

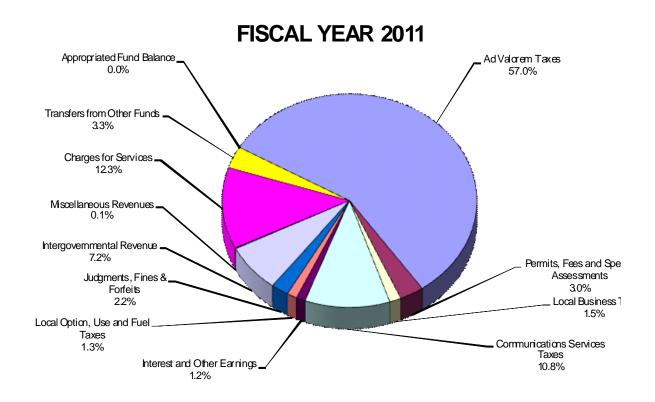
# **BUDGET DETAIL**

The Budget Detail gives more information on the budget, than is shown in the Executive Summary. Detail information is provided on the General Fund, Special Revenue Funds, Enterprise Funds, and Internal Service Funds.

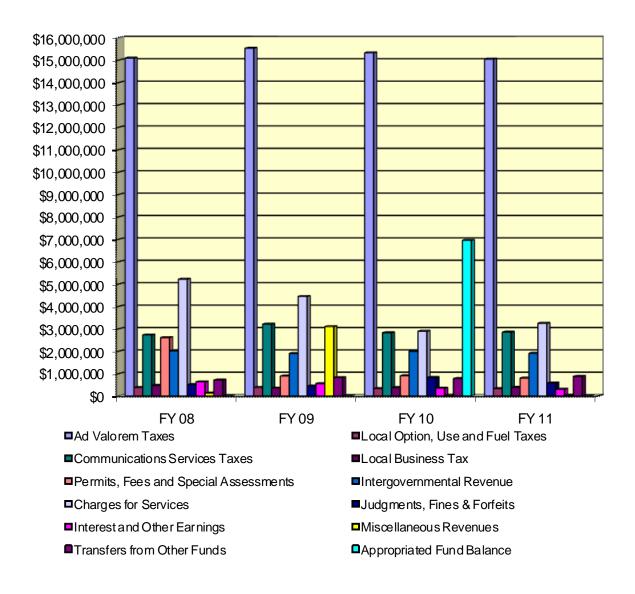
	Fund	Budget
Gene ra	Il Fund (includes City Council, City Manager, Community Relations, Purchasing and Contracts Management, Economic Development, CHuman Resources, Law Enforcement, City Attorney, Financial Serv	rices,
	Community Development, Fire, Public Works, Engineering, Recreation	
	and Non-Departmental	\$ 26,396,689
Special	Revenue Funds	
<u> </u>	CDBG Fund	-
	Police Education Fund	55,400
	Police Automation Fund	270,100
	Storm Reserve Fund	2,200,900
	Recycling Revenue Fund	306,900
	Streets Improvement Fund	6,463,900
	Park Impact Fee Fund	366,900
	Fire Impact Fee Fund	76,300
	Development Special Projects Fund	1,164,900
	Transportation Impact Fee Fund	6,804,100
	Neighborhood Stabilization Fund	2,290,500
	Old Kings Road Special Assessment Fund	50,000,000
	SR100 Community Redevelopment Fund Capital Projects Fund	3,265,416 8,983,500
	Capital F Tojects Turiu	0,903,300
Enterpr	ise Funds	
	Utility Fund	31,345,250
	Utility Capital Projects Fund	23,576,000
	Solid Waste Fund	7,745,800
	Stormwater Management Fund	7,378,200
	Building Permits & Inspections Fund	1,512,072
	Golf Course Fund	1,492,200
	Tennis Center Fund	304,208
	Information Technology & Communications Fund	2,810,927
Interna	l Service Funds	
morna	Fleet Management Fund	3,673,297
	Sub-Total Budget	188,483,459
	Less: Interfund Transfers and Charges	12,595,813
Total		\$ 175,887,646
		<del>+,,,</del>

## **GENERAL FUND REVENUES BY SOURCE**

SOURCE		Actual FY 08		Actual FY 09		Projected FY 10		Proposed FY 11
Ad Valorem Taxes	\$	15,095,091	\$	15,532,639	\$	15,329,800	\$	15,048,300
Local Option, Use and Fuel Taxes		380,757		386,092		335,000		335,000
Communications Services Taxes		2,728,469		3,210,370		2,827,600		2,854,500
Local Business Tax		474,256		358,300		379,300		389,300
Permits, Fees and Special Assessments		2,611,455		895,220		905,400		804,500
Intergovernmental Revenue		2,019,285		1,902,284		1,999,100		1,912,900
Charges for Services		5,219,583		4,449,301		2,895,101		3,251,561
Judgments, Fines & Forfeits		513,121		450,891		828,900		583,200
Interest and Other Eamings		635,229		556,583		351,300		306,100
Miscellaneous Revenues		131,164		3,101,260		37,000		34,500
Transfers from Other Funds		713,890		825,501		781,401		876,828
Appropriated Fund Balance		-		-		6,955,850		-
TOTAL	\$	30,522,300	\$	31,668,441	\$	33,625,752	\$	26,396,689

