



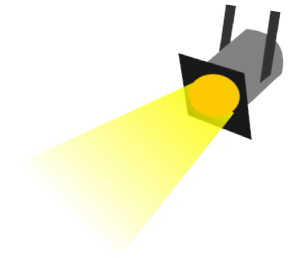
8/2/2019

## City Manager's

## WEEK-IN-REVIEW

in the

# Spotlight



### Palm Coast and Flagler Schools Joint Luncheon

This week the City of Palm Coast and Flagler Schools came together at the Palm Coast Community Center for a joint luncheon. Nearly 50 Flagler Schools Principals, Administrators and City staff came together to discuss our progress, goals, and educational partnership. Guests were welcomed by the Parks & Recreation Director Lauren Johnston, and speakers included Flagler Schools Superintendent Jim Tager and Palm Coast City Manager Matthew Morton.



Flagler Schools and Palm Coast Luncheon  
Matt Morton Presents (above)

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Superintendent Jim Tager, Palm Coast City Manager Matthew Morton and Flagler County Education Foundation Executive Director Joe Rizzo (below)



## Business Expo at City Hall

This week City Palm Coast hosted the joint Business Expo with representatives from the Palm Coast BAC (Business Assistance Center), Volusia/Flagler SCORE (Service Corps of Retired Executives), and CareerSource Flagler/Volusia for a FREE workshop helping local business owners to learn how to grow their businesses. Nearly 20 local businesses were represented at the event where owners listened, learned, and spoke with experts in the field of business development, purchasing, contracts and staffing just to name a few. For more information about free local business opportunities, connect with the City's BAC website [HERE](#).



Local Business Owners attend the "Leveraging Local Resources to Grow Your Business Seminar" at City Hall

## Announcements



*Friday, August 9, 8:30pm  
Central Park at Town Center*



*Tuesday, August 20, 5pm  
Central Park at Town Center*

***Next Week:***

- *Tuesday, August 6, 10am, Animal Control Hearing, City Hall – Community Wing*
- *Tuesday, August 6, 6pm, City Council Business Mtg, City Hall – Community Wing*
- *Wednesday, August 7, 10am, Code Enforcement Board Mtg*

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## Attachments

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- Administrative Services & Economic Development Department Update
- BAC Update
- Public Works Department Update
- Community Development Department Update
- Fire Department Update
- Parks & Recreation Department Update
- Utility Department Update
- Engineering & Stormwater Department Update
- Humane Society Update

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## News Releases

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- New i3 New Tech Academy helping to grow Town Center
  - Public Invitation to Stormwater outreach meetings
  - Unique City employee training for Hurricane Preparedness
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## Communications & Marketing

This week the team is putting the finishing touches on the promotional aviation video for a City Council member to use for marketing purposes to bring business to Palm Coast. We are planning to present the final product at a council business meeting later this month.

The team also worked with the Palm Coast Business Assistance Center team to promote the 'Leveraging Local Resources to Grow Your Business' expo at City Hall. The expo was a one-stop-shop for local current or prospective business owners to learn about resources and partners here in our community. We created two short videos, one for the social media outlets of Facebook and Instagram, and another for YouTube. Our intern also put together promotional bags with special City items for participants to take home.

We also provided promotional material for a City of Palm Coast and Flagler Schools joint annual luncheon event. At the luncheon, the new 'i3 New Tech Academy' class this Fall at Flagler Palm Coast High School will be working on projects to help design Town Center as part of an educational partnership. A PowerPoint presentation was created for the luncheon and a news release was crafted and sent out to local media highlighting the class and luncheon. A social media post was also made for Facebook.

Two additional news releases were sent out this week: first, an invitation to the public to attend two stormwater outreach meetings in August regarding our Master Plan; second, a release to highlight unique training for City employees on chainsaws as it relates to storm preparedness and what measures the City has taken this year in preparing for major late summer storms.

A few weeks back we provided The Observer with several story ideas to highlight some of our City workers and what makes them unique and awesome members of the organization. The first two installments were just published: They feature customer service specialist Alyssa Roscoe and code enforcement officer Shelley Burton. Both articles can be read here: <https://www.palmcoastobserver.com/photo-gallery/customer-service-specialist-by-day-roller-derby-star-by-night> and here: <https://www.palmcoastobserver.com/photo-gallery/palm-coast-code-enforcement-officer-reflects-on-pro-boxing-past>

Our intern also completed the social media campaign highlighting all of the amazing photos submitted as part of the 2019 photo contest. Those will be posted in the coming weeks and shown at an upcoming council meeting.

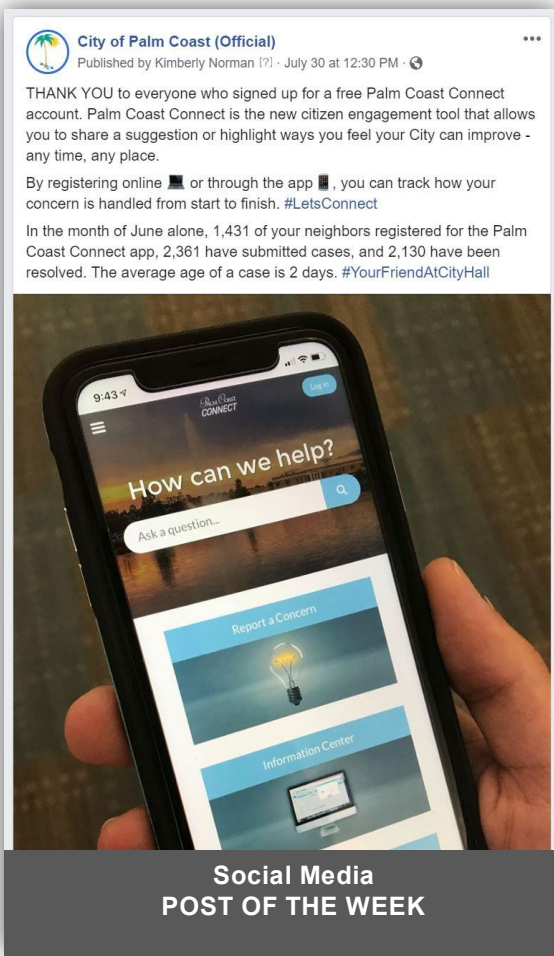
The social media post of the week was an update on Palm Coast Connect. We provided some numbers of how many people signed up the first month it became available to residents, how many cases were submitted, and how many have already been resolved. The post reached almost 2700 people with 18 reactions, 6 comments, and 4 shares.

We also have a new leader for Communications and Marketing who will help us share exciting projects and initiatives of the City going forward!



