#### DEPARTMENT ADMINISTRATIVE SERVICES DIVISION PROJECT(S)

#### **PROGRAM MISSION**

The mission of the Department of Administrative Services is to provide high quality information technology, telecommunications services, human resource services, and risk management services in a timely and responsive manner to our customers.

#### **PROGRAM ANALYSIS**

The adopted budget was amended on November 6, 2001 separating financial services and administrative services and creating two departments. The Administrative Services Department will be the responsibility of the Assistant City Manager and the salary for that newly created position will be included in this budget.

The Department of Administrative Services is responsible for 1) Risk Management and Insurance including health, life and disability; and 2) Human Resources including: personnel hiring, testing, pre-employment physicals and background checks, EEOC compliance, employee training, salary and benefits processing, pension management, workers compensation injuries & reports & safety training; and 3) Information Technology which supports the Wide Area Network, Local Area Network, coordinates contracts with network & hardware & software providers, and manages the web page.

During the 2000-2001 Fiscal Year, the department was staffed with seven full time positions and one part time, including the Occupational License Inspector. During the year, the Department implemented (live) a new financial software system and began the process of building a citywide network. The first Annual Budget Report and Financial Report were completed and resolutions were adopted covering investment options to ensure maximum return on the City funds. Finance internal control procedures were adopted and financial functions and responsibilities clearly delineated. A local area network was implemented in City Hall and a single link was completed to each of the City's remote locations. The Department assumed responsibility for actively managing its web site and providing updated information to citizens. The Department processed over 1000 applications and assisted with hiring eighty-six (86) employees.

During the 2001-2002 fiscal year, with the separation of administrative and financial services, staffing will include the Assistant City Manager, Human Resource Analyst, Receptionist, and a part-time staff assistant.

During FY2002, the City will add approximately 30 new PCs bringing our total number of networked PCs to 58, establish T-1 connections to all remote sites and establish local area nets at each site that will become a part of the City's Wide Area

Network (WAN), continue to update the web page and provide accurate and timely information to citizens, and add specific departmental required software and systems including a GIS system for Development Services. With the expanded technological needs, it is time for the City to hire an Information Technology Coordinator to ensure these services are provided in an efficient and timely manner.

The existing Senior Staff Assistant position will be upgraded to a Human Resource Analyst and will be responsible for overseeing payroll and payroll processing (which will be the responsibility of the Financial Services Department). This position will be responsible for all employment processing, benefits, safety committee as well as other personnel related responsibilities.

All financial positions including the Accountant, two Accounting Technicians and a Purchasing and Grants Coordinator will be transferred to the responsibility of the Finance Director.

PERSONNEL	Revised Budget 2001	Actual Budget 2001	Requested Budget 2002	Recommended Budget 2002	Adopted Budget 2002
Salary	2	2	5	5	2
Hourly FT	4	4	5	5	1
Hourly PT	1	1			1
Temporary					
TOTAL	7	7	10	10	4

### **OBJECTIVES**

- 1. To document in writing the City's policies and procedures with regard to information technology.
- 2. To improve the City's technology support system and better meet user defined needs and streamline the City's processes through the implementation of T-1 connections.
- 3. To provide personnel services that promote a work environment characterized by fair treatment of staff, open communication, personal accountability, trust and mutual respect.

PROGRAM INDICATORS	2001 Actual	2002 Projected	
Number of personnel applications processed.	1000	1250	
Number of terminations processed.	15	20	
All new computer hookups completed by January 2002.		Yes	
T-1 installation complete by January 2002.		Yes	
Monthly Status Reports completed by the fifth of each month.		Yes	