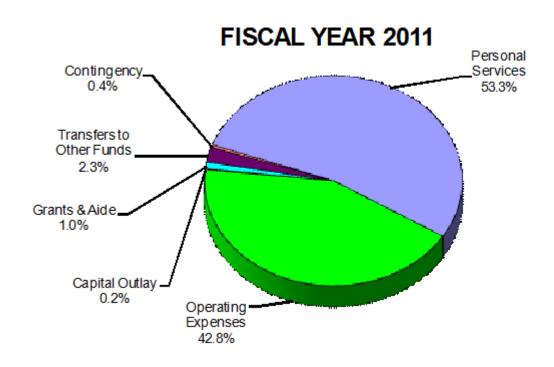


### **GENERAL FUND REVENUES BY SOURCE**

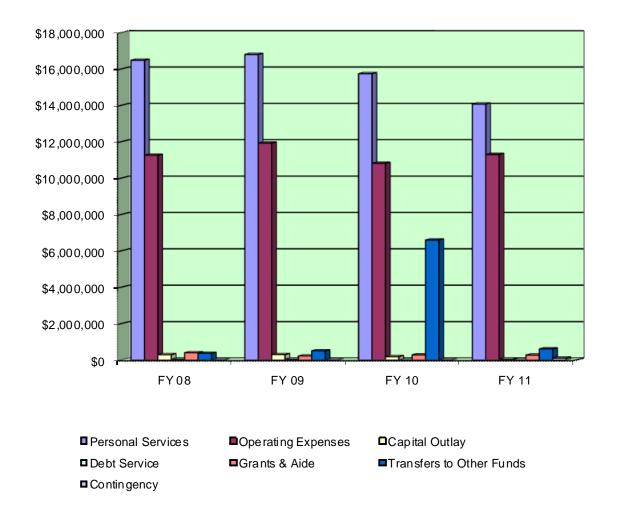


# **GENERAL FUND EXPENDITURES BY CATEGORY**

Actual		Actual		•		Proposed
FY 08		FY 09		FYTU		FY 11
\$ 16,482,488	\$	16,800,187	\$	15,743,700	\$	14,073,493
11,261,496		11,928,124		10,818,931		11,298,273
293,267		298,267		184,500		40,500
39,480		39,480		-		-
396,148		219,500		283,000		269,300
365,838		505,554		6,595,621		610,016
-		-		-		105,107
\$ 28,838,717	\$	29,791,112	\$	33,625,752	\$	26,396,689
\$	FY 08 \$ 16,482,488 11,261,496 293,267 39,480 396,148 365,838	FY 08 \$ 16,482,488 \$ 11,261,496 293,267 39,480 396,148 365,838	FY 08 FY 09  \$ 16,482,488 \$ 16,800,187 11,261,496	FY 08       FY 09         \$ 16,482,488       \$ 16,800,187       \$ 11,261,496         11,261,496       11,928,124         293,267       298,267         39,480       39,480         396,148       219,500         365,838       505,554	FY 08         FY 09         FY 10           \$ 16,482,488         \$ 16,800,187         \$ 15,743,700           11,261,496         11,928,124         10,818,931           293,267         298,267         184,500           39,480         39,480         -           396,148         219,500         283,000           365,838         505,554         6,595,621	FY 08         FY 09         FY 10           \$ 16,482,488         \$ 16,800,187         \$ 15,743,700         \$ 11,261,496         \$ 11,928,124         \$ 10,818,931         \$ 1293,267         \$ 298,267         \$ 184,500         \$ 184,500         \$ 39,480         \$ -         \$ 396,148         \$ 219,500         \$ 283,000         \$ 365,838         \$ 505,554         \$ 6,595,621         \$ -

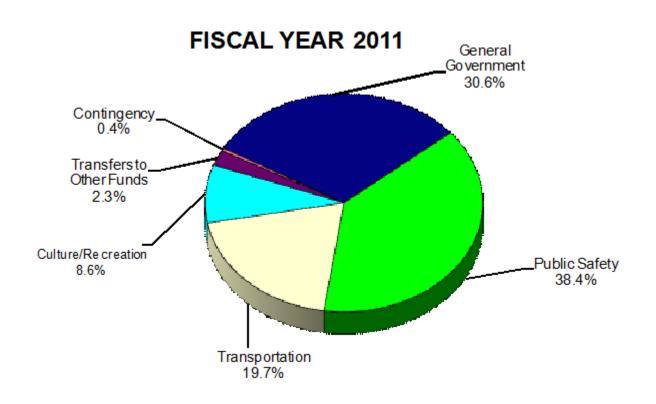


# **GENERAL FUND EXPENDITURES BY CATEGORY**

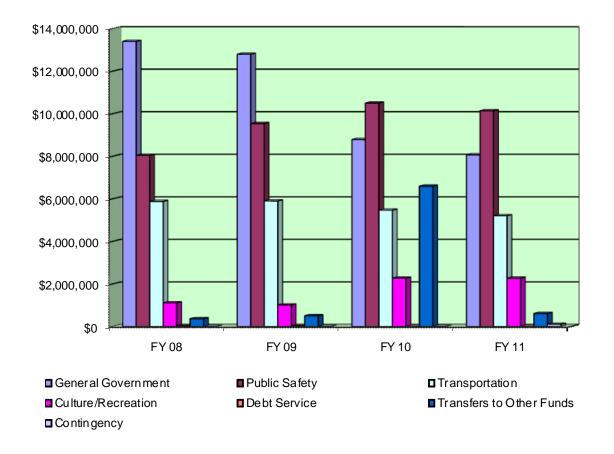


# **GENERAL FUND EXPENDITURES BY FUNCTION**

		Actual	Actual			Projected	Proposed
FUNCTION		FY 08		FY 09		FY 10	FY 11
General Government	\$	13,398,209	\$	12,796,595	\$	8,786,676	\$ 8,069,448
Public Safety		8,043,577		9,536,858		10,501,178	10,136,204
Transportation		5,878,268		5,901,427		5,468,242	5,206,560
Culture/Recreation		1,113,345		1,011,198		2,274,035	2,269,354
Debt Service		39,480		39,480		-	-
Transfers to Other Funds		365,838		505,554		6,595,621	610,016
Contingency		-		-		-	105,107
TOTAL	\$_	28,838,717	\$	29,791,112	\$	33,625,752	\$ 26,396,689



## **GENERAL FUND EXPENDITURES BY FUNCTION**



# **CDBG FUND**

The purpose of this fund is to account for Community Development Block Grant money that may be received to use for projects.

Revenues	Actual FY 08	Actual FY 09	ojected Y 10	roposed FY 11
Intergovernmental Revenue	\$ 61,254	\$ -	\$ -	\$ -
Interest and Other Earnings	-	-	-	-
Transfers from Other Funds	-	-	-	-
Appropriated Fund Balance	-	-	-	
Total Revenues	\$ 61,254	\$ -	\$ -	\$ 

	Actual		Actual		Projected		Proposed
Expenditures	FY 08		FY 09		FY 10	FY 11	
Personal Services	\$ -	\$	-	\$	-	\$	-
Operating Expenses	-		-		-		-
Capital Outlay	58,053		-		-		-
Debt Service	-		-		-		-
Grants & Aide	-		-		-		-
NonOperating Expenses	-		-		-		-
Transfers to Other Funds	-		3,201		-		-
Contingency	 -		-		-		-
Total Expenditures	\$ 58,053	\$	3,201	\$	-	\$	-

# **POLICE EDUCATION FUND**

The purpose of this fund is to account for the revenue and expenditures associated with police officer education. Revenues represent a portion of the collections from fines and forfeitures.

#### **REVENUE SUMMARY**

	Actual		Actual		Projected	Proposed		
Revenues		FY 08	FY 09		FY 10	FY 11		
Judgments, Fines & Forfeits	\$	10,660	\$ 8,092	\$	7,100	\$	5,700	
Interest and Other Earnings		1,577	1,296		1,000		700	
Appropriated Fund Balance		-	-		40,900		49,000	
Total Revenues	\$	12,237	\$ 9,388	\$	49,000	\$	55,400	

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	-	24,000	-	-
Capital Outlay	-	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	-	-	49,000	55,400
Total Expenditures	\$ -	\$ 24,000	\$ 49,000	\$ 55,400

## POLICE AUTOMATION FUND

The purpose of this fund is to account for the revenue and expenditures associated with the acquisition of equipment to upgrade the technology of existing police equipment. Revenues represent a portion of the collections from fines and forfeitures.

#### REVENUE SUMMARY

	Actual			Actual		Projected	Proposed
Revenues		FY 08		FY 09		FY 10	FY 11
Judgments, Fines & Forfeits	\$	39,973	\$	33,049	\$	27,200	21,800
Interest and Other Earnings		4,902		4,019		4,100	3,700
Transfers from Other Funds		-		-		-	-
Appropriated Fund Balance		-		-		213,300	244,600
Total Revenues	\$	44,875	\$	37,068	\$	244,600	\$ 270,100

	A	ctual	Actual	Projected	Proposed FY 11	
Expenditures	F	Y 08	FY 09	FY 10		
Personal Services	\$	-	\$ -	\$ -	\$	-
Operating Expenses		-	-	-		-
Capital Outlay		-	-	-		-
Debt Service		-	-	-		-
Grants & Aide		-	-	-		-
Transfers to Other Funds		-	-	-		-
Contingency		-	-	244,600		270,100
Total Expenditures	\$	-	\$ -	\$ 244,600	\$	270,100

# **DISASTER RESERVE FUND**

The purpose of this fund is to establish a reserve to cover the potential costs of a hurricane or other disaster.