## City Clerk

- Processed 9 public records requests.
- Processed 5 litigation documents.
- Prepared and processed 27 documents for recording.
- Prepared 3 agenda items.
- Prepared 3 proclamations.



## Purchasing Division

Status	Ref. #	Project
Pending	RFSQ-CD-19-56 / ITB-CD-19-56	Palm Harbor Golf Clubhouse Upgrades Project
Pending	RFSQ-CD-19-62	Geo-technical and Laboratory Services
Pending	ITB-UT-19-73	Underground Utility Locating Services
Pending	RFSQ-CD-19-59	Traffic Engineering Services
Pending	RFSQ-CD-19-70	City Wide Civil Engineering Services
Pending	ITB-UT-19-72	Laboratory Analysis Services
Pending	ITB-UT-19-74	Testing of Revenue and Well Meters
Pending	RFSQ-CD-19-80	Minor Pipe Services
Pending	ITB-UT-19-87	Directional Boring Services
Open	RFP-UT-19-75	Managed SCADA Systems for Utilities
Open	ITB-CD-19-78	F- Section Concrete Ditch Replacement
Open	ITB-CD-19-77	Street Resurfacing 2019
Evaluating	RFS-IT-19-50	A P3 (Public-Private-Partnership) for use of a City-Owned Fiber-Optic Network
Evaluating	ITB-UT-19-66	Utility Supplies - Price Agreement
Evaluating	RFSQ-CD-19-61	City Wide Surveying and Mapping Services
Reopened	RFSQ-CD-19-58 / ITB-CD-19-58	Trenchless Pipe Rehabilitation Services
Completed	RFSQ-CD-19-55 / ITB-CD-19-55	Belle Terre Culvert Replacement
Completed	ITB-CDBG-19-69	Community Development Block Grant Seven (7) single family homes
Completed	ITB-CDBG-19-44	Community Development Block Grant Four (4) single family homes

## BUSINESS ASSISTANCE CENTER



### **The Palm Coast Business Assistance Center** Services Provided by the SBDC at UCF

Located at City Hall  
160 Lake Avenue  
Palm Coast, Florida 32164  
(386) 986-2499  
[www.PalmCoastBAC.com](http://www.PalmCoastBAC.com)

#### BUSINESS CONSULTING

- This Week – 10 Consulting Sessions, 39 Consulting Hours
- Total for Month – 32 Consulting Sessions, 130 Consulting Hours

#### NEW PALM COAST COMMERCIAL BUSINESSES

- Orthonovis Inc – 1 Hargrove Grade – Retail Sales
- First Step Healthcare LLC – 1 Farraday Lane – Medical Provider
- Le Shared Services Inc – 31 Lupi Court – Adm. Support Service

#### NEW PALM COAST HOME BASED BUSINESSES

- Zilcon Logistics & Transport LLC – Trucking Company
- Prism Finishes – Painting/Wallcovering
- Janice Payne CMT – Massage Therapist
- Tersus Home Improvement – Drywall Contractor
- CheapRXeyeglasses.com P.A. – Internet
- Christopher Cuccinello's Lawn & Landscapes Mtnc – Landscape Service

