This week, the City’s 46th class of the Palm Coast Citizen’s Academy graduated at the June 4th City Council Meeting. Students spent 5 weeks visiting various City departments learning about local government and the day-to-day operations of the City. Citizen’s Academy meets once a week and is open to all Palm Coast residents. To participate in an upcoming Citizen’s Academy, virtual or in-person, visit the City’s Website here https://www.palmcoastgov.com/palm-coasters/citizens-academy.
Emergency Preparedness

This weekend City Council and Palm Coast Firefighters distributed Emergency Preparedness Guides to local residents at the Island Walk Shopping Center. The City encourages all residents to prepare for this year’s hurricane season, which began on June 1st. To get your Emergency Preparedness Guide, visit the Palm Coast Community Center, Utility Department, Main Fire Station 25, or Palm Coast City Hall. Digital Copies can be found online at http://bit.ly/DisasterGuide2019.

Announcements

Movies In Central Park

Friday, June 14, 8:45pm
Central Park in Town Center
Tuesday, June 18, 5pm
Central Park in Town Center

Friday, June 21, 8pm
Palm Coast Aquatics Center

Next Week:

- Tuesday, June 11, City Council Workshop, 9am, City Hall – Community Wing
- Wednesday, June 12, Animal Control Hearing, 9:30am, City Hall – Community Wing
- Wednesday, June 12, Planning & Land Development Regulation Mtg, 5:30pm, City Hall – Community Wing
- Wednesday, June 12, Citizen’s Advisory Task Force, 6:30pm, City Hall – Community Wing

Attachments

- Administrative Services & Economic Development Department Update
- BAC Update
- Public Works Department Update
- Community Development Department Update
- Fire Department Update
- Parks & Recreation Department Update
- Utility Department Update
- Engineering & Stormwater Department Update
- Humane Society Update
News Releases

- Palm Coast Connect
- Summer activities and special events for seniors
- Portugal Day flag-raising (June 7 event)
- Road closure at the intersection of Wood Center Lane and Wood Clift Lane on June 6 and the intersection of Westcliffe Lane and Westchester Lane on June 10
Communications & Marketing

We are excited to announce that we officially launched Palm Coast Connect, the City’s new mobile-friendly website and app for residents to use to report concerns (like code violations, potholes, swale issues) and get information about our services and programs! A presentation on the new platform was presented to City Council on Tuesday.

Please create a free account in Palm Coast Connect either online or by downloading the app. The web address is www.palmcoastconnect.com – and the free app is now available in the Apple and Google Play App Stores. Palm Coast Connect is your friend at City Hall – let’s connect! See news release below for more details.

The Social Media Post of the Week was the creative announcement of Palm Coast Connect’s “birth.” The post has been received well – reaching more than 7,000 people, 49 shares, 24 comments, and more than 100 reactions. The Facebook post shown below was also posted to Instagram, and a more abbreviated version was posted to Twitter.

Also at Tuesday’s Council meeting we celebrated the graduation of the 46th class of the Citizen’s Academy. Participants spent five weeks learning about City departments, touring City facilities and meeting Mayor Milissa Holland and the Council Members. Congratulations to the graduates!

The Brand Plus Team met on several issues, including the City’s upcoming 20th anniversary celebration and better connecting our green initiatives to our innovative initiatives as part of the Palm Coast brand.

Releases that went out this week include Summer activities and special events for seniors; the Portugal Day flag-raising (June 7 event); and a road closure at the intersection of Wood Center Lane and Wood Clift Lane on June 6 and the intersection of Westcliffe Lane and Westchester Lane on June 10.

The Division continues to write and edit stories for the Information Center of Palm Coast Connect, with more than 70 articles now filling the library. These articles have now been categorized into groups, such as Utilities and Permits, so that residents can browse by topic! The social media campaign will continue over the coming weeks and months, and pre-production has started on a video to be released in time for a big promotion at the July 3 Fireworks in the Park. Stay tuned....

Graphic design included a postcard for the Leveraging Local Resources to Grow Your Business event that is taking place Aug. 1 at City Hall. We live-streamed and staffed the City Council business meeting. Several staff attended FPRA training on PR campaigns and research, and Public Relations Associate Kimberly Norman is participating in the Employee Academy. Intern Daniel Calderon is updating the online Virtual Citizen’s Academy.