#### REVENUE SUMMARY

	Actual Actual		Projected		Proposed		
Revenues		FY 08	FY 09		FY 10	FY 11	
Intergovernmental Revenue	\$	450,856	\$ 764,116	\$	-	\$	-
Interest and Other Earnings		60,478	38,484		38,900		32,400
Transfers from Other Funds		-	-		-		-
Appropriated Fund Balance		-	-		2,130,000		2,168,500
Total Revenues	\$	511,334	\$ 802,600	\$	2,168,900	\$	2,200,900

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY09	FY10	FY11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	211,027	755,379	400	-
Capital Outlay	-	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	-	-	2,168,500	2,200,900
Total Expenditures	\$ 211,027	\$ 755,379	\$ 2,168,900	\$ 2,200,900

# **RECYCLING REVENUE FUND**

The purpose of this fund is to account for the receipt and expenditure of money received from the sale of recyclable materials collected as a part of the solid waste program.

REVENUE SUMMARY										
	Actual Actual Projected							Proposed		
Revenues		FY 08		FY 09		FY 10		FY 11		
Intergovernmental Revenue	\$	4,919	\$	4,381	\$	2,000		-		
Charges for Services		135,378		58,759		75,000		75,000		
Interest and Other Earnings		5,008		5,911		3,700		3,500		
Miscellaneous Revenues		-		-		21,400		-		
Transfer from Other Funds		-		-		-		-		
Appropriated Fund Balance		-		-		16,800		228,400		
Total Revenues	\$	145,305	\$	69,051	\$	118,900	\$	306,900		

	EXPENDITURE SUMMARY									
		Actual	A	ctual	F	Projected	Р	roposed		
Expenditures		FY 08	F`	Y 09		FY 10		FY 11		
Personal Services	\$	- \$	6	-	\$	-	\$	-		
Operating Expenses		21,210		63,164		118,900		70,000		
Capital Outlay		-		-		-		-		
Debt Service		-		-		-		-		
Grants & Aide		-		-		-		-		
Transfers to Other Funds		-		-		-		-		
Contingency		-		-		-		236,900		
Total Expenditures	\$	21,210 \$	5	63,164	\$	118,900	\$	306,900		

### STREETS IMPROVEMENT FUND

The Streets Improvement Fund is used to track revenue associated with the half-cent Local Government Infrastructure Surtax and the expenditure of those funds on the street resurfacing program. The surtax was effective beginning January 1, 2003 and continues for 10 years. Beginning in FY07 State Revenue Sharing monies have been placed in this fund. Approximately 30% of State Revenue Sharing comes from gas taxes.

REVENUE	<b>SUMMARY</b>
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	Actual		Actual		Projected	Proposed		
Revenues		FY 08	FY 09		FY 10		FY 11	
Local Option, Use and Fuel Taxes	\$	4,082,871	\$ 4,008,547	\$	3,973,200	\$	4,014,300	
Local Gov't Infrastructure Surtax		1,354,212	1,238,616		1,611,500		1,259,300	
Judgments, Fines & Forfeits		241,042	906,478		650,000		420,000	
Interest and Other Earnings		141,493	109,419		76,100		52,600	
Miscellaneous Revenues		-	-		100		-	
Appropriated Fund Balance		-	-		3,114,300		717,700	
Total Revenues	\$	5,819,618	\$ 6,263,060	\$	9,425,200	\$	6,463,900	

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	79,400	329,223	310,000	375,000
Capital Outlay	5,687,942	5,879,082	6,115,200	6,088,900
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	3,000,000	-
Contingency	-	-	-	-
Total Expenditures	\$ 5,767,342	\$ 6,208,305	\$ 9,425,200	\$ 6,463,900

## PARK IMPACT FEE FUND

The purpose of this fund is to account for revenues from park impact fees and the expenditures of those funds. Park impact fees may be used to acquire land for parks and to construct parks. It may not be used for the operation of the parks.

#### **REVENUE SUMMARY**

	Actual		Actual		Projected	Proposed	
Revenues	FY 08		FY 09		FY 10		FY 11
Intergovernmental Revenue	\$ 177,413	\$	-	\$	1,000,900	\$	-
Charges for Services	567,600		142,410		276,900		323,700
Interest and Other Earnings	113,201		42,405		51,300		43,200
Appropriated Fund Balance	-		-		945,900		
Total Revenues	\$ 858,214	\$	184,815	\$	2,275,000	\$	366,900

	Actual Actual		Projected		Proposed	
Expenditures	FY 08		FY 09	FY 10		FY 11
Personal Services	\$ -	\$	-	\$ -	\$	-
Operating Expenses	102,386		17,964	-		-
Capital Outlay	1,581,175		1,305,761	2,275,000		12,000
Debt Service	-		-	-		-
Grants & Aide	-		-	-		-
NonOperating Expenses	-		-	-		-
Transfers to Other Funds	-		-	-		-
Contingency	 -		-	-		354,900
Total Expenditures	\$ 1,683,561	\$	1,323,725	\$ 2,275,000	\$	366,900

## FIRE IMPACT FEE FUND

The purpose of this fund is to account for revenues from fire impact fees and the expenditures of those funds. Fire impact fees may be used to acquire land for fire stations, to construct stations, or to purchase additional equipment. It may not be used for operations or to replace existing facilities or equipment.

#### **REVENUE SUMMARY**

	Actual	Actual	Projected	Proposed
Revenues	FY 08	FY 09	FY 10	FY 11
Charges for Services	\$ 116,269	\$ 110,420	\$ 78,300	74,300
Interest and Other Earnings	82,508	16,111	3,600	2,000
Transfers from Other Funds	-	-	200,000	-
Appropriated Fund Balance	-	-	-	-
Total Revenues	\$ 198,777	\$ 126,531	\$ 281,900	\$ 76,300

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	-	-	-	-
Capital Outlay	1,874,831	1,249,553	4,000	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	25,526	-	-	-
Contingency	-	-	277,900	76,300
Total Expenditures	\$ 1,900,357	\$ 1,249,553	\$ 281,900	\$ 76,300

## **DEVELOPMENT SPECIAL PROJECTS FUND**

The purpose of this fund is to account for revenues from developer contributions and the expenditures of those funds. Developer contributions are for specific purposes such as traffic signals, street lights, or sidewalks, and may not be used to cover other expenditures.

#### **REVENUE SUMMARY**

	Actual	Actual	Projected	Proposed		
Revenues	FY 08	FY 09	FY 10		FY 11	
Charges for Services	\$ (23,782) \$	-	\$ 43,900	\$	-	
Interest and Other Earnings	46,394	31,709	29,600		23,800	
Appropriated Fund Balance	 -	-	1,458,200		1,141,100	
Total Revenues	\$ 22,612 \$	31,709	\$ 1,531,700	\$	1,164,900	

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	1,800	-	-	-
Capital Outlay	4,880	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	-	-	1,531,700	1,164,900
Total Expenditures	\$ 6,680	\$ -	\$ 1,531,700	\$ 1,164,900

# TRANSPORTATION IMPACT FEE FUND

The purpose of this fund is to account for revenues from transportation impact fees. Prior to October 1, 2004 these fees were administered by Flagler County. Transportation impact fees may be used to increase transportation capacity and may not be used for maintenance or repairs.

#### REVENUE SUMMARY

	Actual	Actual	Projected	Proposed
Revenues	FY 08	FY 09	FY 10	FY 11
Intergovernmental Revenue	\$ -	\$ -	\$ -	1,760,000
Charges for Services	2,610,810	1,024,917	840,000	1,026,100
Interest and Other Earnings	615,391	220,016	2,000	18,000
Transfers from Other Funds	-	-	3,000,000	4,000,000
Appropriated Fund Balance	-	-	7,036,000	_
Total Revenues	\$ 3,226,201	\$ 1,244,933	\$ 10,878,000	\$ 6,804,100

	Actual	Actual	Projected		Proposed
Expenditures	FY 08	FY 09	FY 10		FY 11
Personal Services	\$ -	\$ -	\$ -	\$	-
Operating Expenses	-	-	-		-
Capital Outlay	11,126,240	11,837,827	10,878,000		4,950,000
Debt Service	-	-	-		-
Grants & Aide	-	-	-		-
NonOperating Expenses	-	-	-		-
Transfers to Other Funds	-	-	-		-
Contingency	-	-	-		1,854,100
Total Expenditures	\$ 11,126,240	\$ 11,837,827	\$ 10,878,000	\$	6,804,100

# **NEIGHBORHOOD STABILIZATION FUND**

The purpose of this fund is to track the revenue and expenditures associated with money received from the federal stimulus package.