# PUBLIC WORKS



Applying weed control to Brazilian Pepper Trees  
Long Creek Nature Preserve



Irrigation repairs  
Palm Coast Pkwy



Installing new grill  
Waterfront Park



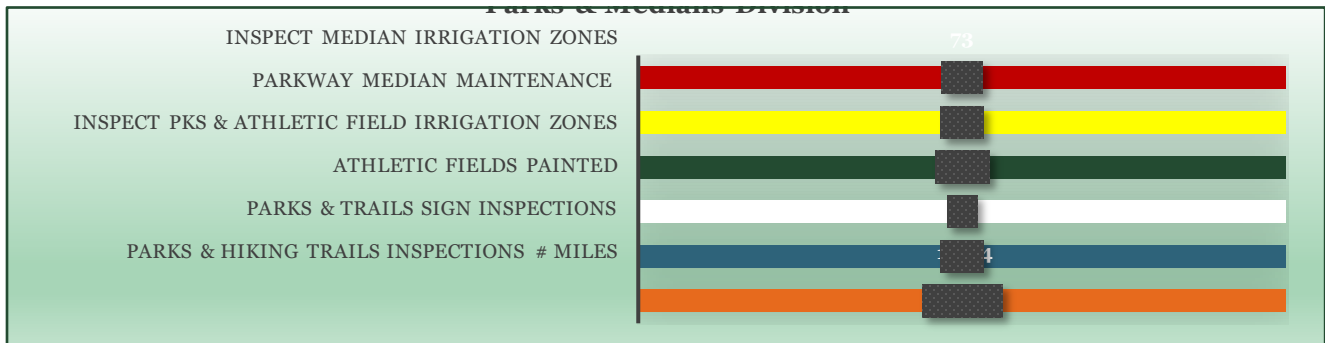
Landscape bed maintenance  
City Hall



Removing Brazilian Pepper Trees  
Long Creek Nature Preserve



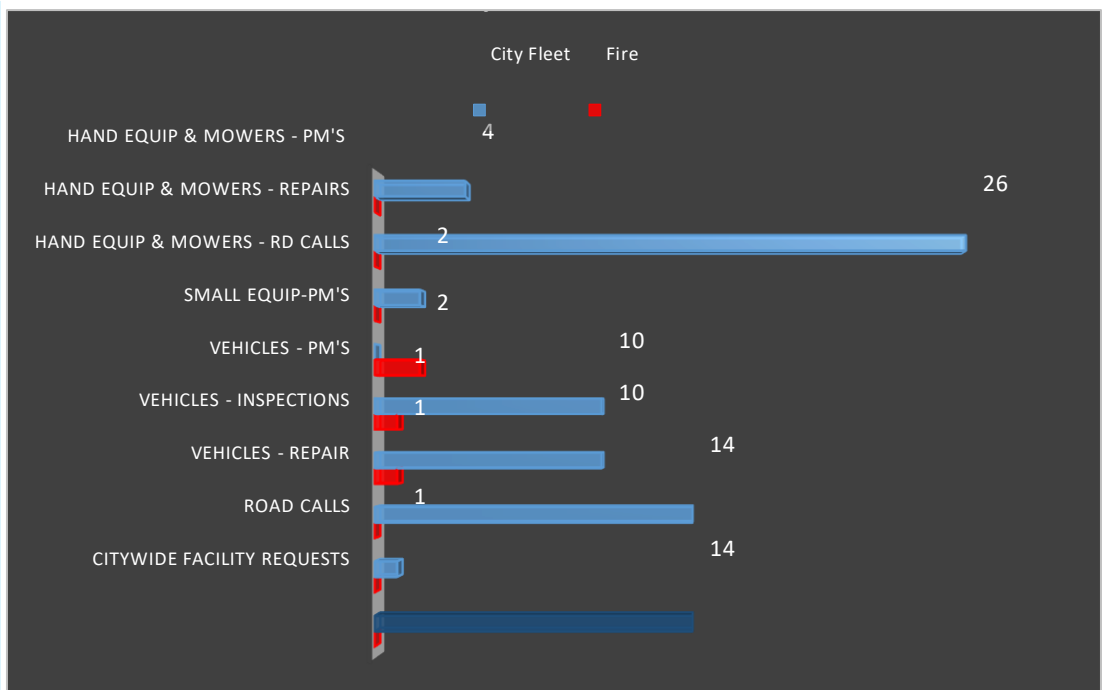
Trimming hedges – Belle Terre Park



Preventative maintenance on City  
dump truck & trailer

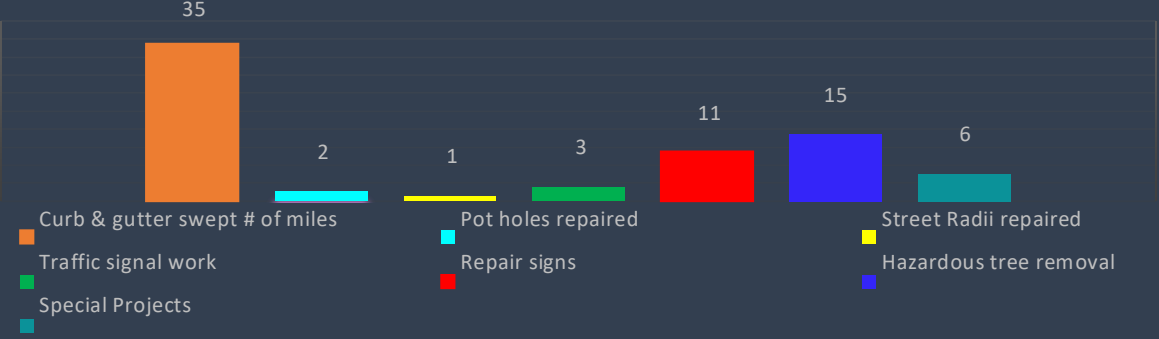


Repairing door  
Palm Harbor Golf Course





Streets Division





**COMMUNITY DEVELOPMENT – Jason DeLorenzo, Chief Development Officer**

*PROVIDE GUIDANCE FOR WELL-PLANNED GROWTH AND  
DEVELOPMENT FOR THE PROTECTION OF THE CITY'S  
NATURAL RESOURCES, PUBLIC HEALTH, SAFETY, AND WELFARE.*

Commercial Permits Applied			
50 Plaza Drive Unit 102	Interior Alterations - H & R Block	Commercial Installation and Construction	\$20,000
Commercial Permits Issued			
Canopy Walk - building 200, 300, 400, 500	Replace walkway/handrails & balconies	The Southeast Restoration	\$196,696
3895 Old Kings Road N	Site Development for Self Storage Facility (4 buildings)	Scherer Construction of N Florida	\$1,409,787
Occupancy Permits Issued			
36 Rocking Horse Lane	Anderson Family Daycare	Monica Anderson	
Development Applications			
Subdivision NonStatutory	Lot Split 15 Pine Haven	Frank Stape with Olive Development	
Subdivision NonStatutory	23 Rainbow Lane Townhouse	Frank Stape with Olive Development	
Subdivision NonStatutory	24 Pine Hurst Lane Townhouse	Frank Stape with Olive Development	
Subdivision NonStatutory	47 Raintree Place Townhouse	Frank Stape with Olive Development	
Development Orders			
Technical Site Plan Tier 1	Dollar General	Tre Jinright with JAD Engineering	
Technical Site Plan Tier 1	Flagler Animal Hospital Expansion	Roger Stucula	
Construction value improvements from October 1, 2018 to date			\$281,411,718
Residential Single Family / Duplex Residences			23

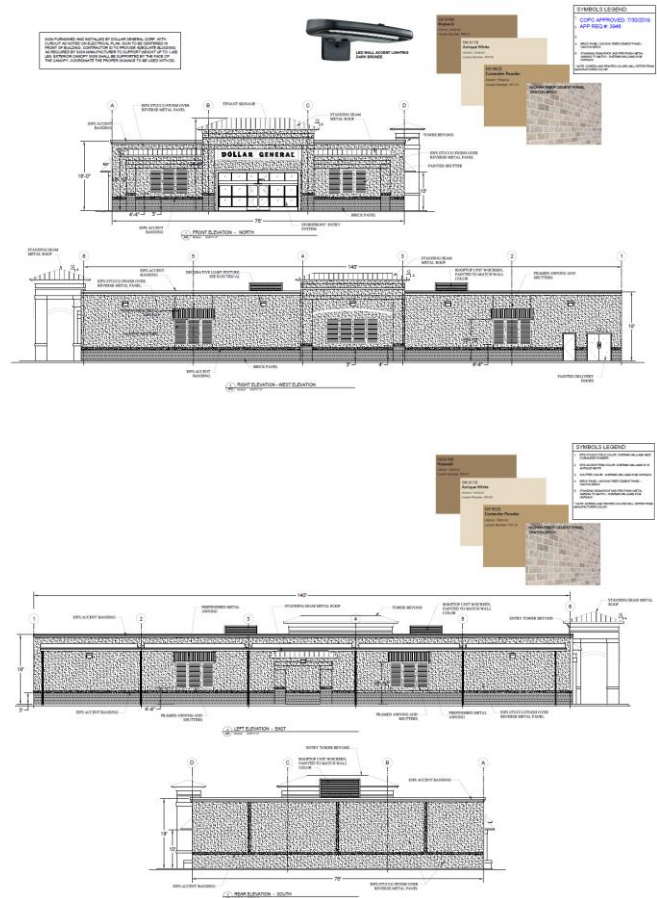
## Spotlight Projects

### Dollar General Matanzas Woods Parkway

A Development Order has been issued for approval of a Technical Site Plan for a new Dollar General store at 1000 Matanzas Woods Parkway. The new retail store will be on a vacant 2-acre site at the SW corner of Matanzas Woods Parkway and Old Belle Terre Parkway. Construction is intended to start in early August for this 10,640 square foot one-story building.



