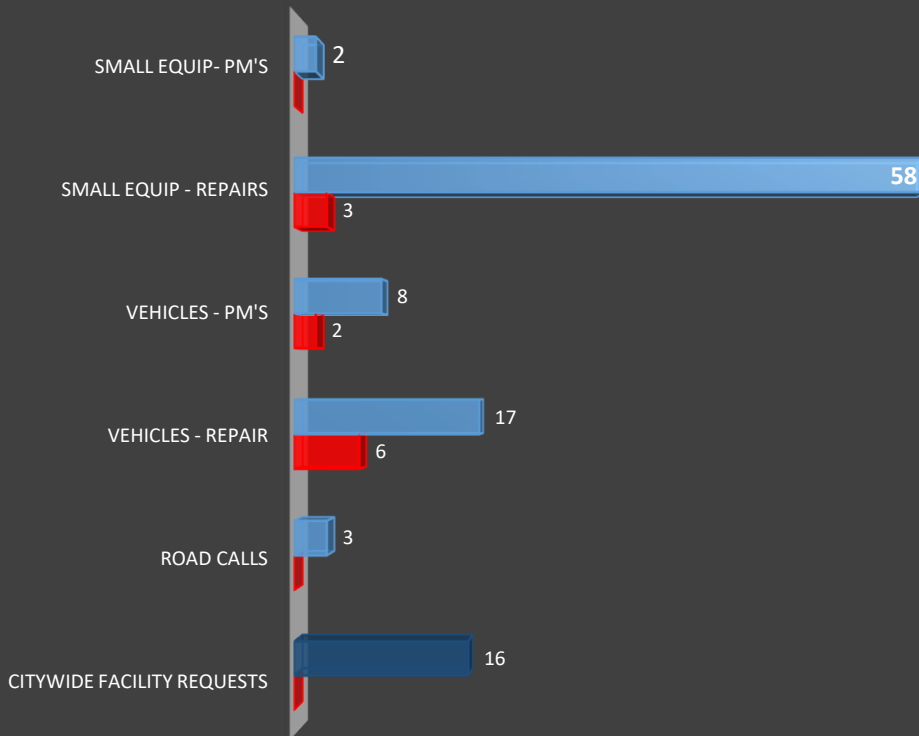
Parks & Medians

This week our parks landscape & medians division cleaned Linear Park, cut back grass & pruned trees at Indian Trails Soccer Complex, weeding was also completed on the Belle Terre south medians.