#### REVENUE SUMMARY

	Α	ctual	Actual	Projected	Proposed
Revenues	F	Y 08	FY 09	FY 10	FY 11
Intergovernmental Revenue	\$	-	\$ 5,856	\$ 2,131,900	\$ 532,900
Miscellaneous Revenues		-	-	176,300	1,582,500
Appropriated Fund Balance		-	-	-	175,100
Total Revenues	\$	-	\$ 5,856	\$ 2,308,200	\$ 2,290,500

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	-	5,856	2,131,900	1,693,800
Capital Outlay	-	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	 -	-	176,300	596,700
Total Expenditures	\$ -	\$ 5,856	\$ 2,308,200	\$ 2,290,500

## **OLD KINGS ROAD SPECIAL ASSESSMENT FUND**

The purpose of this fund is to account for revenues from assessments to property owners and the expenditures of those funds to four-lane Old Kings Road from Palm Coast Parkway south to State Road 100.

#### **REVENUE SUMMARY**

	Act	ual	Actual	Projected	Proposed
Revenues	FY	80	FY 09	FY 10	FY 11
Permits, Fees, and Special Assessments	\$	-	\$ 38,701	\$ 87,000	\$ -
Charges for Services		-	3,742	1,900	-
Interest and Other Earnings		-	16,953	20,000	-
Debt Proceeds		-	-	-	50,000,000
Appropriated Fund Balance		-	-	2,072,200	-
Total Revenues	\$	-	\$ 59,396	\$ 2,181,100	\$ 50,000,000

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	-	-	-	-
Capital Outlay	-	3,272,802	2,094,000	46,000,000
Debt Service	-	38,701	87,100	-
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	4,000,000
Contingency	 -	-	-	
Total Expenditures	\$ -	\$ 3,311,503	\$ 2,181,100	\$ 50,000,000

# **SR100 COMMUNITY REDEVELOPMENT FUND**

The City established a redevelopment area in June 2004. This fund will track revenues and expenditures related to redevelopment.

#### **REVENUE SUMMARY**

	Actual	Actual	Projected	F	Proposed
Revenues	FY 08	FY 09	FY 10		FY 11
Intergovernmental Revenue	\$ 635,925	\$ 609,032	\$ 820,300		662,900
Interest and Other Earnings	9,455	290	25,900		25,800
Miscellaneous Revenues	495	-	-		-
Transfers from Other Funds	317,187	419,943	600,100		485,016
Debt Proceeds	-	-	4,000,000		-
Appropriated Fund Balance	-	-	-		2,091,700
Total Revenues	\$ 963,062	\$ 1,029,265	\$ 5,446,300	\$	3,265,416

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	149,318	118,999	21,000	100,000
Capital Outlay	847,409	854,782	3,085,500	1,550,000
Debt Service	259,495	272,306	456,500	679,369
Grants & Aide	-	-	-	-
NonOperating Expenses	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	 -	-	1,883,300	936,047
Total Expenditures	\$ 1,256,222	\$ 1,246,087	\$ 5,446,300	\$ 3,265,416

## **CAPITAL PROJECTS FUND**

The purpose of this fund is to account for revenues provided for major capital projects and to track the expenditures of those funds. The City allocates a portion of the ad valorem taxes to this fund. In 2008 the fund received 0.75 mills, in 2009 0.35 mills and in 2010 the allocation to this fund was 0.52 mills. No ad valorem taxes have been allocated to this fund for 2011.

#### **REVENUE SUMMARY**

	Actual		Actual	Projected		Proposed
Revenues	FY 08		FY 09		FY 10	FY 11
Ad Valorem Taxes	\$ 5,089,249	\$	2,070,142	\$	2,671,000	-
Intergovernmental Revenue	3,620,073		890,073		1,540,900	4,580,900
Interest and Other Earnings	359,974		159,910		102,100	134,200
Transfers from Other Funds	81,000		4,550,000		85,000	-
Appropriated Fund Balance	 -		-		1,664,900	4,268,400
Total Revenues	\$ 9,150,296	\$	7,670,125	\$	6,063,900	\$ 8,983,500

	Actual	Actual	Projected	F	Proposed
Expenditures	FY 08	FY 09	FY 10		FY 11
Personal Services	\$ -	\$ -	\$ -	\$	-
Operating Expenses	400	216,505	-		-
Capital Outlay	7,323,931	3,292,027	3,648,300		8,983,500
Debt Service	-	-	-		-
Grants & Aide	-	-	-		-
NonOperating Expenses	-	-	-		-
Transfers to Other Funds	4,580,305	49,616	2,089,172		-
Contingency	-	-	326,428		
Total Expenditures	\$ 11,904,636	\$ 3,558,148	\$ 6,063,900	\$	8,983,500

## **UTILITY FUND**

The Utility Fund is an enterprise fund used to account for the City's water and wastewater utility activities. The Utility provides services to all city residents and some portions of the surrounding county.

#### **REVENUE SUMMARY**

	Actual		Actual		Projected		Proposed
Revenues		FY 08		FY 09		FY 10	FY 11
Intergovernmental Revenue	\$	1,022,943	\$	(57,771)	\$	-	\$ -
Charges for Services		24,401,359		27,690,432		28,823,600	29,965,605
Interest and Other Earnings		524,354		354,091		353,800	450,400
Miscellaneous Revenues		3,079,273		10,841,043		-	-
Transfers from Other Funds		2,160,256		2,160,256		-	-
Appropriated Fund Balance		-		-		1,667,455	929,245
Total Revenues	\$	31,188,185	\$	40,988,051	\$	30,844,855	\$ 31,345,250

	Actual	Actual		Projected		Proposed
Expenditures	FY 08		FY 09		FY 10	FY 11
Personal Services	\$ 6,940,909	\$	7,142,330	\$	7,308,100	6,927,811
Operating Expenses	15,131,415		18,076,676		9,189,602	9,509,818
Capital Outlay	-		1		714,700	539,785
Debt Service	4,962,704		7,721,192		11,497,984	11,580,486
Grants & Aide	9,722		10,000		10,000	10,000
Transfers to Other Funds	2,026,560		2,143,952		2,124,469	2,277,350
Contingency	-		-		-	500,000
Total Expenditures	\$ 29,071,310	\$	35,094,151	\$	30,844,855	\$ 31,345,250

# **UTILITY CAPITAL PROJECTS FUND**

This fund is used to record revenues and expenditures related to impact fees, renewal and replacement transfers from the Utility Fund, and bond proceeds.