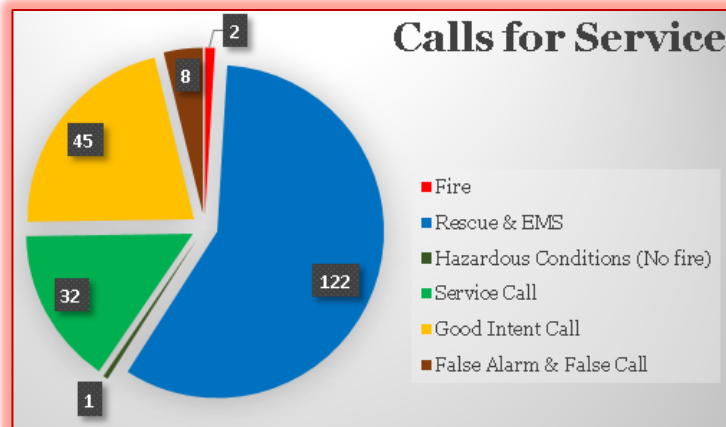
On July 25<sup>th</sup>, staff hosted a training session provided by Mr. Mark Evans, U.S. Army Corps of Engineers' Senior Project Manager and Regulatory Reviewer. Attendance included professionals from Flagler County Planning and Land Management Divisions along with City staff from Stormwater & Engineering, Community Development, Utilities and associated Department Interns. Mr. Evans traveled from the Jacksonville District Office to provide first-hand knowledge of Corps jurisdiction, the court cases that have affected jurisdiction, the Section 404(b)(1) Guidelines (avoid/minimize/compensatory mitigation), do's and don'ts regarding applications, and potential State of Florida assumption of a portion of the Corps' 404 authority.



**Dollar General at Matanzas Woods Pkwy**



**Army Corps of Engineers Training at City Hall**



## GUIDANCE

### Tip of the Month:

**Hurricane Preparedness** – The peak of the Hurricane Season is from August – October. We are no stranger to the strike of a Hurricane. Have you signed up yet for AlertPalmCoast? Do you know if you are in an Evacuation Zone? Hint: There is a difference between Palm Coast's neighborhood Section letters (W, C, F, B etc.,)...and Evacuation Zone letters, which have always held their own designations, related to emergencies.

### “PSA – “Evacuation Signs Going Up in Palm Coast”

<https://youtu.be/Blt61XJntBc>

### Volunteer Intern

“Become a Volunteer”

<http://www.palmcoastgov.com/government/fire/volunteer>

### Register for Basic First Aid & CPR or Healthcare Provider:

<http://www.palmcoastgov.com/government/fire/cpr>

## COMMUNITY OUTREACH

### Basic First Aid & CPR:

August 10th	Full
September 28	12 openings
October 12	12 openings
November 23	12 openings
December 21	12 openings

### Healthcare Provider:

September 7	8 openings
November 9	8 openings

## DEPARTMENT ACTIVITIES

Volunteer Firefighter Intern applicants and students have 32 Ride Along hours this week.

There was a lot of training this week. Department members took part in the annual Emergency Vehicle Operations Course at Matanzas High School. Over the weekend, the Sheriff's Office & area fire agencies gathered together to film a training video for an active shooter response & deployment of a Rescue Task Force. We would like to congratulate Volunteer Intern Brandon O'Hara who has become the 13<sup>th</sup> Intern to successfully complete the pathway to becoming a career firefighter. He joins the ranks within a few weeks.



Department members have their annual Emergency Vehicle Operations Course. Driver training sets us up for navigating an emergency vehicle through traffic conditions to ensure we reach our emergency location safely & timely.



## HIGHLIGHTS

### Fire Department Drone!

Our new fire department drone enables us to integrate modern technology into the fire service. We are able to utilize infrared & thermal imagery to evaluate wildfires in secluded areas, survey damage & perform search and rescue operations.

### Lucky #13 Intern

The Palm Coast Fire Department Intern Program was created in 2017 to home grow future employees through our volunteer program. Since we began, we have successfully employed 12 volunteers as employees. Today we announce #13.

Please join us in welcoming future Firefighter-EMT Brandon O'Hara who will be joining our ranks.

Brandon is a graduate of 2012 Graduate of Florida Virtual School - FLVS. He obtained his Firefighter Certifications from FCTC First Coast Technical College & EMT Certification from Daytona State College.

Please join us in Congratulations to Probationary Firefighter Brandon O'Hara.

### Rescue Task Force Training

The world around us constantly changes, requiring first responders to adapt, improvise & overcome. This morning First Responders from Flagler County Sheriff's Office, Flagler County Emergency Services, Flagler Beach Fire Department, City of Bunnell Police Department & Palm Coast Fire Department came together for joint training for response to active shooter and response & deployment of Rescue Task Force.



Drone Team Leader DE Mike LaGreca demonstrates the new Fire Department Drone



Intern Brandon O'Hara offered a career at PCFD by Lt. Driscoll & his E-21 A Shift Crew



Area First Responders came together to film a training video for Rescue Task Force

## Parks & Recreation – Lauren Johnston, Interim Director

Parks & Rec staff hosted a Joint Luncheon with Flagler Schools at the Palm Coast Community Center. This Luncheon brought City staff together with Flagler Schools staff to discuss our progress, goals, and partnership opportunities. We look forward to working together in the coming months and years.

Our Recreation Supervisor of Marketing completed the digital, interactive version of the Fall 2019 Activity Guide. You can access it at: [www.palmcoastgov.com/recreation](http://www.palmcoastgov.com/recreation).

We just wrapped up our second session of our Mermaid Class. Children ages 6-11 years learned how to swim like mermaids including proper swimming techniques, fluke splashes, and how to care for a mermaid tail properly.

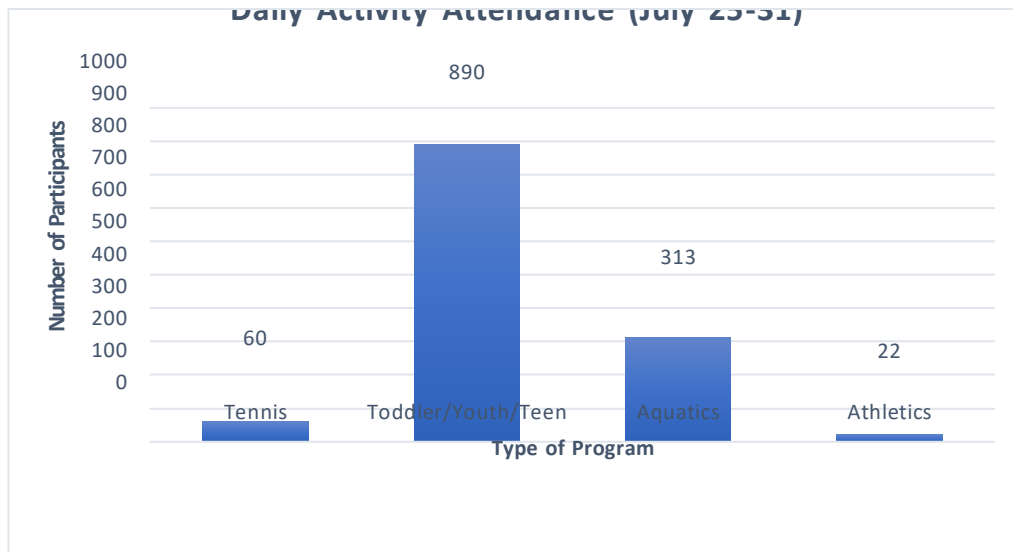
Teen Adventure Camp also wrapped up this week. Their field trips included the Autobahn Indoor Speedway in Jacksonville and a day at Flagler Beach. With summer camps wrapping up in this next week, we are reflecting on a very fun and successful summer. We are wishing everyone a safe and happy school year!