Join us this evening for the Portugal Day flag-raising – 6 p.m. Friday at City Hall!
Processed public records requests.
Prepared and processed multiple documents for recording.
Prepared three agenda items.
Prepared and posted one agenda and two sets of approved meeting minutes to the Web.
Processed seven resolutions.
Processed two ordinances.

### Purchasing Division

<table>
<thead>
<tr>
<th>Status</th>
<th>Ref. #</th>
<th>Project</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open</td>
<td>RFS-IT-19-50</td>
<td>A P3 (Public-Private-Partnership) for use of a City-Owned Fiber-Optic Network</td>
</tr>
<tr>
<td>Evaluating</td>
<td>RFQ-HR-19-52</td>
<td>Temporary Labor Services</td>
</tr>
<tr>
<td>Evaluating</td>
<td>ITB-CD-19-03</td>
<td>Equip Well SW-43R and Raw Water Main</td>
</tr>
<tr>
<td>Completed</td>
<td>LOI-CD-19-38</td>
<td>Request for Letter of Interest (LOI) for Central Park Master Plan Update and Design Services</td>
</tr>
<tr>
<td>Completed</td>
<td>RFSQ-CD-19-40 / ITB-CD-19-40</td>
<td>New Traffic Signal and Turn Lane at Belle Terre and Market Ave/Eastwood Dr.</td>
</tr>
<tr>
<td>Completed</td>
<td>ITB-CD-19-54</td>
<td>Stormwater Utility Site Maintenance</td>
</tr>
</tbody>
</table>
BUSINESS CONSULTING

- This Week – 11 Consulting Sessions, 41 Consulting Hours
- Total for Month – 11 Consulting Sessions, 41 Consulting Hours

NEW PALM COAST COMMERCIAL BUSINESSES

- Rudy’s Delicatessen & Eatery – 4984 Palm Coast Pkwy – Other Eating Establishment
- Palm Coast Intracoastal LLC – 145 City Place – Unclassified Professional Service
- Marina Del Palma Yacht Club – 145 City Place – Unclassified Professional Service

NEW PALM COAST HOME BASED BUSINESSES

- Royalty Cleaning Services & More – Janitorial Service
- Piltmann Inc – Handyman Service
- Reliable Tech Solutions Inc – Computer Service
- Waterfront Landscapes LLC – Fence Contractor
- Waterfront Landscapes LLC – Paving Contractor
- Black Dog Contractors Inc – Fence Contractor
- Black Dog Contractors Inc – Drywall Contractor
- Matthew Hargwood – Landscape Contractor
- Spruce Creek Taxi – Unclassified Personal Service
- Trailer Services of Florida LLC – Repair Service (unclassified)
### Public Works

**Parks & Medians Division**

- **PARKWAY MEDIAN MAINTENANCE**
- **INSPECT PKS & ATHLETIC FIELD IRRIGATION ZONES**
- **PARKS & TRAILS SIGN INSPECTIONS**
- **PARKS & HIKING TRAILS INSPECTIONS # MILES**

<table>
<thead>
<tr>
<th>Task</th>
<th>City Fleet</th>
<th>Fire</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HAND EQUIP &amp; MOWERS - PM'S</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>HAND EQUIP &amp; MOWERS - REPAIRS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>HAND EQUIP &amp; MOWERS - RD CALLS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>VEHICLES - PM'S</strong></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>VEHICLES - INSPECTIONS</strong></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>VEHICLES - REPAIR</strong></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td><strong>ROAD CALLS</strong></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>CITYWIDE FACILITY REQUESTS</strong></td>
<td>25</td>
<td></td>
</tr>
</tbody>
</table>

- *Cutting back vegetation – Graham Swamp Trail*
- *Removing dead juniper plants – Palm Coast Pkwy*
- *Mowing – Carter Park*
- *Installing debris blocker to protect irrigation pump – Belle Terre N*
- *Raking playground mulch – Carter Park*
- *Pump repair on Fire Apparatus*
- *Camera replacement – Utility Department*