#### **REVENUE SUMMARY**

	Actual		Actual		Projected		Proposed	
Revenues	FY 08		FY 09		FY 10		FY 11	
Charges for Services	\$ 2,697,581	\$	1,454,910	\$	2,474,300	\$	4,869,100	
Interest and Other Earnings	347,481		381,259		209,100		158,000	
Transfers from Other Funds	1,231,670		1,294,652		1,220,068		1,384,522	
Debt Proceeds	-		-		46,300		8,750,000	
Appropriated Fund Balance	 -		-		4,605,232		8,414,378	
Total Revenues	\$ 4,276,732	\$	3,130,821	\$	8,555,000	\$	23,576,000	

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	-	-	85,000	71,000
Capital Outlay	-	-	8,470,000	23,505,000
Debt Service	-	-		-
Grants & Aide	-	-		-
NonOperating Expenses	-	-		-
Transfers to Other Funds	2,160,256	2,160,256	-	-
Contingency	 -	-	-	-
Total Expenditures	\$ 2,160,256	\$ 2,160,256	\$ 8,555,000	\$ 23,576,000

# **SOLID WASTE FUND**

The City contracts for solid waste services. This fund is used to track the revenues and contract cost for this service.

#### REVENUE SUMMARY

	Actual	Actual	Projected		Proposed
Revenues	FY 08	FY 09		FY 10	FY 11
Charges for Services	\$ 7,278,358 \$	7,498,306	\$	7,724,600	\$ 7,745,800
Interest and Other Earnings	(23,739)	(19,077)	)	-	-
Appropriated Fund Balance	-	-		-	-
Total Revenues	\$ 7,254,619 \$	7,479,229	\$	7,724,600	\$ 7,745,800

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ -	\$ -	\$ -	\$ -
Operating Expenses	7,413,209	6,948,593	7,501,729	7,745,739
Capital Outlay	-	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
Transfers to Other Funds	-	-	-	-
Contingency	 -	-	222,871	61
Total Expenditures	\$ 7,413,209	\$ 6,948,593	\$ 7,724,600	\$ 7,745,800

### STORMWATER MANAGEMENT FUND

In July 2004 the City Council approved the establishment of a stormwater utility, effective October 1, 2004. In June 2005, the Palm Coast Community Service Corporation's responsibilities for a portion of the stormwater system were brought under the City as the Stormwater Management Department and unified the entire system.

#### REVENUE SUMMARY

Revenues	Actual FY 08	Actual FY 09	Projected FY 10	Proposed FY 11
Permits, Fees and Special Assessments	\$ 86,595	\$ 61,592	\$ 96,400	95,800
Charges for Services	3,598,820	5,050,065	5,170,800	5,170,800
Interest and Other Earnings	(76,306)	(74,924)	-	-
Miscellaneous Revenues	153,384	368,142	137,900	-
Debt Proceeds	-	-	6,428,600	2,111,600
Appropriated Fund Balance	-	-	-	-
Total Revenues	\$ 3,762,493	\$ 5,404,875	\$ 11,833,700	\$ 7,378,200

	Actual		Actual		Projected		Proposed	
Expenditures		FY 08		FY 09		FY 10		FY 11
Personal Services	\$	982,691	\$	1,141,807	\$	1,608,600		1,901,382
Operating Expenses		2,247,545		2,465,372		2,055,958		1,647,513
Capital Outlay		-		-		6,847,725		2,816,711
Debt Service		112,438		(16,879)		465,627		697,759
Grants & Aide		-		-		-		-
Transfers to Other Funds		-		489,682		401,000		44,000
Contingency		-		-		454,790		270,835
Total Expenditures	\$	3,342,674	\$	4,079,982	\$	11,833,700	\$	7,378,200

# **BUILDING PERMITS & INSPECTIONS FUND**

This is a new fund that was created during fiscal year 2010 to track revenues and expenses for the Building Permits & Inspections Department. Previously this function was recorded in the General Fund.

#### REVENUE SUMMARY

	Actual	Actual	Projected	Proposed
Revenues	FY 08	FY 09	FY 10	FY 11
Permits, Fees and Special Assessments	\$ -	\$ -	\$ 180,800	\$ 276,600
Interest and Other Earnings	-	-	80,000	32,000
Miscellaneous Revenues	-	-	200	-
Appropriated Fund Balance	 -	-	1,453,913	1,203,472
Total Revenues	\$ -	\$ -	\$ 1,714,913	\$ 1,512,072

	Α	ctual	Actual	Projected	Proposed
Expenditures	F	Y 08	FY 09	FY 10	FY 11
Personal Services	\$	-	\$ -	\$ 1,290,700	\$ 1,159,913
Operating Expenses		-	-	424,213	352,159
Capital Outlay		-	-	-	-
Debt Service		-	-	-	-
Grants & Aide		-	-	-	-
Transfers to Other Funds		-	-	-	-
Contingency		-	-	-	-
Total Expenditures	\$	-	\$ -	\$ 1,714,913	\$ 1,512,072

## **GOLF COURSE FUND**

This is a new fund that was created during fiscal year 2008 to track revenues and expenses for the Palm Harbor Golf Course that was contributed to the City. The course opened in November of 2009. A transfer from the Capital Projects Fund was used for the capital cost related to the renovation.

#### **REVENUE SUMMARY**

Revenues	Actual FY 08	Actual FY 09	Projected FY 10	Proposed FY 11
Charges for Services	\$ -	\$ -	\$ 1,134,000	\$ 1,492,200
Interest and Other Earnings	39,790	97,704	5,000	-
Miscellaneous Revenues	2,207,763	-	-	-
Transfers from Other Funds	4,500,000	-	1,050,000	-
Appropriated Fund Balance	 -	-	321,400	
Total Revenues	\$ 6,747,553	\$ 97,704	\$ 2,510,400	\$ 1,492,200

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ 30,118	\$ 45,853	\$ -	\$ -
Operating Expenses	1,871	38,365	1,291,700	1,472,803
Capital Outlay	-	-	845,100	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
Transfers to Other Funds	-	4,500,000	373,600	18,000
Contingency	 -	-	-	1,397
Total Expenditures	\$ 31,989	\$ 4,584,218	\$ 2,510,400	\$ 1,492,200

### **TENNIS CENTER FUND**

This fund was created during fiscal year 2007 to track revenues and expenses for the new tennis center that opened in October 2007. This fund will be supported by charges for court rentals and tennis lessons. It is anticipated that these revenues will need to be supplemented by a transfer from the General Fund for a least the first few years of operation. A management company is being hired to operate the tennis center beginning in 2011.

#### **REVENUE SUMMARY**

	Actual		Actual		Projected	Proposed	
Revenues		FY 08	FY 09		FY 10	FY 11	
Charges for Services	\$	109,791	\$ 153,925	\$	173,200	179,208	
Interest and Other Earnings		527	159		400	-	
Miscellaneous Revenues		14,632	-		1,200	-	
Transfers from Other Funds		100,000	82,000		107,000	125,000	
Appropriated Fund Balance		-	-		-		
Total Revenues	\$	224,950	\$ 236,084	\$	281,800	\$ 304,208	

	Actual	Actual	Projected	Proposed
Expenditures	FY 08	FY 09	FY 10	FY 11
Personal Services	\$ 139,089	\$ 194,199	\$ 204,200	-
Operating Expenses	87,558	48,770	75,139	303,208
Capital Outlay	-	-	-	-
Debt Service	-	-	-	-
Grants & Aide	-	-	-	-
Transfers to Other Funds	-	-	2,000	1,000
Contingency	 -	-	461	
Total Expenditures	\$ 226,647	\$ 242,969	\$ 281,800	\$ 304,208

### **INFORMATION TECHNOLOGY & COMMUNICATIONS FUND**

Information Technology & Communications is being moved from the General Fund to an enterprise fund to begin operation of the City's fiber optic network. Capacity on the network will be marketed to service providers with the revenue being used to repay the initial cost of the network, operation, maintenance, and expansion of the network, and general technology operations.