■ City Fleet ■ Fire Fleet

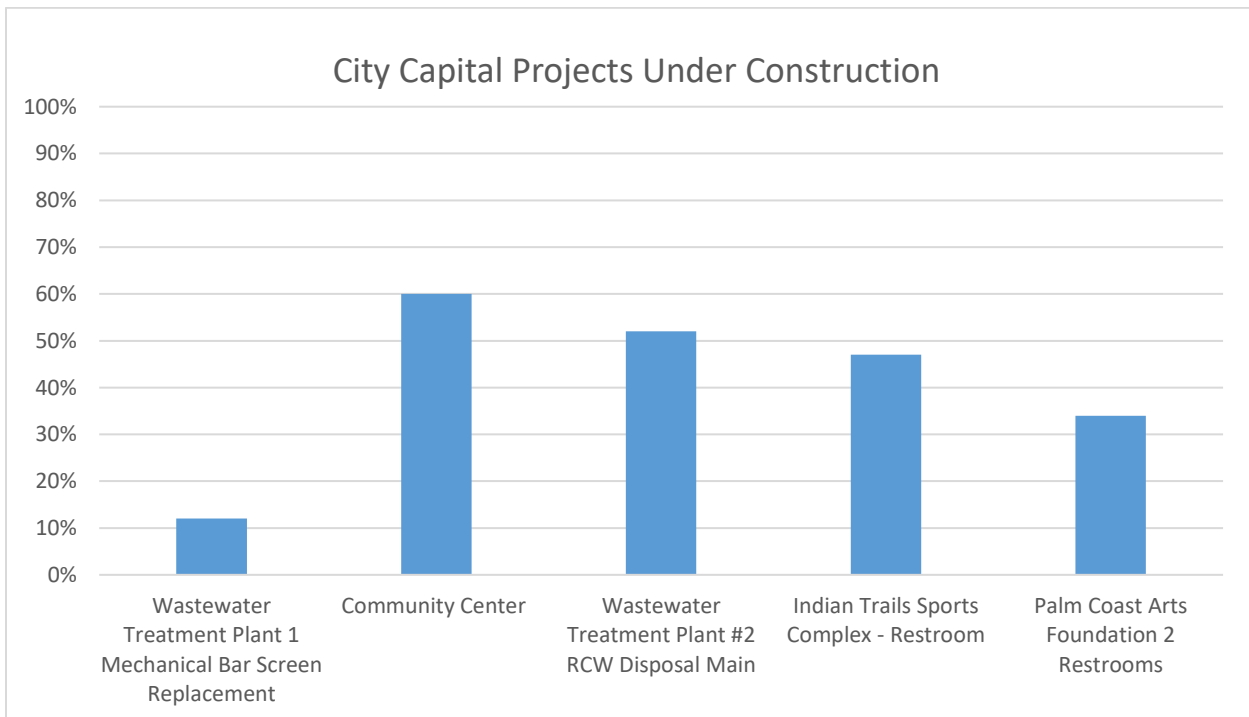
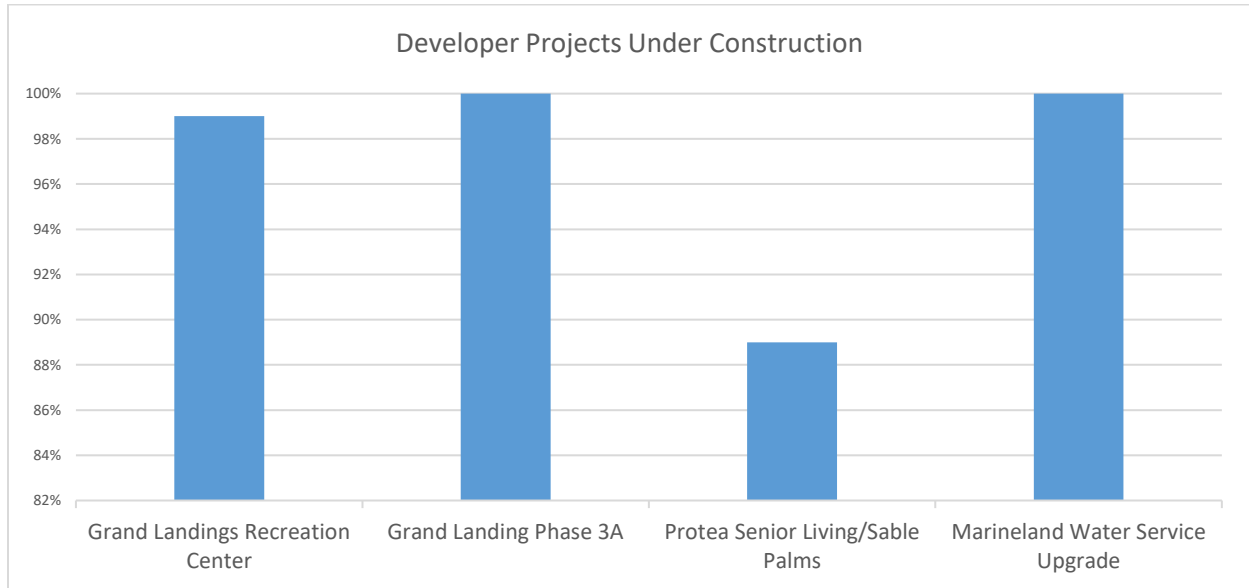
Facility & Fleet Service



Fleet prepares debris hauling truck

COMMUNITY DEVELOPMENT – Stephen Flanagan, Director

PROVIDE GUIDANCE FOR WELL-PLANNED GROWTH AND
DEVELOPMENT FOR THE PROTECTION OF THE CITY'S
NATURAL RESOURCES, PUBLIC HEALTH, SAFETY, AND WELFARE.