- *Raking playground mulch – Carter Park*
<table>
<thead>
<tr>
<th>Streets Division</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>13,000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>35</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>200</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>21</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>18</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Site distance trimming LF</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Edge of roadway repair</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pot holes repaired</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repair signs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hazardous tree removal</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Curb &amp; gutter swept # of miles</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Screen &amp; recycle dirt for City projects - Cubic yards</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Traffic control for special events</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>After hours call</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Special Projects</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Pouring new concrete Sesame Boulevard
- Mowing right-of-way Pine Lakes Parkway
- Printing new “Wrong Way” sign Traffic Shop
- Forming new retaining wall Sesame Boulevard
- Washout repair Belle Terre Parkway
- Hazardous tree removal – Town Center
<table>
<thead>
<tr>
<th>Commercial Permits Applied</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 Florida Park Drive</td>
</tr>
<tr>
<td>Maintenance Building</td>
</tr>
<tr>
<td>BBI Construction</td>
</tr>
<tr>
<td>$224,744</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commercial Permits Issued</th>
</tr>
</thead>
<tbody>
<tr>
<td>101 Palm Harbor Parkway Unit A107</td>
</tr>
<tr>
<td>Covered Porch Addition - Blooming Flowers</td>
</tr>
<tr>
<td>EXO Sunrooms</td>
</tr>
<tr>
<td>$5,000</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Occupancy Permits Issued</th>
</tr>
</thead>
<tbody>
<tr>
<td>5800 State Hwy 100</td>
</tr>
<tr>
<td>Rentaland LLC</td>
</tr>
<tr>
<td>Jacqueline Throne</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Development Applications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Final Plat</td>
</tr>
<tr>
<td>Matanzas Lake, Location: 185 Cypress Point Pkwy.</td>
</tr>
<tr>
<td>Robert Gazzoli</td>
</tr>
<tr>
<td>Special Exception</td>
</tr>
<tr>
<td>Kings Crossing Storage, Location: 6125 Old Kings Rd.</td>
</tr>
<tr>
<td>Victor Silva</td>
</tr>
<tr>
<td>Technical Site Plan Tier 1</td>
</tr>
<tr>
<td>Gold Choice/OKR Professional Center, Location: 3830 Old Kings Rd., N.</td>
</tr>
<tr>
<td>Cody Bogart</td>
</tr>
<tr>
<td>Subdivision Nonstatutory</td>
</tr>
<tr>
<td>Gold Choice/OKR Professional Center, Location: 3830 Old Kings Rd., N.</td>
</tr>
<tr>
<td>David Butler</td>
</tr>
<tr>
<td>Subdivision Lot Split</td>
</tr>
<tr>
<td>Dollar General, Location: 6955 Belle Terre Pkwy.</td>
</tr>
<tr>
<td>Perry C. &quot;Trey&quot; Jinright, III, P.E.</td>
</tr>
</tbody>
</table>

Construction value improvements from October 1, 2018 to date
$214,947,797

Residential Single Family / Duplex Residences

14
FIRE – Jerry Forte, Fire Chief

COMMUNITY OUTREACH

**Basic First Aid & CPR:**
- June 29th: 4 openings
- August 10th: 12 openings

**Healthcare Provider:**
- July 27th: 6 openings

DEPARTMENT ACTIVITIES

Flagler Palm Coast High School students and Volunteer Firefighter Intern applicants have 22 Ride Along hours this week.

The Fire Department was honored to have an international visitor. Mr. Dorival from Beja, Portugal visited Fire Station 25 by way of Councilman Eddie Branquinho. Members attended the Mental Health & Cancer Symposium at the Florida State Fire College, where Palm Coast Fire Department has become a regional leader in Cancer and Mental Health Wellness. As we kick off the 2019 Atlantic Hurricane Season on June 1, we were outside of the Island Walk Publix distributing Emergency Preparedness Guides.

The Palm Coast Fire Department launched its official Facebook Page. You can visit the page at [www.facebook.com/palmcoastfire](http://www.facebook.com/palmcoastfire) for more photos and updates on the department’s activities.