### Fall 2019 Activity Guide

<http://www.palmcoastgov.com/recreation>

### Online Registration & Activities List

<http://www.parksandrec.fun>



## Activities Offered this Week

### Adult & Senior

Weekly Senior Social Programs  
Ballroom Dance Classes  
Line Dancing Classes  
Lunch N' Lecture

### Health & Wellness

Better Balance through Tai Chi  
REFIT® Family Fitness  
Yoga Classes

### Aquatics

Swim Lessons  
Aqua Zumba®  
Water Aerobics  
Fitness on the Water  
Summer Swim Fitness Challenge  
Pass Holder Appreciation Day  
Palm Coast Masters Swim  
Palm Coast Youth Swim Team  
Kids' Kayaking Class  
Mermaid Class

### Athletics

Open Pickleball  
Beginner's Pickleball

### Tennis – Adults

Round Robins, Morning Blast, Cardio,  
and Doubles Skills  
Game on! Days

### Tennis – Youth

Junior Development  
Tennis Summer Camp  
Learn 2 Play! (free kids' tennis)  
Game On! Days  
Tennis Tots

### Toddler/Youth/Teen

Teen Mountain Biking Program  
Fun in the Sun Summer Camp  
Teen Adventure Camp  
Soccer Camp  
Art Camp  
Munchkin Mini-Camp

### Special Events

Tour de Palm Coast



Parks & Rec staff at the joint luncheon with Flagler Schools



Teen Adventure camp – Indoor Speedway



Mermaid Class

## COMING UP

**Aug. 9** – Movies in the Park

**Aug. 20** – Food Truck Tuesdays

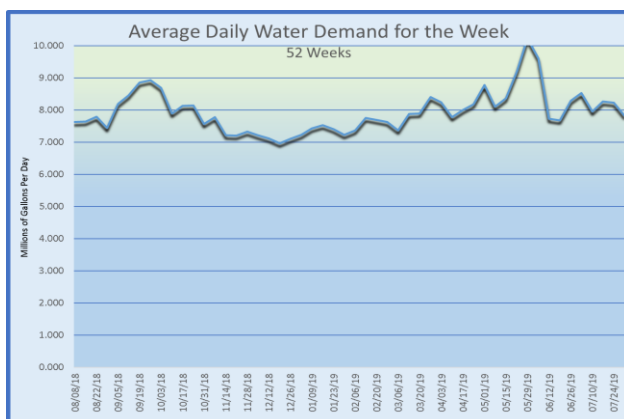
**Sept. 6-15** – Palm Coast & the Flagler Beaches Senior Games



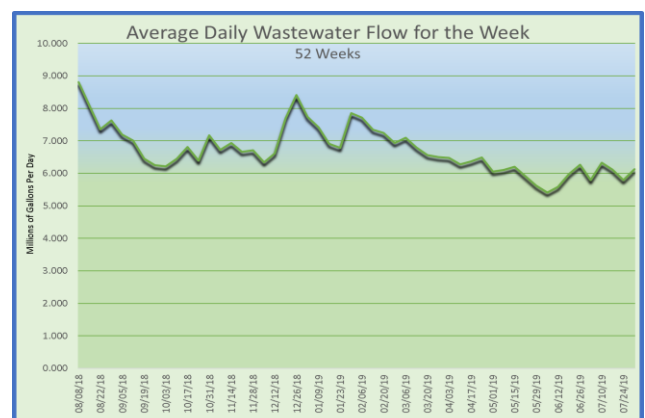
## Utility – Richard Adams, Director

8-1-2019

- Beginning August 7<sup>th</sup>, a free chlorine conversion is scheduled by which all three water treatment facilities will switch the disinfection process from chloramines (a combination of chlorine and ammonia) to free chlorine in order to improve the long term quality of its drinking water.
- The average water demand for the week was 7.820 million gallons per day.
- The average wastewater flow for the week was 6.132 million gallons per day.
- Water Distribution crews installed 74 new water meters, 1 irrigation meter and 1 reuse meter.
- There are 175 new meter installations pending with 34 lots cleared and an average installation time of 3 weeks from site ready.
- Wastewater Operations installed 13 new PEP tanks and replaced 4 PEP tanks.
- There are 23 new PEP tanks pending and 1 replacement pending. Currently all new tanks are being installed within 10 days of site ready.
- There were 59 calls after hours.
- Water Distribution crews replaced 16 water service lines and completed 45 meter pit adjustments/replacements, repaired 17 service lines, 12 manifolds and tested and repaired 30 backflow preventers.
- Wastewater crews replaced 41 PEP pumps, 2 ball valves and 2 boxes, 48 floats, 2 cleanout caps, 1 service lateral, 2 back lids and repaired 1 PEP main. Crews also installed 3 risers, 5 PEP pump assemblies and 12 PEP electric assemblies, and inspected via CCTV 6,841 feet of gravity sewer and 33 manholes.
- On July 27<sup>th</sup>, Water Distribution staff repaired a damaged water main located on Cardwell Court. Ten homes were issued a precautionary boil water notice for 48 hours until lab samples confirmed the water was safe to drink.
- On July 30<sup>th</sup>, Water Distribution staff repaired an internal coupling in a fire hydrant located on Seathorn Path. Twenty-seven homes were issued a precautionary boil water notice for 48 hours until lab samples confirmed the water was safe to drink.
- On July 30<sup>th</sup>, Florida Department of Environmental Protection was on site at Wastewater Treatment Plant #1 for wastewater system inspections and no issues were found.
- On July 29<sup>th</sup>, Water Treatment Plant #2 ultrafiltration skid #2 inlet valve had a large crack on the schedule 80 piping behind the flange. PBM was contacted to replace the damaged piping and pressure test the repair.



The average water demand for the week was 7.820 million gallons per day.