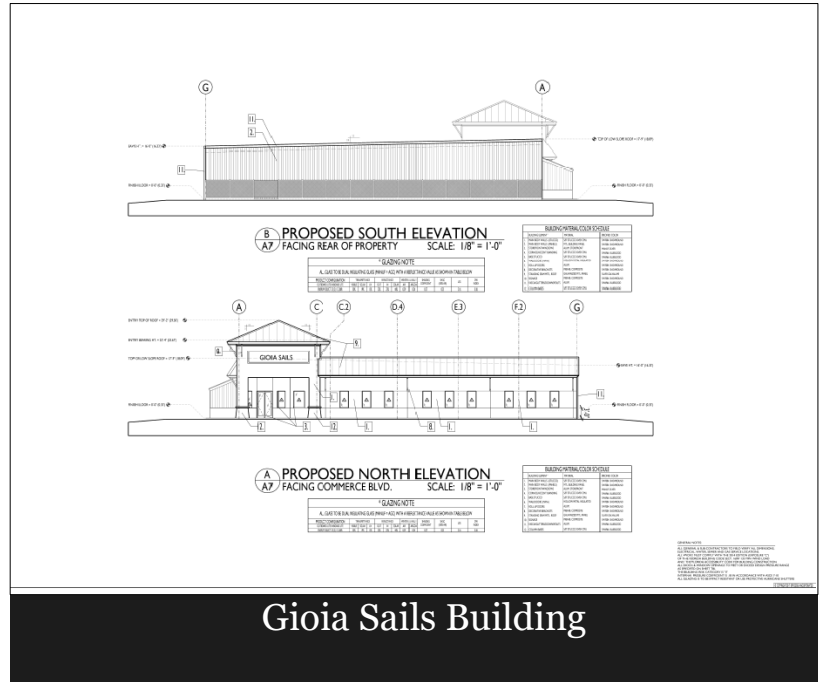


Commercial Permits Applied			
84 Pinnacles Dr #400	Interior Renovations - Bathrooms	Fontana Construction	\$14,000.00
84 Pinnacles Dr # 300	Interior Renovations- Bathroom	Fontana Construction	\$14,000.00
5 Utility Drive # 17	Interior Renovations- Title Company and Contractor	Machin Construction	\$18,000.00
5 Utility Drive # 10	Interior Renovations- Vacation Rental Units	Machin Construction	\$10,000.00
Commercial Permits Issued			
212 Palm Coast Parkway NE	Restaurant - IHOP	Keator Construction	\$1,062,496.00
160 Cypress Point Parkway C213	Interior Renovations - 3D Enterprise	Veritas Construction	\$2,000.00
6 Commerce Blvd	Interior Renovations - create 6 offices	Commercial Construction	\$69,000.00
5435 Belle Terre Parkway (Parkview Church)	Interior Renovations - Kitchen Remodel	Dimare Construction	\$55,000.00
Occupancy Permits Issued			
1 Florida park Drive 105C	Palm Coast Nutrition - consulting	Sandra Gioiosa	
66 Russell Drive	Hanifanis Cozy Home - group home	Imtiaz Crown	
4 Office Park Drive Pod 1	Poppies Adult Day Care Center	Cynthia Weston	
100 Cooper Lane	The Green Lion Café	Christopher Marlow	
21 Old Kings Road N B202	Geppner & Associates Accounting and Tax Service	Edward Geppner	
Development Order			
Technical Site Plan	Gioia Sails located at 6A Commercial Boulevard off of Utility Drive	Gioia Sails South, LLC	
Development Applications			
Rezoning	Old Kings Road Tract 2 located East of Old Kings Road S	Charlie Faulkner	
Rezoning MPD	Whiteview Parcel 302 located a Pine Lakes Pkwy and Whiteview	Michael Chiumento	
Technical Site Plan	Race Trac located at SR 100 and Old Kings Road	Bryan Potts	
Permitting Activities			
Total Permits Issues:			298
Residential Single Family/Duplex Residences			17
Construction value improvements from October 1, 2016 to date			\$317,167,000.00

Spotlight Projects

Gioia Sails South, LLC was issued a Development Order on October 3, 2017, for site plan approval for a 30,000 sq. ft. building located at 6-A Commercial Boulevard. The new building is for light manufacturing uses and will have two businesses located within it including Gioia Sails as the primary occupant.

A landscape buffer was designed by the Planning Department and installed by a private contractor along Cypress Edge Drive to facilitate a more complete buffer to the rear of the residential lots across the canal in this location. The buffer also serves to restrict unpermitted parking and boat launching into the drainage canal. The buffer consists of 16 yaupon holly trees that are about 6' tall and spaced 8' apart. They will eventually grow to be a solid hedge and noise buffer.