#### **REVENUE SUMMARY**

	Α	Actual		Actual		Projected	Proposed	
Revenues	F	FY 08		FY 09		FY 10	FY 11	
Charges for Services	\$	-	\$	-	\$	1,800		-
Interest and Other Earnings		-		-		5,800		5,800
Miscellaneous Revenues		-		-		166,000		202,400
Non Revenues		-		-		2,358,181		2,317,750
Transfers from Other Funds		-		-		750,000		-
Appropriated Fund Balance		-		-		-		284,977
Total Revenues	\$	-	\$	-	\$	3,281,781	\$	2,810,927

	F	Actual Actual		Actual	Projected		Proposed
Expenditures	F	FY 08		FY 09	FY 10		FY 11
Personal Services	\$	-	\$	-	\$	960,100	\$ 814,405
Operating Expenses		-		-		1,282,269	1,681,322
Capital Outlay		-		-		468,800	315,200
Debt Service		-		-		-	-
Grants & Aide		-		-		-	-
Transfers to Other Funds		-		-		-	-
Contingency		-		-		570,612	
Total Expenditures	\$	-	\$	-	\$	3,281,781	\$ 2,810,927

## **FLEET MANAGEMENT FUND**

The Fleet Management Fund is an Internal Service Fund that is designed to maintain the City's fleet of vehicles and equipment and to accumulate reserves for the acquisition of replacements for the fleet when the useful life has expired. Transfers from the user departments provide the revenue, necessary to accomplish this task.

REVENUE SUMMARY									
		Actual		Proposed					
Revenues		FY 08		FY 09		FY 10		FY 11	
Charges for Services	\$	274,560	\$	234,865	\$	232,800		216,100	
Interest and Other Earnings		56,723		41,594		51,200		50,500	
Miscellaneous Revenues		14,654		11,523		21,700		-	
Non Revenues		2,753,640		2,832,428		3,117,604		3,327,697	
Transfers from Other Funds		54,482		519,909		364,500		79,000	
Appropriated Fund Balances		-		-		669,273			
Total Revenues	\$	3,154,059	\$	3,640,319	\$	4,457,077	\$	3,673,297	

	EXPENDITURE SUMMARY								
	Actual Ad			Actual	tual Projected			Proposed	
Expenditures		FY 08		FY 09		FY 10		FY 11	
Personal Services	\$	168,989	\$	155,267	\$	188,800		187,330	
Operating Expenses		2,868,031		2,695,845		1,658,277		1,586,055	
Capital Outlay		-		-		2,610,000		801,870	
Debt Service		-		-		-		-	
Grants & Aide		-		-		-		-	
Transfers to Other Funds		-		-		-		-	
Contingency		-		-		-		1,098,042	
Total Expenditures	\$	3,037,020	\$	2,851,112	\$	4,457,077	\$	3,673,297	

# **DEPARTMENT FUNDING**

Departmental responsibility may cross funds. This table identifies the funding sources for department activities.

	General		Enterprise		Capital		Internal		Special	
Department / Division	Fund		Funds	Pro	oject Funds	Serv	ice Fund	Rev	enue Funds	
City Council	\$ 88,377	\$	-	\$	-	\$	-	\$	-	
Administration										
City Manager	352,569		-		-		-		-	
Community Relations	229,476		-		-		-		-	
Purchasing and Contracts										
Management	290,724		-		-		-		-	
Solid Waste	-		7,745,800		-		-		-	
Economic Development	330,081		-		-		-		-	
City Clerk	165,586		-		-		-		-	
Human Resources	283,789		-		-		-		-	
Non-Departmental	865,123		-		-		-		-	
Law Enforcement	2,599,863		-		-		-		-	
Police Education	-		-		-		-		55,400	
Police Automation	-		-		-		-		270,100	
Disaster Reserve	-		-		-		-		2,200,900	
Recycling Revenue	-		-		-		-		306,900	
City Attorney	341,077		-		-		-		-	
Financial Services	763,068		-		-		-		-	
<b>Community Development</b>										
Building Permits and										
Inspections	-		1,512,072		-		-		-	
Planning	1,566,156		-		-		-		-	
Code Enforcement	2,219,803		-		-		-		-	
Neighborhood Stabilization	-		-		-		-		2,290,500	
SR100 Community										
Redevelopment	-		-		-		-		3,265,416	
Capital Projects	-		-		8,983,500		-		-	
Fire										
Fire	7,536,341		-		-		-		-	
Fire Impact Fee	-		-		-		-		76,300	

# **DEPARTMENT FUNDING**

	General	Enterprise	Capital	Internal	Special
Department / Division	Fund	Funds	Project Funds	Service Fund	Revenue Funds
Public Works / Utility					_
Streets	5,206,560	-	-	-	-
Facilities Maintenance	740,592	-	-	-	-
Parks / Facilities	999,231	-	-	-	-
Streets Improvement	-	-	-	-	6,463,900
Customer Service	-	1,094,576	-	-	-
Administration	-	1,204,686	-	-	-
Utility Maintenance	-	598,781	-	-	-
Wastewater Collection	-	2,319,639	-	-	-
Wastewater Treatment	-	1,819,722	-	-	-
Water Plant #1	-	1,836,723	-	-	-
Water Plant #2	-	1,419,383	-	-	-
Water Plant #3	-	1,064,998	-	-	-
Water Quality	-	426,963	-	-	-
Water Distribution	-	2,968,066	-	-	-
Non-Departmental	-	16,591,713	-	-	-
Utility Capital Projects	-	-	23,576,000	-	-
Stormwater Management	-	2,736,797	-	-	-
Fleet Management	-	-	-	3,673,297	-
Engineering and Stormwater Mana	gement				
Engineering	548,150	-	-	-	-
Development Special Projects	-	-	-	-	1,164,900
Transportation Impact Fee	-	-	-	-	6,804,100
Old Kings Road Special					
Assessment	-	-	-	-	50,000,000
Stormwater Management	-	4,641,403	-	-	-
Recreation and Parks					
Recreation / Athletics	1,270,123	-	-	-	-
Park Impact Fee	-	-	-	-	366,900
Golf Course	-	1,492,200	-	-	-
Tennis Center	-	304,208	-	-	-
Information Technology and					
Communications	-	2,810,927	-	-	-

### **CITY COUNCIL**

The City Council is the elected legislative and policy body for the City of Palm Coast. As the City Council, they establish policies that will provide for the protection, safety, and general welfare of the citizens of Palm Coast. These policies help create a quality environment, insure that municipal services are provided at an economic cost, and that future needs of the City can be met. The City Council appoints the City Manager, City Attorney, and the external auditors who perform the annual audit of the City finances.

There are no major changes to this department budget for FY2011.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
City employees (FTE).	431.30	435.80	428.30	396.13
Total original Citywide budget.	\$228,642,931	\$213,442,765	\$208,985,815	\$188,483,459
EFFICIENCY/EFFECTIVENESS:				
Non-discretionary revenue generated				
per citizen.	\$498.69	\$418.38	\$467.45	\$442.47
City Council cost per capita.	\$1.02	\$1.10	\$1.15	\$1.17
Citizen rating of overall quality of life.	73%	74%	75%	76%
Citizen rating of the overall direction that				
the City is taking.	53%	55%	58%	60%
Citizen rating of the City as a place to				
live.	80%	79%	85%	90%
(Percent "excellent" or "good").				

For this presentation, "Non-discretionary revenue" is considered revenue generated by taxes and fees that are mandatory. This includes ad valorem taxes, all sales and use taxes, franchise fees, and intergovernmental revenue. It does not include licenses, permits, user fees, fines, or investment earnings.