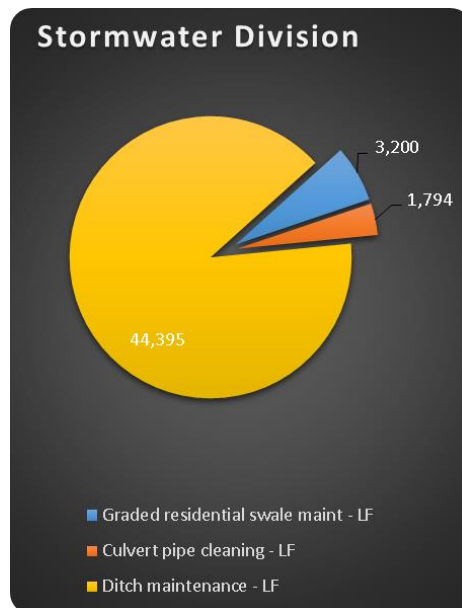
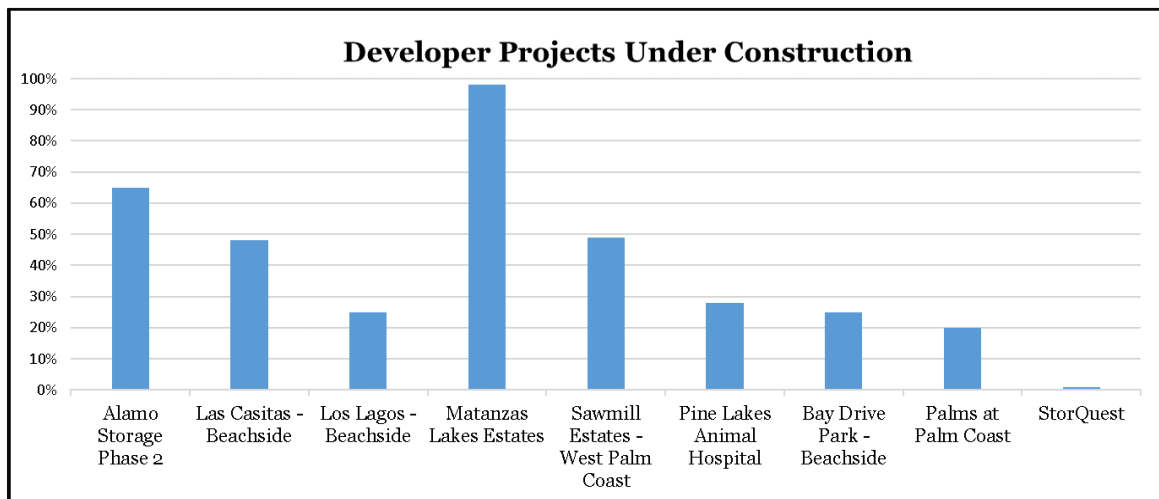
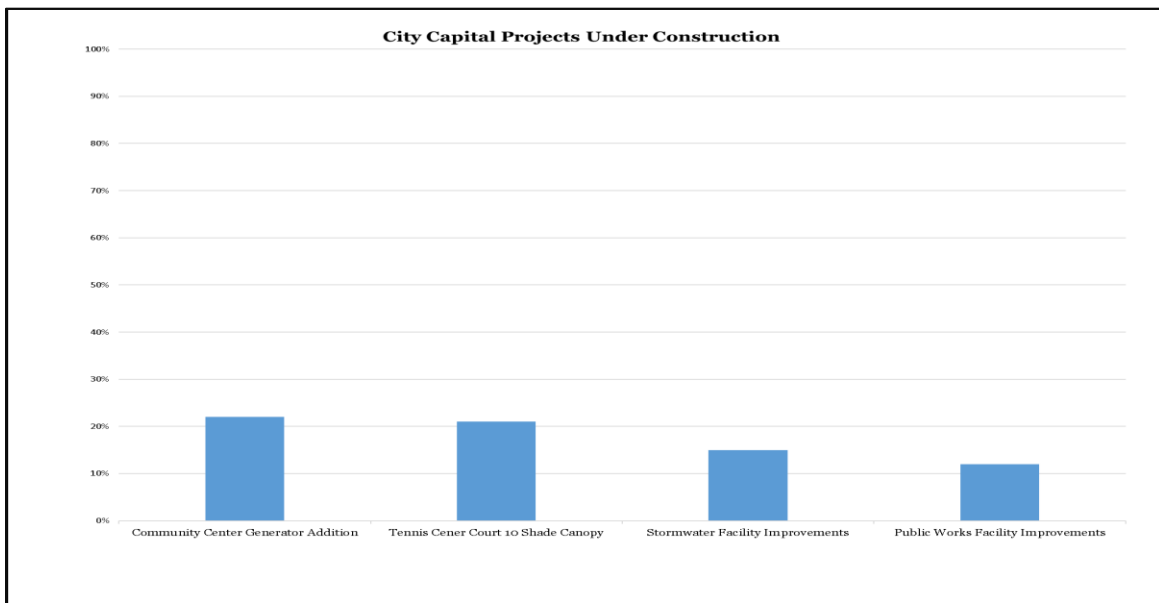
The average wastewater flow was 6.132 million gallons per day

## HIGHLIGHTS WASTEWATER OPERATIONS

- An Emergency repair was completed on July 31<sup>st</sup> to a manhole located on Fleetwood Drive. Leaks were discovered during the process of lining the pipe in the area of the manhole. The repair process included rebuilding the manhole floor. After the repair was completed, Maxx Environmental coated the walls and floor of the manhole with a material that becomes a monolithic coating which extends the life of the manhole and ensures structural integrity of the concrete.



## STORMWATER & ENGINEERING – Carl Cote, Director





## Spotlight Projects

### Community Center Generator

This generator is a 500KW diesel with a 2250 gallon subbase fuel tank and 800 Amp automatic transfer switch. Its main purpose is to furnish power to the Community Center automatically when there is power loss from FPL.



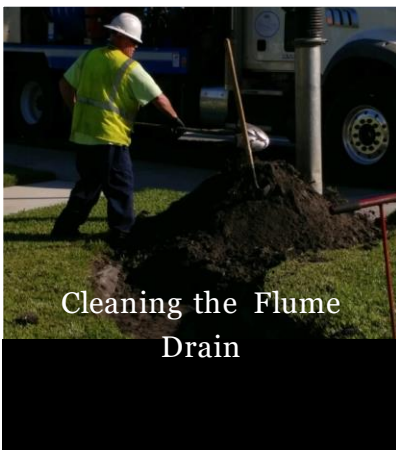
Installing the new generator at the Community Center

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### *Fun Fact – What is a Flume?*

A **flume** is a human-made channel for water in the form of an open declined gravity chute whose walls are raised above the surrounding terrain, in contrast to a trench or ditch. ... **Flumes** route water from a diversion dam or weir to a desired material collection location.