Gioia Sails Building



Cypress Edge Drive Landscape Buffer

Applications

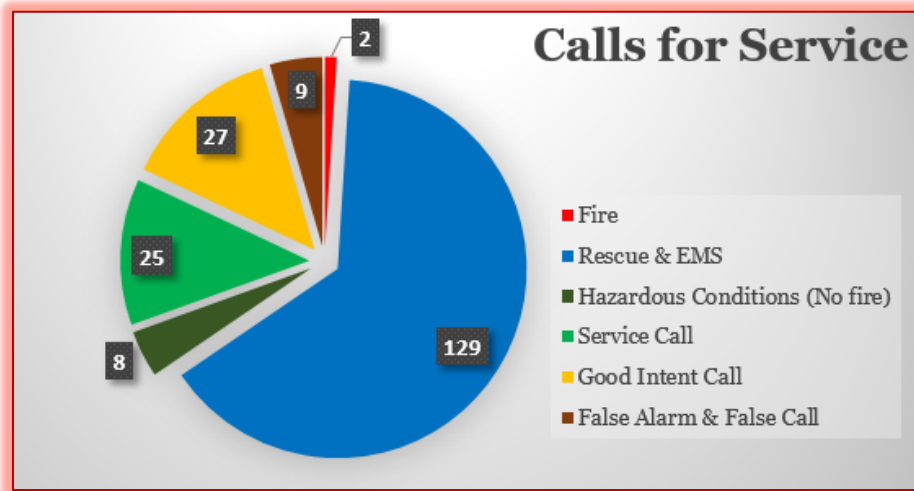
- Applications Division working with Permitting and Planning has launched the newest version of the Online Application Portal that allows for creation, editing, searching, and status updates of existing permits and/or AR's either by permit number or site address from a single screen and logon.
- Applications Division is working with Planning to develop new forms and clean up old or expired documents for citizen downloading/uploading from within the online application.
- Applications Division created several new fillable forms for Planning and Zoning to be used both internally and online. These forms will be imported into CD Plus in order to maintain City branding both online and within CD Plus.
- Applications Division completed upgrade and configuration in Test environments for the install of the 2017.3 version of the Tyler Cashiering Software. End Users will test for the month of October with install targeted to live systems in mid-November.
- Applications Division configured and rolled out new time clock to City Golf Course.
- Applications Division completed testing of Munis ESS App for smart phones. A deployment communication with HR is next step on roll out.
- Applications Division completed patching of latest releases for the Munis ERP system. Over 400 patches were tested and installed this past month.
- Applications Division made enhancements to Munis Dashboard to allow greater access to new vendor screens that collect key data on one form for core processes such as Purchasing.
- Applications Division continued to work with the City Clerk's office to roll out the new Agenda Manager software to Council Meetings as well as PLDRB Meetings.
- Applications Division updated the Utility Rates and the CIP Budget on the City's website.

GIS

- GIS worked on the Debris Clean-up Maps for Hurricane Irma.
- GIS Updated all Inframap workstations for 2017 aerial photography.

Operations

- Operations Division Created and Configured a new Backup server
- Operations Division Created and Configured a new server used to provide desktop updates.
- Operations Division Configured the network switches to be used for the new traffic control system.
- Operations Division installed 2 Access Points at WTP2 for better wireless coverage.
- Operations Division provided support for the following meetings:
 - Code Enforcement
 - Charter Review Meeting
 - External Meeting for the Mayor
 - Council Business meeting



GUIDANCE

Tip of the Month:

Change Your Batteries

https://www.youtube.com/watch?v=qXq_fkKwrSw

Download CodeRED to be notified of emergencies that may impact your safety:

<http://www.palmcoastgov.com/emergency/codered>

Volunteer Intern

“Become a Volunteer”

<http://www.palmcoastgov.com/government/fire/volunteer>

Car Seat Installs & Smoke Detector Battery Change:

Please call 386-986-2300 or stop by any of our fire stations

COMMUNITY OUTREACH

Smoke Detector Battery Change: 2
Station Tours: 2
Basic First Aid & CPR:
Scheduled for October 7th FULL

DEPARTMENT ACTIVITIES

Firefighter Julie Rivera was presented the 2017 Fire Commendation Medal by the Sons of the American Revolution, Flagler Chapter.

A meeting to discuss the theme and the details of the 2017 Hall of Terror took place this week.

National Fire Prevention week is October 8th – 14th. We have public education presentations at schools set up each day during that week. Palm Coast Fire Department observes the month of October for FIRE PREVENTION. We have 16 public education presentations scheduled at schools, childcare centers, church academies, and local businesses throughout our community.



Sons of the American Revolution, Flagler Chapter presents FF Rivera the 2017 Fire Commendation Medal

HIGHLIGHTS

“Firefighter Rivera was selected for the award by the Fire Department command staff for her willingness to go above and beyond and for her enthusiasm for the fire service,” said Palm Coast Fire Chief Mike Beadle. “We appreciate the Sons of the American Revolution for recognizing her dedication, skill and talent as this year’s Firefighter of the Year.”