**Tip of the Month:**
**Wildfire Safety** – Every day, Florida’s courageous first responders work together to keep Florida safe during all types of hazards... including wildfires near homes and communities. Florida’s first responders are asking for your help to increase safety and accessibility during wildfires with three easy steps.

1. Create a clean, fire-resistant space around the home.
2. Make a family evacuation plan.
3. Evacuate early when wildfire is near.

**PSA – "Wildfire Preparedness: Florida Ready, Set, Go!**

**Volunteer Intern**
“Become a Volunteer”

**Register for Basic First Aid & CPR or Healthcare Provider:**

Special thanks to Councilman Eddie Branquinho for highlighting the Palm Coast Fire Department. We were delighted to have Mr. Dorival from Beja, Portugal come visit us!
Hurricane Season

June 1st was the start of the 2019 Atlantic Hurricane Season. Firefighters were outside of the Publix Super Market at Island Walk distributing Disaster Preparedness Guides, as today starts the beginning of Hurricane Season. We were there May 31, June 1 and June 2 from 9 am - 12 pm distributing Disaster Preparedness Guides. If you were not able to stop by and pick one up you can download yours today at the link below: http://bit.ly/DisasterGuide2019

Mental Health Symposium

Chaplain Chris Cottle & Critical Incident Stress Management Team Members Eric Robinson, Daniel Hackney & Brandon Davis attended the Mental Health Symposium at the Florida State Fire College. This team works on initiatives to improve the health & wellness of the firefighters, focusing on improving the mind, body & soul through new initiatives, training and procedures.

Station Logos

The Palm Coast Fire Department is excited to release our new station logos! These logos were designed by the crews to capture the quintessential essence of their station. These logos will be affixed to the rear of the apparatus and soon station t-shirts. This week we are proud to present to you – Station 23 - Indian Trails!
Summer has officially begun and we are so excited for summer camp! Fun in the Sun Summer Camp started its first week. The Palm Coast Community Center is filled with the laughter and sounds of children having fun. Campers get to enjoy fun and games, pool days, and field trips. We also held our Daytona Tortugas Youth Baseball Clinic for the second year. We had a great turnout with over 30 participants.

The Palm Coast Tennis Center resurfacing project officially started this week. Welch Tennis Courts, Inc. has been hard at work chopping up the old clay material, laying new clay, grading it, and installing new lines. Did you know it takes over 27,500 pounds of clay to fill just one of our courts? We cannot wait to see the final results. Follow us at www.facebook.com/palmcoasttenniscenter for regular updates.

Summer 2019 Activity Guide
http://www.palmcoastgov.com/recreation

Online Registration & Activities List
http://www.parksandrec.fun

![Daily Activity Attendance (May 30-June 5)](chartimage)
Activities Offered this Week

**Adult/Senior**
Weekly Senior Social Activities
Ballroom Dance Classes
Line Dancing
West Coast Swing
A Day at the Movies

**Health & Wellness**
Yoga for All & Gentle Yoga

**Aquatics**
Palm Coast Masters Swim
Aqua Zumba®
Water Aerobics
Fitness on the Water
Swim Lessons
Lifeguard Certification Class
Summer Swim Fitness Challenge

**Athletics**
Adult Basketball League
Open Pickleball
Daytona Tortugas Youth Baseball Clinic

**Tennis - Adults**
Cardio, Morning Blast, Doubles Skills, & Round Robins

**Tennis - Youth**
Junior Development
A’s & Aces
Tennis Tots

**Toddler/Youth/Teen**
Teen Mountain Biking
Fun in the Sun Camp
Munchkin Mini-Camp

**COMING UP**

**June 14** – Movies in the Park
**June 18** – Food Truck Tuesday
**June 21** – Dive-in Movies
**July 3** – Fireworks in the Park
6-6-2019