# **CITY COUNCIL**

#### EXPENDITURE SUMMARY

	Actual		Actual		Projected	Proposed	Net	Change
Expenditures	FY 08		FY 09		FY 10	FY 11	FY10-FY11	
Personal Services	\$ 58,330	\$	64,204	\$	65,000	65,195	\$	195
Operating Expenditures	18,099		16,828		20,200	23,182		2,982
Capital Outlay	-		-		-	-		-
Debt Service	-		-		-	-		-
NonOperating Expenditures	-		-		-	-		-
Grants and Aide	-		-		-	-		-
Transfers	-		-		-	-		-
Contingency	 -		-		-	-		-
Total Expenditures	\$ 76,429	\$	81,032	\$	85,200	88,377	\$	3,177

#### CAPITAL OUTLAY SCHEDULE

		Proposea
Description		FY 11
N/A		-
	Total	-

# **CITY COUNCIL**

#### PERSONNEL ROSTER

01 15 15 70	D 0 1	Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					-
N/A	<u>-</u>	-	-	-	
Total Full-time		-	-	-	-
Part-time/Temporary					
Mayor *		1.00	1.00	1.00	-
Vice - Mayor **		1.00	1.00	1.00	-
Council Member **	_	3.00	3.00	3.00	
Total Part-time/Temporary	_	5.00	5.00	5.00	-
Total Personnel	_	5.00	5.00	5.00	-

Budgeted at \$11,400 per year. Budgeted at \$9,600 per year.

## **ADMINISTRATION**

The City Manager's office is responsible for implementation of all policies established by the City Council and for directing the operations of the City government. The Manager provides guidance to all City departments and submits the annual budget designed to achieve the goals of the Council. The City Manager prepares alternatives and makes recommendations that will assist the Council in achieving the goals they have established. The office also provides clerical services for the Mayor and Council.

The City Manager's office consists of the Community Relations function, functions of the City Clerk, Purchasing and Contracts Management, Economic Development, and Human Resources for FY 2011.

The City Clerk acts the Secretary to the City Council. The office of the City Clerk has the Records Management and Land Management function and performs Supervisor of Elections duties. The Secretary to the City Council is responsible for preparing agendas and minutes for City Council meetings, as well as the processing of all City ordinances, resolutions, and proclamations adopted and/or approved by City Council. The Records function of the City Clerk's office is the official record keeper for all City documents setting guidelines for the management and retention of these documents, as well as handling the scanning, indexing and destruction of all City documents. Due to the fact that this function is the official records holder, the City Clerk's office also handles citizens' requests for public information and records. The Land Management function is responsible for handling the management of all City property, to include closings. Land Management function keeps an active record of all City owned properties. As the Supervisor of Elections the City Clerk's office is responsible for City elections and works in conjunction with the County Supervisor of Elections, in overseeing City of Palm Coast elections.

Law Enforcement is provided by the Flagler County Sheriff's Office. The City has a contract with the Sheriff for additional officers, above a base level of service, to provide extra officers within Palm Coast.

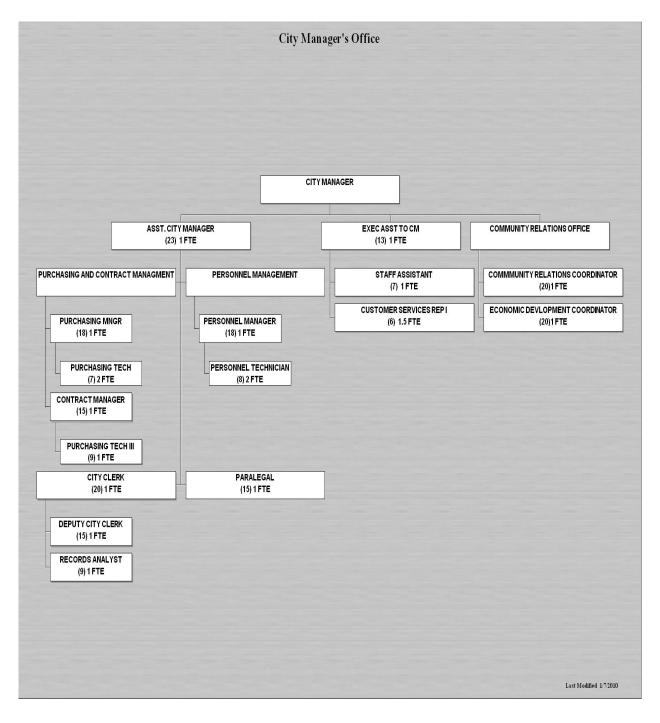
# **ADMINISTRATION**

## **Departmental Goals, Objectives and Performance Review:**

- 1. Provide quality services while maintaining the City's financial soundness.
- Manage growth for a quality, sustainable community.
   Expand the local economy.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
City employees (FTE).	431.30	435.80	428.30	396.13
Total original Citywide budget.	\$228,642,931	\$213,442,765	\$208,985,815	\$188,483,459
EFFICIENCY/EFFECTIVENESS:				
General Fund operating cost per capita.	\$382.70	\$399.04	\$451.50	\$349.68
Number of employees per 1,000				
residents.	5.77	5.90	5.79	5.27
Citizen rating of quality of City services.	66%	74%	69%	74%
Citizen rating of the overall image or				
reputation of the City.	70%	N/A	77%	80%
Citizen rating of the value of services for				
the taxes paid to the City.	49%	56%	53%	56%
Citizen rating of Economic Development				
Services.	32%	33%	34%	35%
(Percent "excellent" or "good").				

# **ADMINISTRATION**



# ADMINISTRATION CITY MANAGER

### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	N	let Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 523,813	\$ 500,673	\$ 442,000	\$ 324,581	\$	(117,419)
Operating Expenditures	28,088	25,313	20,100	27,988	\$	7,888
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	 -	-	-	-		-
Total Expenditures	\$ 551,901	\$ 525,986	\$ 462,100	\$ 352,569	\$	(109,531)

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
City Manager		1.00	1.00	1.00	-
Assistant City Manager	23	1.00	1.00	-	(1.00)
Executive Assistant to the City Manager	13	1.00	1.00	1.00	-
Total Full-time		3.00	3.00	2.00	(1.00)
Part-time/Temporary					
Intern	3 _	1.00	-	-	-
Total Part-time/Temporary	_	1.00	-	-	
Total Personnel	<u>-</u>	4.00	3.00	2.00	(1.00)

# ADMINISTRATION COMMUNITY RELATIONS

### EXPENDITURE SUMMARY

	Actual	Actua	al	Projected	Prop	osed	Ne	et Change
Expenditures	FY 08	FY 0	9	FY 10	FY	11	F	Y10-FY11
Personal Services	\$ 368,331 \$	31	3,382	\$ 193,400	1	129,094	\$	(64,306)
Operating Expenditures	146,124	10	2,810	65,012	1	100,382		35,370
Capital Outlay	-		-	-		-		-
Debt Service	-		-	-		-		-
NonOperating Expenditures	-		-	-		-		-
Grants and Aide			-	-		-		-
Transfers	-		-	-		-		-
Contingency	-		-	-		-		-
Total Expenditures	\$ 514,455 \$	41	6,192	\$ 258,412	\$ 2	229,476	\$	(28,936)

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Economic Development Coordinator	21	1.00	-	-	-
Community Relations Coordinator	20	1.00	1.00	-	(1.00)
Grants and Senior Program Coordinator	15	1.00	-	-	-
Staff Assistant	7	1.00	0.50	-	(0.50)
Customer Service Representative I	6	2.00	2.00	1.00	(1.00)
Total Full-time		6.00	3.50	1.00	(2.50)
Part-time/Temporary					
Community Relations Coordinator	20	-	-	1.00	
Customer Service Representative I	6 _	-	-	1.00	1.00
Total Part-time/Temporary	_	-	-	2.00	1.00
TotalPersonnel	_	6.00	3.50	3.00	(1.50)