This past week there was 2 station tours. The station tour at Station 25 consisted of a group of homeschool families, 25+ students with parents/guardians. Station 24 also had a station tour that three children with parent attended.

Employee Academy took place at Station 25 last week. Fire Chief M.C. Beadle gave a presentation on the history of the Fire Department.

After lunch together, there were more activities to follow...



Randall Morris presents Palm Coast FF-Paramedic Rivera the 2017 Fire Commendation Medal



Station 25 Tour



Fall 2017 Employee Academy

Parks & Recreation – Alex Boyer, Director

Executive Summary: We are excited to announce the implementation of a new registration software system, called Rec 1, which should be more streamlined and user-friendly for both staff and our customers. We hope to make this new system live in the next couple of months. Parks & Recreation staff attended a 2-day training with Civic Rec, the provider of Rec 1 software, in order to configure settings, add programs, and overall learn the ins and outs of the system. The process is still ongoing and we will host another staff training before going live. We also hosted another busy week of fall programs, which are highlighted below.

Fall 2017 Activity Guide <http://www.palmcoastgov.com/government/parks-recreation>

Community Calendar <http://www.palmcoastgov.com/calendars>

Program Highlights

Rec 1 Training

Parks & Recreation staff participated in a 2-day training on our new registration system, Rec 1.

Musical Munchkins

This full-to-capacity was held again on Thursday, Sept. 28

Game Day Social

Adults/Seniors gathered for this fun, social program on Thursday, Sept. 28

Little Kickers

Toddlers learn the basics of soccer on Saturday, Sept. 30

Teddy Bear Picnic

This always popular toddler program was held on Monday, Oct. 2

Nature/Fitness Walk

Adults/Seniors enjoyed another round of nature/fitness walks in Waterfront Park on Tuesday, Oct. 3