- The average water demand for the week was 9.607 million gallons per day.
- The average wastewater flow for the week was 5.415 million gallons per day.
- Water Distribution crews installed 20 new water meters, 1 irrigation meter and 1 reuse meter.
- There are 157 new meter installations pending with 18 lots cleared and an average installation time of 3 weeks of site ready.
- Wastewater Operations installed 10 new PEP tanks and replaced 3 PEP tanks.
- There are 24 new PEP tanks pending and 1 replacement pending. Currently all new tanks are being installed within 8 days of site ready.
- There were 165 calls after hours.
- Water Distribution crews completed 7 meter pit adjustments/replacements, repaired 2 service lines, 4 manifolds and tested and repaired 248 backflow preventers.
- Wastewater crews replaced 20 PEP pumps, 3 ball valves and 3 boxes, 20 floats and 4 cleanout caps and 1 service lateral. Crews also installed 1 riser, 12 PEP pump assemblies and 12 PEP electric assemblies.
- Inspected via CCTV 8,123 feet of gravity sewer and 37 manholes.
- On June 3rd through June 5th, staff from Compliance/Environmental, Water Treatment Plant #2 and #3 attended the 3-day (SEDA) South East Desalting Association Spring Symposium. Staff learned about the latest in regulations, membrane technology applications, and operator maintenance for both water and wastewater systems.
- Miller Pipeline continues with annual gravity sewer lining project. To date, 15,541 feet of sewer lining has been completed.
- Liberty Fencing installed new fencing at Pump Station 57-3 as part of site improvements.
- On June 6th, Wastewater Operations staff started a point repair of a breakage in a sewer main located on Farragut Drive. Staff prepared a fiberglass material which was used for repairing the main. A bladder was used to keep the fiberglass in place until the material cures enough to support the structure.
• With near record high temperatures continuing throughout Northeast Florida and very little rainfall expected, the City of Palm Coast has observed a higher-than-usual customer demand for water. Water demands have drastically increased due to the lack of rainfall and high temperatures. Modifications related to decreasing irrigation schedules and reducing water usage has not been initiated however the City is particularly interested in closely monitoring the underground aquifer water levels during this period of dry weather.

• Water Treatment Plant #1 along with Connect Consulting and Freeman Well Drillers is rebuilding water supply well #30. The well was originally constructed in 1979. The specific capacity has decreased to less than 1 gallon per minute per foot of drawdown and the production rate has decreased to less than 20 gallons per minute. The well originally produced 60 gallons per minute.

• The implementation of the project is done in phases over a period of approximately 150 days. This is the beginning phase where the pump and column pipe is taken out of service and removed in order to transport the bowl assembly, shaft, and stuffing box to a pre-approved pump shop for inspection and if needed, replacement.

• This is one of several rehabilitation capital projects invested to improve the overall water quality and water production for our well field.
With near record high temperatures continuing throughout Northeast Florida and very little rainfall expected, the City of Palm Coast has observed a higher-than-usual customer demand for water. Water demands have drastically increased due to the lack of rainfall and high temperatures. Modifications related to decreasing irrigation schedules and reducing water usage has not been initiated however the City is particularly interested in closely monitoring the underground aquifer water levels during this period of dry weather.

**LANDSCAPE / IRRIGATION SCHEDULES.**

(a) Residential landscape irrigation at odd numbered addresses or no address may occur only on Wednesday and Saturday and shall not occur between 10:00 a.m. and 4:00 p.m.; and

(b) Residential landscape irrigation at even numbered addresses may occur only on Thursday and Sunday and shall not occur between 10:00 a.m. and 4:00 p.m.; and

(c) Non-residential landscape irrigation, may occur only on Tuesday and Friday and shall not occur between 10:00 a.m. and 4:00 p.m.
Palm Coast Tennis Center

From June 3 - 14 the Palm Coast Tennis Center will be undergoing replacement of the clay material. Courts 1 thru 8 are in the process of receiving approximately 15 tons of fast dry clay per court (That’s 120 tons of clay distributed over 8 courts!). Each court is scarified, cleaned and treated with an algaecide. The line tapes and nails are removed. The existing clay material is then scraped and leveled and the supplemental clay material is added to bring the clay depth to the recommended level of 1”. This material is placed with laser-guided equipment and then rolled and compacted several times to achieve a smooth even surface. New line tapes are then installed, and the net posts are being repainted.
NEWS RELEASE – City of Palm Coast
Contact: Cindi Lane, Communications & Marketing Manager
386-986-3708; cell 386-214-4729
June 7, 2019

Let’s ‘Connect‘ – City of Palm Coast launches Palm Coast Connect website & app

Palm Coast – Day or night you have a friend at City Hall. The City of Palm Coast has launched a new, mobile-friendly app that makes it faster and easier than ever to reach the City at any time of the day or night, and from virtually anywhere.