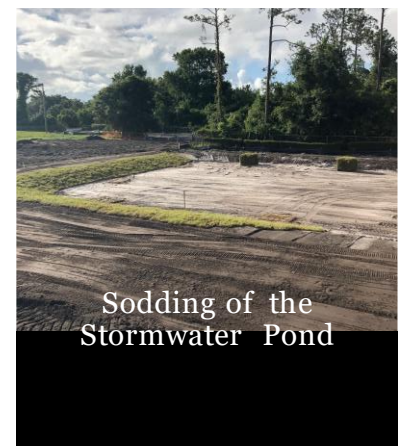
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Cleaning the Flume Drain



Swale Maintenance  
LL section



Sodding of the  
Stormwater Pond

**PHOTOS:** [<http://www.palmcoastgov.com/files/share/sent/8f5851ba-8e56-438a-bd6e-fa357f5ba249>] Pictured is (1) Palm Coast City Manager Matthew Morton highlighting the i3 Academy at the City of Palm Coast and Flagler Schools joint annual luncheon. (2) Flagler Superintendent James Tager. (3) James Tager, Matthew Morton, and Joe Rizzo, Director of the Flagler Education Foundation.



## **NEWS RELEASE – City of Palm Coast**

Kimberly Norman, Public Relations Associate

386-986-3717

**July 31, 2019**

### **Local students to help design the future of Palm Coast's downtown, Town Center**

**Palm Coast** – The City of Palm Coast is calling on Flagler Palm Coast High School students to help design the future of Town Center, the area that will be the City's downtown. Students in the 'i3 New Tech Academy' will work in teams with community experts to learn about Town Center and its Innovation District to design concepts and spaces, experience unique field trips and possibly enjoy mystery prizes as part of this educational partnership. Today, City Manager Matthew Morton highlighted the program at the City of Palm Coast and Flagler Schools joint annual luncheon.

"This is a one-of-a-kind experience for us to engage with the talented youth of our community to shape our future together," said City Manager Matthew Morton. "Town Center is an important project and happens to be in the backyard of their school. Their ideas will plug directly into the mission to develop this core area into the citizen-centric, smart city that will carry Palm Coast into the next generation."

In the early 2000s, Town Center was identified to be the perfect spot for Palm Coast's downtown with shopping, homes and lifestyle experiences. But like many communities, urban progress came to a halt during the heart of the recession. Fast-forward ten years later, and the area had only become 17% developed with much of the area primed for growth. With a new vision for Town Center and new leadership, the City plans to cluster research institutions, high-tech employers, clean technology, creative startups, amenity-rich residential areas and well-designed indoor and outdoor spaces. The program challenges students to create innovative design solutions based on their own experiences as they are ultimately the end-users of the space.

"We're very excited to partner in on this opportunity," said Walker Douglas of Douglas Property and Development, Inc. "With the upcoming development in Town Center, a project of this caliber takes innovation to the next level with students at the center."

The class will begin Aug. 14 and end on Dec. 16 and there are about 25 students enrolled. Coursework is completed on a schedule and will involve projects timed to meet a certain set of milestones.

"i3 is a great program that allows students to really work with their hands and their minds and to come up with ideas and follow through with them," said Flagler Schools Superintendent James Tager. He went on to say, "Working with the City collaboratively in a sandbox to be able to come up with a vision where kids can have a voice along with the City is empowering for the entire community, not just the kids."

For more information on the i3 New Tech Academy, visit:  
[https://fpcbulldogs.com/about\\_us/flagship\\_program/i3\\_academy](https://fpcbulldogs.com/about_us/flagship_program/i3_academy)

**For media interested in covering the class at Flagler Palm Coast High School, please reach out to Flagler Schools Jason Wheeler at [wheelerj@flaglerschools.com](mailto:wheelerj@flaglerschools.com).**





## **NEWS RELEASE – City of Palm Coast**

Contact: Kimberly Norman, Public Relations Associate

386-986-3717

**July 29, 2019**

### **City of Palm Coast invites public to stormwater outreach meetings in August**

**Palm Coast** – The City of Palm Coast will provide information on its enhanced stormwater management program at a pair of public outreach meetings to be held Aug. 5 from 1-3 p.m. at the Palm Coast Community Center, 305 Palm Coast Pkwy. NE and Aug. 20 from 5-7 p.m. at City Hall, 160 Lake Avenue.

At the meetings, City staff will share details about the Master Plan now under way, explain the new approach being taken, and discuss immediate priorities for improving the drainage system. Fire Chief Jerry Forte will also briefly highlight hurricane preparedness efforts by the City and share some helpful take-away tips. Refreshments will be provided at the Aug. 5 meeting. At the Aug. 20 meeting, attendees will be able to enjoy Food Truck Tuesday in Town Center.

The enhanced, comprehensive stormwater management plan to improve the drainage system city-wide launched this past spring, and projects will be ongoing for several years. The plan will address drainage issues resulting from an aging infrastructure and years of growth.

The Master Plan takes a big-picture look at the swales, ditches, canals, water control structures, pipes, and drainage basins and how they work together to protect homes and businesses from flooding. New solutions will focus more on the ditches and freshwater canals and will have a greater long-term impact on improving the drainage system across Palm Coast.

“While swale work is an important part of our ongoing maintenance, the focus right now is on the ditches and canals,” Stormwater Operations Manager Don Schrager said. “Work on the ditches and canals benefits entire streets and City sections as they connect to the drainage system as a whole, maximizing the benefit of tax dollars and bringing the best value to residents in the long run.”

City crews have already completed a large-scale ditch maintenance and pipe cleaning project in the W Section. The ditch line from Woodside Drive south to Pine Lakes was re-established, and all drainage pipes were cleaned. The project resulted in immediate positive effects on the drainage system. Plans are now being developed to address other localized drainage issues in the E, F and R sections in the near future.

In addition to stormwater experts who will be on hand for questions, Customer Service technicians will be available to assist in providing updates to previously made swale requests

and educate the public on Palm Coast Connect, the City's new citizen engagement tool. You can report concerns or access the growing Information Center - or you can register and track the progress of how your concern is handled. Palm Coast Connect is online at [www.palmcoastconnect.com](http://www.palmcoastconnect.com) - and the free app is now available in both the Apple and Google Play App Stores.