Creepy Crawlies and Munchkin Sports

Both Creepy Crawlies and Munchkin Sports were held on Wednesday, Oct. 4



Little Kickers – Sept. 30



Creepy Crawlies - Oct. 4

COMING UP

Pink 5K – Sunday, Oct. 15

Feet to Feast 5K – Thursday, November 23

Tree Lighting Ceremony – Friday, Dec. 1

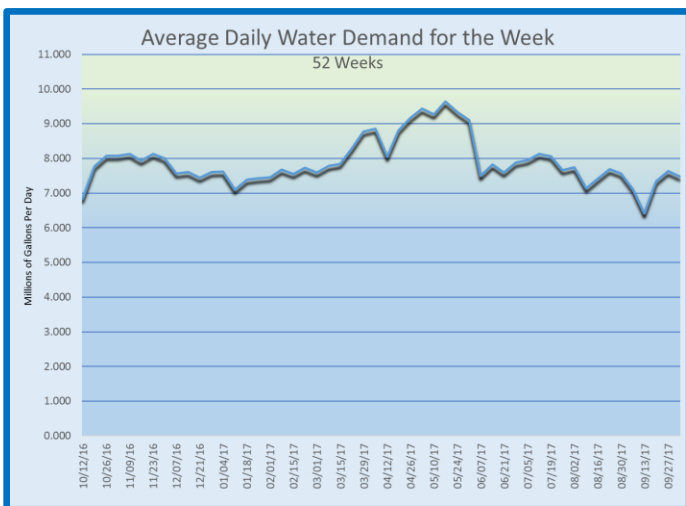
Starlight Parade – Saturday, Dec. 9

USTA Futures Tournament Jan. 30 – Feb. 5

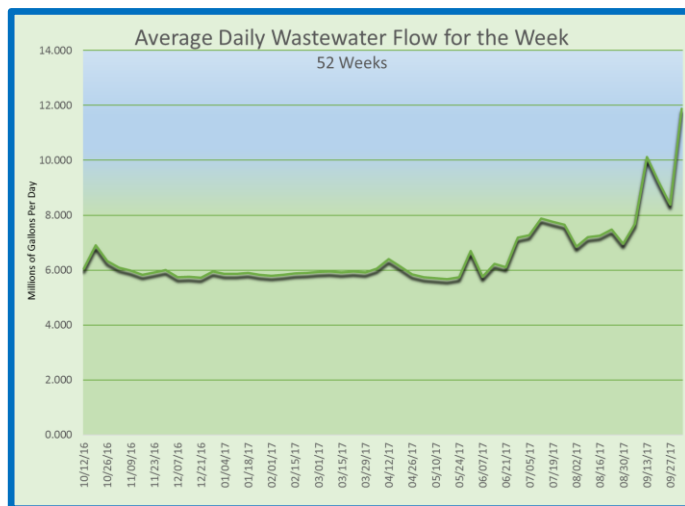
Utility – Richard Adams, Director

10-05-17

- The continuation of excessive rainfall and localized flooding has caused a significant inflow of stormwater into the sanitary sewer system. As a result, average wastewater flow for the week was 11.874 million gallons per day.
- Crews installed 17 new water meters. Because it's all hands on deck dealing with sewer system surcharges, no PEP tanks were installed or replaced this week.
- The temporary use of free chlorine will continue through October 25th. During this time customers may notice an increase in the taste and odor of chlorine in their drinking water.
- The average water demand for the week was 7.479 million gallons per day.
- There are 201 new meter installations pending with 31 sites cleared and ready for install. There are 14 PEP tank installs pending with 1 site ready but there are also 33 PEP tank replacements pending.
- With hurricane Irma and now a tropical storm, the utility is likely to fall behind on water meter and PEP tank installations which may cause issues for builders.
- Last Thursday, at 6:15 pm the 6" water main on Felter Lane broke affecting 31 homes for approximately 9 hours.
- Staff made adjustments for effluent disposal after rain event on US 1 irrigation system and Town Center reclaim system.
- Wastewater maintenance completed 272 work orders. Replaced 39 pep pumps, 30 floats and 10 cleanout caps.
- Water treatment plant staff has wired and mounted Mission Units at several well sites at water treatment plant #2 (LW-14, 19, 21 30, & 31). Mission units are replacing the 15 year old Zetron / Motorola telemetry units in the wellfield at Water Treat Plant #2. Mission Units are a more cost effective approach to replace the outdated telemetry system. Mission is a cellular based telemetry system that utilize cell towers to transmit telemetry signal.



The average water demand for the week was 7.479 million gallons per day.



The average wastewater flow was 11.874 million gallons per day

Tropical Storm

After hurricane Irma's 15" of rain 3 weeks ago and another 12" of rain over the weekend, saturated ground and localized flooding has caused the wastewater collection system to be inundated with stormwater inflow/infiltration. Wastewater crews, with the help of other divisions and contractors, are working around the clock to try to keep up with the flows. The wastewater treatment plant approached a daily average flow of 12 million gallons as opposed to its usual average of just over 5 MGD. Collections. 18 tank trucks have been pumping for 5-1/2 days straight to get the system pumped down. This level of effort will continue until there are several days of dry weather.



Photo of Rob Peck attached.



NEWS RELEASE – City of Palm Coast

Contact: Hannah Hussmann, Public Relations Intern
386-986-3708; cell 386-214-4729

Oct. 3, 2017

Support Dolly Parton Imagination Library at Food Truck Tuesdays on Oct. 17

Palm Coast – Join us for a night full of fun and entertainment at the next Food Truck Tuesday, from 5-8 p.m. Oct. 17. This month's Food Truck Tuesday will support the Dolly Parton Imagination Library, which provides free books each month to preschoolers in Flagler County.

This month will feature live music, fun activities for children, and 14 food trucks – mobile kitchens, canteens and catering trucks that offer up gourmet foods including appetizers, main dishes, side dishes and desserts. Many menus are kid-friendly.

Live music by performer Rob Peck will be the free entertainment for the evening! Peck performs daily at local restaurants and is known for his excellent harmonica-playing and his ability to draw a lively crowd.

Food Truck Tuesdays are held on the third Tuesday of each month March through November, along Park Street next to Central Park in Town Center. The address of Central Park is 975 Central Ave., Palm Coast.

Proceeds this month will go to the Dolly Parton Imagination Library Flagler County. This national nonprofit organization was started locally by the Flagler County Chamber of Commerce Leadership Flagler Class 18, and continues to be administered by the Chamber Foundation. The program puts books in the hands of every young child in our community to read and keep for their very own. Children enrolled receive a new, age-appropriate, high-quality book sent to their home every month – at no cost to their families.

The Dolly Parton Imagination Library is operated completely on donations and costs about \$3,500 per month. There are currently 1,400 children in Flagler County enrolled, including 1,161 in Palm Coast, 150 in Bunnell and 88 in Flagler Beach.

The food trucks signed up for October include: Monsta Lobsta, Kona Ice of Flagler County, It's All Greek to Me, Ramon's Personal Chef, Arrested Appetite, My Cousin Vinny, Woodson's Wrap Shack, Marco's Seafood, Surf N Soul, Tiki T's Mini Donuts, Bruster's Ice Cream/Nathan's, Barnwood BBQ, Big Cheese and Wingin' It.