In a first-of-its-kind partnership in the State of Florida, the City of Palm Coast and well-respected national high tech firm Coastal Cloud have harnessed the power of Salesforce, the No. 1 Customer Engagement Platform in the world, to create Palm Coast Connect.

Palm Coast Connect is online at www.palmcoastconnect.com – and the free app is now available in both the Apple and Google Play App Stores. You can report concerns or access the growing Information Center – or you can register and track the progress of how your concern is handled.

“We’re focused on making City government more accessible to our growing community, and this makes us available to residents 24/7,” said Palm Coast Mayor Milissa Holland. “We are empowering residents to use Palm Coast Connect to be our eyes and ears in the community – let us know when you see an issue that needs to be addressed. This will help us respond more quickly and improve our customer service overall.”

Imagine walking on one of Palm Coast’s 130+ miles of pristine trails and you notice something that needs attention. You can simply take out your smart device, snap a picture, easily and quickly create a request and get back to your day knowing you partnered with your City to keep our community and quality of life at its best.

“With Palm Coast Connect our citizens receive real time updates as their concern is addressed and when it’s resolved,” said Palm Coast Customer Service Manager Cynthia Schweers. “Having the ability in real time to track issues and communicate with people sets a new standard for communication excellence. Now people will get update emails automatically and be able to sign in to Palm Coast Connect to see how the City is working for them as it happens.”

Internally, Palm Coast Connect will automate work orders and consolidate the multiple software systems used by City departments. Data from the new system will be used to improve response time, standardize internal processes and prioritize resources for better customer service.

“Palm Coast Connect will provide real-time dashboard analytics to help identify emerging trends and better deploy resources where and when they are needed,” said Palm Coast City Manager
Matthew Morton. “This access to meaningful data will enable the City to make smarter budget decisions and save taxpayers money.”

“While you may still call in to our customer service line, Palm Coast Connect really forms a valuable connection with our residents and allows our management team to be more responsive and make better-informed decisions,” Mayor Holland said. “I am excited about taking our citizen engagement efforts to the next level and encourage everyone to download the app or connect with us online. I want our citizens to know they have access, and a friend, at City Hall.”

For more information, visit [www.palmcoastconnect.com](http://www.palmcoastconnect.com), download the free app from the Apple or Google Play App Store, or call Palm Coast Customer Service at 386-986-2360.
NEWS RELEASE – City of Palm Coast
Contact: Daniel Calderon, Communications & Marketing Intern
386-986-3702
June 3, 2019

Special events offered this summer to keep seniors and adults active and social

Palm Coast – Palm Coast Parks & Recreation is hosting several special events for seniors and adults throughout the summer to keep them active and social in the community. Many events are held at the Palm Coast Community Center, 305 Palm Coast Pkwy. NE. Registration is required for all events at parksandrec.fun/seniors or parksandrec.fun/adults.

Here’s a list of events:

Coffee Series sponsored by AdventHealth – Enjoy your morning coffee while listening to professionals discuss informational topics that may affect the lives of the adult community. The free event requires pre-registration 48 hours prior to the program dates. The meetings take place on Fridays June 7, July 12 and Aug. 2 from 9-10 a.m.

Ladies Paint Night – These artistic-based socials will give you the confidence to express your creative side. Led by certified art instructor Kristy Craigle, these step-by-step classes will be a lively and comprehensive artistic infusion. Each class will feature a different object to be painted on. The classes cost $35 per person and will be held Wednesdays, June 12 and July 10 from 6-7 p.m.

Discover Trips – Embark on all-day adventures, and bring your friends or meet new ones at two special trips being held this summer. The registration fee includes: round-trip, motor coach transportation to and from destinations and admission fees for the attraction. Payment is due at the time of registration. Registration is on a first-come, first-serve basis. The first trip will be a class at the Publix Apron Culinary School Friday, June 14 from 10:45 a.m.-3:30 p.m., and it costs $67 per person. The second trip will be to the Jacksonville Museum of Science & History on Friday, Aug. 9 from 9:30 a.m.-4 p.m., and it costs $50 per person. Participants should meet in the Palm Coast Community Center lobby before departing.