EXPENDITURES	Rev	ised Budget	Α	ctual Budget	Requested Budget 2002		Recommended Budget 2002		Adopted Budget 2002		
Colory & Marco	¢	2001	¢	2001					I		
Salary & Wages Car Allowance	\$	227,018	\$ \$	239,170	\$ \$	407,523	\$ \$	332,907	\$ \$	211,276	
	\$	5,308		5,308	<u> </u>	7,200		3,000		7,200	
Overtime	\$	67	\$	284	\$	-	\$	-	\$	-	
FICA Taxes	\$	59,677	\$	19,303	\$	22,786	\$	20,640	\$	13,099	
Medicare	\$	1,259	\$	2,187	\$	5,329	\$	4,827	\$	3,064	
Retirement	\$	22,980	\$	24,738	\$	33,659	\$	27,958	\$	19,575	
Health Insurance	\$	21,065	\$	14,160	\$	36,331	\$	36,331	\$	21,256	
Dental Insurance	\$	1,488	\$	1,645	\$	-	\$	-	\$	-	
125 Benefit	\$	8,075	\$	8,417	\$	-	\$	-	\$	-	
Life Insurance	\$	1,014	\$	1,184	\$	1,836	\$	1,652	\$	516	
Disability	\$	-	\$	115	\$	1,948	\$	1,752	\$	1,094	
Worker's Comp	\$	21,638	\$	26,015	\$	27,926	\$	16,858	\$	12,858	
Personnel	\$	369,589	\$	342,525	\$	544,538	\$	445,925	\$	289,938	
Professional Serv.	\$	1,830	\$	718	\$	-	\$	-	\$	-	
Account/Audit	\$	15,500	\$	17,597	\$	20,100	\$	20,100			
Other Contract	\$	15,621	\$	30,559	\$	40,000	\$	30,387	\$	30,387	
Travel	\$	1,869	\$	3,544	\$	6,000	\$	6,000	\$	4,000	
Employee Train.	\$	3,272	\$	4,474	\$	6,000	\$	6,000	\$	5,000	
Citywide Training	\$	-	\$	-	\$	-	\$	20,000	\$	20,000	
Communications	\$	4,151	\$	5,584	\$	7,160	\$	7,160	\$	1,660	
Internet/DSL	\$	210	\$	129	\$	720	\$	720	\$	720	
Electricity	\$	6,457	\$	8,519	\$	9,750	\$	9,750			
Water	\$	1,118	\$	1,340	\$	1,680	\$	1,680			
Waste Disposal	\$	796	\$	792	\$	900	\$	900			
Rental/leasing	\$	1,823	\$	2,464	\$	64,413	\$	79,413	\$	63,393	
Insurance	\$	136,703	\$	11,236	\$	-	\$	1,000			
Property Insurance	\$	-	\$	12,042	\$	3,000	\$	3,000			
Liability Insurance	\$	-	\$	70,242	\$	15,000	\$	15,000			
Auto Insurance	\$	-	\$	22,076	\$	-	\$	-	\$	-	
Repair/Maintenance	\$	10,362	\$	6,625	\$	-	\$	2,400	\$	3,400	
Maintenance Agree.	\$	1,005	\$	-	\$	-	\$	-		· · · ·	
Printing/Binding	\$	8,715	\$	10,305	\$	10,500	\$	10,500	\$	5,500	
Advertising	\$	8,681	\$	9,761	\$	10,000	\$	10,000	\$	28,000	
Grand Opening	\$	1,683	\$	982	\$	-	\$	-	\$	-	
Other Charges	\$	3,151	\$	1,280	\$	-	\$	-	\$	-	
Office Supplies	\$	16,814	\$	16,418	\$	17,500	\$	17,500	\$	10,500	
Postage	\$	10,000	\$	3,651	\$	5,324	\$	5,324	\$	4,000	
Software	\$	132,548	\$	125,842	\$	-	\$	22,075	\$	22,075	
Operating Supplies	\$	29,463	\$	20,635	\$	50,000	\$	50,000	\$	45,000	
Computer Hardware	\$	11,182	\$	37,957	\$	49,000	\$	49,000	\$	49,000	
Books/Subscript.	\$	2,548	\$	4,571	\$	13,140	\$	13,140	\$	11,000	
Operating	\$	425,502	↓ \$	429,342	\$	<b>330,187</b>	\$	<b>381,049</b>	\$	303,635	
Imp. Other than Build		720,002	Ψ	720,072	<b>₽</b> \$	6,500	<b>₽</b> \$	1,500	<b>₽</b> \$	1,500	
Machinery/Equip	J. \$	5,189	\$	8,208	φ \$	13,699	э \$	7,700	\$ \$	7,700	
Capital	Ф \$	<b>5,189</b>	Գ \$	8,208	э \$	<b>20,199</b>	Գ \$	<b>9,200</b>	э \$	<b>9,200</b>	
TOTAL	\$	800,280	\$	780,075	\$	894,924	\$	836,174	\$	602,773	

REVENUES	Revised Budget 2001	Actual Budget 2001		Requested Budget 2002		Recommended Budget 2002		Adopted Budget 2002	
General Fund	\$ 710,280	\$ 57	79,808	\$	894,924	\$	836,174	\$602	,773
Occupational License	\$ 90,000	\$ 20	00,267	\$	-	\$	-	\$	-
TOTAL	\$ 800,280	\$ 78	30,075	\$	894,924	\$	836,174	\$602	,773