Food Truck Tuesdays is presented by the City of Palm Coast Parks & Recreation Department. For more information, call 386-986-2323 or visit www.palmcoastgov.com/foodtruck.

Photo: Randall Morris, President of the Flagler Chapter of the Sons of the American Revolution, presents Palm Coast Firefighter-Paramedic Julie Rivera with the 2017 Fire Safety Commendation Medal.

I will send you another photo option in a separate email. Cindi



NEWS RELEASE – City of Palm Coast

Contact: Cindi Lane, Communications & Marketing Manager
386-986-3708; cell 386-214-4729

Oct. 4, 2017

Palm Coast Firefighter-Paramedic Julie Rivera receives 2017 Fire Commendation Medal

Palm Coast, Florida - Palm Coast Firefighter-Paramedic Julie Rivera has been named 2017 Firefighter of the Year by the Flagler County Chapter of the Sons of the American Revolution. The Chapter's 2017 Fire Safety Commendation Medal was presented to Rivera at her duty station, Station 22, this week.

A firefighter with the Palm Coast Fire Department since 2015, Rivera was selected for excellence in service and for her involvement in many of the department's infrastructure programs. She is engaged with the Fire Department's Information Technology Team and Communications Team, ensuring that critical department infrastructure needs are being met and maintained. Rivera did her firefighter and paramedic training at First Coast Technical College in St. Augustine.

The Sons of the American Revolution conducts its awards program annually. The organization is a historical, educational, and patriotic non-profit organization. The Flagler Chapter was organized in 1984, and the members are descendants of those early Americans who served in the Revolutionary War and established the United States. Its main goals are to maintain and preserve the institutions of American freedom, to promote patriotism, and to provide recognition for outstanding public service.

Fire Safety and Service has evolved into a highly technical and skilled profession requiring constant study and training to stay abreast of the latest developments in firefighting and, most importantly, the preservation of life and property.

"Firefighter Rivera was selected for the award by the Fire Department command staff for her willingness to go above and beyond and for her enthusiasm for the fire service," said Palm Coast Fire Chief Mike Beadle. "We appreciate the Sons of the American Revolution for recognizing her dedication, skill and talent as this year's Firefighter of the Year."

Attending the awards presentation were David Kelsey, Awards Chairman for the Flagler Chapter of the Sons of the American Revolution, Chapter President Randall Morris, Fire Chief Mike

Beadle, Deputy Fire Chief Jerry Forte, Battalion Chief Mark Valentik, Capt. Gary Potter, Lt. Rich Cline, Lt. Andrew Woolwine, Firefighter Omar Kanaan and Rivera's parents. Rivera lives in Palm Coast with her three children and nephew.

For more information, contact the Palm Coast Fire Department at 386-986-2300.



NEWS RELEASE – City of Palm Coast

Contact: Cindi Lane, Communications & Marketing Manager

386-986-3708; cell 386-214-4729

Oct. 6, 2017

Palm Coast wastewater system taxed by excessive rainfall – public asked to limit water going down drain and to stay out of standing stormwater

Palm Coast – The excessive rainfall in recent weeks – topped off with up to another 4.5 inches on Thursday – have put a major strain on the City of Palm Coast’s wastewater (sewer) system.

The flooding has caused sanitary sewer overflows in a number of locations in Palm Coast, mainly from manholes in roadways. The City is advising the public not to work or play in standing water or to wade through it. The swales are very full right now, and some PEP tanks are under water. After heavy rains, standing stormwater is full of pesticides, herbicides, fertilizer, oils/greases from roads and dog poo. In areas where manholes are (or were) bubbling up on a flooded road, that stormwater might contain domestic wastewater (sewage from flushed toilets), as well.

In addition, the City is asking all residents to limit the amount of water going down the drain over the next few days. Flush toilets less frequently, limit showers, do only essential laundry and keep dish-washing to a minimum. Reducing the amount of water going down the drain will help avoid additional sewer overflows in streets and yards, backups into homes and discharges into water bodies.

Cleanup efforts are continuing in areas where the City experienced sanitary sewer spills. However, areas where overflows occurred cannot be disinfected while there is still standing water. If you see lime, which looks like white flour, on the ground and/or a sign that reads “Possible Contaminated Water,” avoid that area. Some of those areas are at or near school bus stops, and the City is working with Flagler Schools so that drop-offs and pickups of schoolchildren can be moved slightly.