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**VIDEO: B-roll showing City crews participating in training can be downloaded at the following link:** <http://www.palmcoastgov.com/filesshare/sent/0b1c5564-31cc-4d6b-ac4d-345cdcb6ea94>  
**PHOTOS: Two photos are provided at the following link showing City crews involved in chainsaw training:** <http://www.palmcoastgov.com/filesshare/sent/8f5e66b0-1a24-4fc2-81d4-5314df439d8f>



#### **NEWS RELEASE – City of Palm Coast**

Contact: Kimberly Norman, Public Relations Associate  
386-986-3717

**Aug. 1, 2019**

#### **City crews completing chainsaw safety class for hurricane readiness**

Additional storm preparations include infrastructure upgrades and utilizing new technology

**Palm Coast** – When a storm impacts Palm Coast, the City's efforts are focused on making sure cleanup and recovery efforts begin as safely and expediently as possible.

Palm Coast's First-Push Team is comprised of firefighters and public works crews and is staged at each fire station in the City. These teams encounter downed power lines, fallen trees and obstructed roads in situations where there may be little to no light or access. Their goal is to create cleared paths for emergency response and access. In an effort to ensure their safety, the City is being proactive and offering it's first-ever chainsaw safety class.

"This is a learning experience where multiple departments are working together for a common cause," Palm Coast Fire Chief Jerry Forte said. "It's a good refresher for all of those departments that are engaged in chainsaw operations as part of their job description. We emphasize safe practices and that response after a storm is effective and efficient."

City employees from Utility, Stormwater, Fire and Public Works are taking part in the chainsaw class, which is the first-ever training of this kind for the City as part of FEMA training and involves a collective group of workers within the City. The class is a 2-part session where the first session is classroom based where they learn about the equipment, trouble-shooting, cutting concepts and maintenance.

The second part is hands-on. **On Aug. 2, the class will be using chainsaws (rain or shine) and we will be offering a media availability at this time for reporters to get photos/video and also interview a participant and the instructor.**

Many City departments and crews actively train and prepare for major weather events each year. Stormwater crews also perform maintenance year round to help keep canals, ditches, and water control structures in shape. When a storm approaches, the level of threat and type of



storm determine their response. By keeping the entire system maintained and operational crews are, in effect, constantly doing storm preparation.

In the meantime, there are a few other initiatives new this year for storm preparedness.

- Palm Coast Fire Department Captain Thomas Ascone is now certified to coordinate emergency management operations for the City of Palm Coast under the guidance and partnership of Flagler County Emergency Management Director Jonathan Lord.
- This is the first year AlertPalmCoast (part of AlertFlagler) will be available, which is the no-cost service that allows subscribers to sign up for a variety of emergency notifications based on their enrolled address. This is part of an update to the City Emergency Management Plan which outlines policies and procedures for how we handle emergencies before, during and after a storm or other disaster.
- Four smart manholes now have remote monitoring equipment installed in order to detect excessive flows in the gravity sewer system before overflows can occur.
- Three additional wastewater pump stations are equipped with remote monitoring equipment for early warning of pump failure or high flow conditions.
- 305,000 feet of gravity sewer pipe was tested for leaks and 20,000 feet of gravity sewer pipe was upgraded with new lining to prevent leaks into the sanitary sewer system.

This is also the first year where Palm Coast Connect will be available to residents and a valuable tool for the City during the cleanup process. Palm Coast Connect is a platform that allows residents to report an issue or concern - any time or place. Residents are more engaged and kept more up-to-date through this tool on when and how their concern is handled as they can track how it's addressed every step of the way through completion. During and after a storm, examples of concerns reported to Palm Coast Connect would be downed trees, impassable roads, localized flooding, and pep tank alarms. Palm Coast Connect is online at [www.palmcoastconnect.com](http://www.palmcoastconnect.com) - and the free app is now available in both the Apple and Google Play App Stores. Palm Coast Connect is not a substitute for 9-1-1.

"I'm proud of our team's commitment to storm readiness and their proactive nature to be trained and prepared at all times," Palm Coast Mayor Milissa Holland said. "All of these measures strengthen our ability to provide the best response to our residents."

**For those interested in covering the training on Aug. 2, please contact Kimberly Norman at [knorman@palmcoastgov.com](mailto:knorman@palmcoastgov.com) or 386-986-3717 to make arrangements. We will have some special gear for journalists to wear but you will also need to wear long sleeves and long pants. The window to cover the training will be from 11-11:15 a.m. at the Public Works facility at U.S. 1 and Wellfield Grade. The on-site contact will be PCFD PIO Patrick Juliano, [pjuliano@palmcoastgov.com](mailto:pjuliano@palmcoastgov.com) or 386-290-9722.**



301 Cats

93 DOGS

12 Rabbits

12 Guinea  
pigs

## *Animals ready for homes*

Why do dogs Yawn? Shake? Sneeze? .....

Silly things that you didn't know were body language.

### Yawning

Yawning in dogs looks like it does in humans – a deep breath with a wide open jaw. With people we associate yawning with being tired. Dogs yawn for different reasons.

In dog language, the yawn may indicate stress, a way of saying, I've had enough. Dogs use this body language to avoid conflict. If a dog is faced with an aggressive dog, he may yawn in response to the aggressor. This simply means "I'm not interested in conflict".

Your dog may yawn if children are loud or making sudden movements close to him while he is lying down, if a stranger hugs him, when someone scolds him, or in other stress-inducing situations.

A yawn may be a self-calming signal. Your dog may yawn when he's waiting in the vet's office as a way of dealing with nervousness.

Sometimes dogs yawn to control their enthusiasm over something enjoyable, such as a walk. If your dog starts yawning as you pick up his leash to go for a walk then he may be showing you that he's excited!

Yawns are contagious! Have you ever yawned when you saw someone else yawn? This phenomenon isn't unique to humans. Dogs see their humans or other dogs yawn, they too will yawn!

### The Body Shake

Dogs shake themselves (like when they get out of the water) to ease tension or to transition from one thing to another. It's like a re-set button.

You've probably noticed your dog shaking his body immediately after meeting a new dog, after ending a play session or after returning from a walk.

If you watch two dogs play, the wrestling and tumbling and chasing might escalate until one yelps or growls. Then, both dogs will do the body shake. Play might end or, they might play again with less energy.

The body shake can be a "That was fun, what's next?"

### Play Sneezing

Some dogs make noises that mimic a sneeze when they're happy, like when their favorite person gets home or when they are playing. These "sneezes" are quick and less aggressive than a real sneeze.

When a dog gets excited they often run around, backside close to the ground. They curl their lips, displaying their teeth. The activity and funny faces cause slight irritation in the nose which can cause sneezing. These sneezes can also mean communication with another dog during a play fight.

It's a way to tell the other dog to take things easier. Dogs like to play rough. They imitate attacks and show fake signs of aggression. The sneezing reminds the other dog to keep things light and that everything is for fun.

## Pet of the Week



## Kobe

Terrier x- neutered male

4 yrs. old - fawn/white.

### *Adoption specialist:*

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### *Outreach Manager:*

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