Senior Summer Celebration Cookout – Celebrate the first day of summer with a cookout that includes hotdogs and other fixings. Participants are encouraged to bring a side dish. Sign up at the front desk with the dish you are bringing. This event costs $5 per person and will be held Friday, June 21 from 11 a.m.-12:30 p.m.

Senior Ice Cream Social – Come chill out and decorate your ice cream with various toppings. Sugar-free and non-dairy options will be available. The event costs $2 per person and will be held Friday, July 19 from 2-3 p.m.

For more information, call Parks & Rec at 386-986-2323.
NEWS RELEASE – City of Palm Coast
Contact: Kimberly Norman, Public Relations Associate
386-986-3717
June 3, 2019

Join City of Palm Coast for Portugal Day flag-raising event on June 7

Palm Coast – The City of Palm Coast invites the public to a Portugal Day flag-raising ceremony at Palm Coast City Hall at 6 p.m. Friday, June 7.

The event is presented by the City and the Portuguese American Cultural Center. One of the event organizers, John Furao, will emcee, as Mayor Milissa Holland will welcome guests to the ceremony. Honorary Consul Dr. Caesar DePaço and Consular staff will also be in attendance. The ceremony will be held outside, at the flag pole, at City Hall, 160 Lake Ave.

During the event, the flags of the United States and Portugal will be raised in celebration of Portugal Day. Several presentations will be made, and there will be traditional Portuguese dancing and musical performances.

Portugal Day is Portugal's National Day, celebrated annually on June 10. In addition to being officially observed with ceremonies, concerts, pageants and parades in Portugal, Portuguese Americans and Portuguese citizens and emigrants throughout the world celebrate the holiday. The date commemorates the death of poet Luis de Camoes on June 10, 1580.

For more information about the Portugal Day flag-raising, please contact Kimberly Norman, Public Relations Associate, at 386-986-3717 and knorman@palmcoastgov.com.
NEWS RELEASE – City of Palm Coast
Contact: Tyler Jarnagin, Digital Media Associate
386-986-3738
June 5, 2019

Road closure: intersection of Wood Center Lane and Wood Clift Lane on June 6;
intersection of Westcliffe Lane and Westchester Lane on June 10

Palm Coast – The intersection of Wood Center Lane and Wood Clift Lane will be closed on
Wednesday, June 6, and the intersection of Westcliffe Lane and Westchester Lane will be
closed on Monday, June 10, for a City of Palm Coast maintenance project.

Both road closures will take place during the day between 7 a.m. and 3:30 p.m.

The City of Palm Coast appreciates the patience and cooperation of the public during this
important utility project.

For more information, call Customer Service at 386-986-2360.
Many people don't realize how much shelters depend on volunteers. Most shelters funding is very limited, a lot of shelters rely on donations, which means most shelters cannot afford as many employees as needed. Shelter staff work very hard and do a great job with what they have available. Employee staff's main priority is to keep the animals cared for. There are a lot more responsibilities that are left to be done when time is available, that is where volunteers are very important. There are many things that volunteers can do to help with the animals on a one on one experience, walking, playing fetch or just finding a quiet room and just chill. If you are afraid you are going to get too attached, but still want to help there are many other things that you could help with, such as laundry, answering phones, helping keeping the ground clean, and helping at thrift store. Just contact your local shelter for details. Many shelters also have fostering programs, which helps the animals, orphans who don't do well in shelter environment have a home to live in until they find a forever family.

I hope you find it in your hearts to find your local shelter and find out where you can help.

---

**Pet of the Week**

**FINCH**

Finch is a neutered male cattle dog who just turned one year old. Cattle dogs are a herding breed, so Finch has been known to try and herd our kennel staff, nipping at ankles. He doesn't want to hurt anyone, he’s just doing his job (or so he thinks)

Adoption specialist:

Savannah Pressley & Samantha Deeley
adopt@flaglerhumanesociety.org

Outreach Manager:

Amy W. Carotenuto, Executive Director
acarotenuto@flaglerhumanesociety.org