Standing water and localized flooding have been a problem since Hurricane Irma hit nearly a month ago. Palm Coast received 10-14 inches of rain with the hurricane, followed by a major rain event with 14 inches of rain last weekend, and another 4.5 inches of rain Thursday. Already this month – in just six days – the Flagler County Emergency Operations Center has recorded 10.32 inches of rain, an amount unmatched for the month of October since 1995.

All of that combined with this week’s king high tides, due to the lunar cycle, a week’s worth of onshore winds that trap the high tide in the inland water ways such as the saltwater canals and Intracoastal Waterway, and coastal flood and river flood warnings add up to major problems for stormwater drainage.

That excessive stormwater has inundated the drainage system. Many pump stations that keep the wastewater and stormwater in the pipes flowing toward the wastewater plant are over-capacity. The wastewater system is backed up, and the City is working diligently to prevent additional sanitary sewer spills.

The Utility Department is using 15 tanker trucks, operating 24 hours a day, to pump out the wastewater from multiple points along the system and truck that wastewater to the treatment plant. That operation will continue non-stop until the wastewater system recovers.

Customers who experience sewage backup in their homes or a PEP tank alarm going off should call Palm Coast Customer Service at 386-986-2360.



222 Cats

74 Dogs

4 Rabbits

4 Chickens

1 Guinea Pig

Animals ready for homes

Fostering is a rewarding way of giving back to the community and helping out a non-profit that relies on volunteers to survive. Fostering is a great way of getting your pet fix without actually having the financial or medical responsibilities. FHS is always in need of loving foster homes for un-weaned, medical, or behavior pets that can benefit from time in a home. To become a foster parent at FHS, you must first be a registered volunteer. To become a registered volunteer you must attend a volunteer orientation that is held at Noon every 2nd Saturday of the month. We can then get you started on your foster journey. We would ask that any new fosters attend a foster orientation at some point in their foster journey. Contact FHS for more information.

Donation Opportunities: The *Flagler Humane Society Thrift Store* always accepts donations. They cannot take in any computers/printers or large appliances. Call 386-597-2839 and leave a message.

“*General Donations*” can be dropped off anytime at your convenience. FHS appreciates all donations, especially those from our Wish List (available at flaglerhumane.org/wish-list). You can also purchase items via the Amazon.com link on the FHS website and ship them directly to the shelter.

Outreach Adoption Events: Don't forget that FHS have volunteers and adoptable pets at Petco in Palm Coast on Sundays and at PetSmart in Palm Coast on Thursdays, Fridays & Saturdays.

Interested in becoming a volunteer? Attend an orientation! Volunteer orientations are held at noon in the Humane Society education room every second Saturday of the month.

Interested in helping at Outreach Adoption Events? Join our Outreach Team! For more information, contact Katie at kshare@flaglerhumane.org.

Interested in fostering? Contact our adoption specialist at adopt@flaglerhumane.org.

Adoption Specials: See the FHS Facebook or Website for upcoming adoption specials.

Upcoming Fundraisers/Events: See the FHS Website for upcoming events.

Offered Services: The Flagler Humane Society has a variety of *Subsidized Spay & Neuter Programs* for members of the community that need to have their pets or community pets sterilized. Please call FHS at 386-445-1814, email info@flaglerhumane.org for questions.

FHS has a *Wellness Clinic* for minor veterinary issues. Call 386-445-1814 for Appointments. *Low Cost Vaccination Clinics* are held on the 1st and 3rd Saturdays of every month from 1pm-3pm. No appointments are necessary for the Low Cost Vaccination Clinics.

FHS also offers a “*Pet Food Pantry*” for those that are in need of assistance. Please call for more information.

To keep up with Flagler Humane Society happenings – visit us on the FHS Facebook/Twitter, our website at www.flaglerhumane.org, or via email at info@flaglerhumane.org.

Pet of the Week



Droolina

Droolina is approximately 7 years old but she came to FHS as a stray so her age is just an estimate. She gets along great with other cats as long as they give her the space that this big girl needs. She is looking for a home that would help her with slimming down as she is an overly healthy 19 pounds. She likes to lay on a comfortable bed and get petted like the queen that she is. She enjoys a daily brushing as she has some areas that she can't reach herself. Come and meet this sweetie today.

Adoption specialist:

Katrina Geigley
adopt@flaglerhumane.org

Outreach Manager:

Katie Share
kshare@flaglerhumane.org