# ADMINISTRATION PURCHASING AND CONTRACTS MANAGEMENT

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ν	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 291,832	\$ 298,403	\$ 310,600	263,149	\$	(47,451)
Operating Expenditures	35,012	27,490	18,900	27,575		8,675
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ 326,844	\$ 325,893	\$ 329,500	\$ 290,724	\$	(38,776)

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Purchasing Manager	18	1.00	1.00	1.00	-
Contracts Administrator	15	1.00	1.00	1.00	-
Purchasing Technician III	9	1.00	1.00	-	(1.00)
Purchasing Technician	7 _	2.00	2.00	2.00	-
Total Full Time		5.00	5.00	4.00	(1.00)
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	5.00	5.00	4.00	(1.00)

# ADMINISTRATION ECONOMIC DEVELOPMENT

### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ν	let Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ -	\$ 2,055	\$ 96,000	\$ 73,257	\$	(22,743)
Operating Expenditures	-	37	32,000	70,524		38,524
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	110,000	186,300		76,300
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ -	\$ 2,092	\$ 238,000	\$ 330,081	\$	92,081

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Economic Development Coordinator	21	-	1.00	-	(1.00)
Senior Planner	17	-	0.50	0.50	-
Staff Assistant	6 _	-	0.50	-	(0.50)
Total Full-time		-	2.00	0.50	(1.50)
Part-time/Temporary					
Community Project Technician	_	-	-	1.00	1.00
Total Part-time/Temporary	_	-	-	1.00	1.00
TotalPersonnel	_	-	2.00	1.50	(0.50)

# ADMINISTRATION CITY CLERK

	EXPE	ND	ITURE SUM	1MA	RY				
	Actual		Actual	I	Porjected	F	Proposed	Ne	t Change
Expenditures	FY 08		FY 09		FY 10		FY 11	F١	′10-FY11
Personal Services	\$ 191,342	\$	191,667	\$	172,700	\$	87,321	\$	(85,379
Operating Expenditures	107,865		28,638		24,650		78,265		53,615
Capital Outlay	-		-		-		-		-
Debt Service	-		-		-		-		-
NonOperating Expenditures	-		-		-		-		-
Grants and Aide	-		-		-		-		-
Transfers	-		-		-		-		-
Contingency	-		-		-		-		-
Total Expenditures	\$ 299,207	\$	220,305	\$	197,350	\$	165,586	\$	(31,764

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
City Clerk	20	1.00	1.00	-	(1.00)
Deputy City Clerk	15	1.00	-	-	-
Paralegal	15	-	0.50	0.50	-
Records Coordinator	11	-	-	1.00	1.00
Records Analyst	9	1.00	1.00	-	(1.00)
Records Clerk	7	1.00	-	-	
Total Full-time		4.00	2.50	1.50	(1.00)
Part-time/Temporary					
N/A	<u>-</u>	-	-	-	-
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	4.00	2.50	1.50	(1.00)

# ADMINISTRATION HUMAN RESOURCES

	EXPE	ND	TURE SUM	IMA	RY			
	Actual		Actual	ı	Projected	Proposed	Ne	t Change
Expenditures	FY 07		FY 08		FY 09	FY 10	FY	'09-FY10
Personal Services	\$ 187,359	\$	180,956	\$	188,900	192,646	\$	3,746
Operating Expenditures	120,701		106,699		98,130	91,143		(6,987
Capital Outlay	-		-		-	-		-
Debt Service	-		-		-	-		-
NonOperating Expenditures	-		-		-	-		-
Grants and Aide	-		-		-	-		-
Transfers	-		-		-	-		-
Contingency	-		-		-	-		-
Total Expenditures	\$ 308,060	\$	287,655	\$	287,030	\$ 283,789	\$	(3,241

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Human Resources Manager	18	1.00	1.00	1.00	-
Human Resources Technician	8	2.00	2.00	2.00	-
Total Full-time		3.00	3.00	3.00	-
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	
Total Personnel	_	3.00	3.00	3.00	

# ADMINISTRATION LAW ENFORCEMENT

#### EXPENDITURE SUMMARY

	Actual		Actual Project		Projected	Proposed	Ν	et Change	9
Expenditures	FY 08		FY 09		FY 10	FY 11	F	Y10-FY11	
Personal Services	\$ 106,499	\$	16,803	\$	-	-	\$	-	
Operating Expenditures	2,189,517		2,408,610		2,599,911	2,599,863		(4	<del>1</del> 8)
Capital Outlay	-		-		-	-		-	
Debt Service	-		-		-	-		-	
NonOperating Expenditures	-		-		-	-		-	
Grants and Aide	-		-		-	-		-	
Transfers	-		-		-	-		-	
Contingency	-		-		-	-		-	
Total Expenditures	\$ 2,296,016	\$	2,425,413	\$	2,599,911	\$ 2,599,863	\$	(4	<del>1</del> 8)

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Law Enforcement Coordinator	20 _	1.00	-	-	-
Total Full-time		1.00	-	-	-
Part-time/Temporary N/A		_	_	_	_
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	1.00	-	-	-

## **CITY ATTORNEY**

The City utilizes the services of a legal firm, which in accordance with the City Charter, is directly responsible to the City Council and is the City's legal representative. The City's legal representative shall be responsible for advising and representing the City Council, the City Manager and all City departments, officers and advisory boards and agencies of City government in all legal matters relating to their official responsibilities. The City's legal representative serves as general counsel to the City and handles its legal matters. The legal representative defends and prosecutes for the City in civil litigation, ordinance violations and administrative proceedings. Litigation in State and Federal courts includes, but is not limited to. eminent domain, civil rights actions, inverse condemnations, mortgage and lien foreclosures, property assessment disputes, challenges to City codes and ordinances, appeals for review of City Council decisions, and code enforcement lien foreclosures. Administrative proceedings include, but are not limited to, internal hearings of the Planning and Land Development Regulation Board; Code Enforcement Board hearings; and hearings before State administrative law judges in growth management, labor cases and environmental cases. The City's legal representative is responsible for conducting legal research, drafting, reviewing and revising ordinances, resolutions, contracts, real property instruments, and proposed legislation. The City's legal representative is an integral part of the City's Land Development Code process and the City's comprehensive planning program. The City's legal representative assists City staff in bankruptcy cases; assists in the collection of code enforcement fines, costs, fees and special assessments; and files claims when necessary. The City's legal representative continues to reduce the costs associated with representation of the City by keeping to a minimum the reliance on outside counsel for both litigated and non-litigated matters. The City's legal representative is also working on a system of standard City legal forms to be used by City staff and the public.

The Paralegal position was created to assist city staff with the preparation of ordinances, resolutions and other legal documents that are then reviewed and approved by the city attorney.

# **CITY ATTORNEY**

### EXPENDITURE SUMMARY

	Actual		Actual	Actual Projected		Proposed		Net Change	
Expenditures	FY 08		FY 09		FY 10	FY 11	F	Y10-FY11	
Personal Services	\$ 242,874	\$	56,540	\$	33,100	\$ 32,716	\$	(384)	
Operating Expenditures	311,062		338,806		309,400	308,361		(1,039)	
Capital Outlay	-		-		-	-		-	
Debt Service	-		-		-	-		-	
NonOperating Expenditures	-		-		-	-		-	
Grants and Aide	-		-		-	-		-	
Transfers	-		-		-	-		-	
Contingency	-		-		-	-		-	
Total Expenditures	\$ 553,936	\$	395,346	\$	342,500	\$ 341,077	\$	(1,423)	

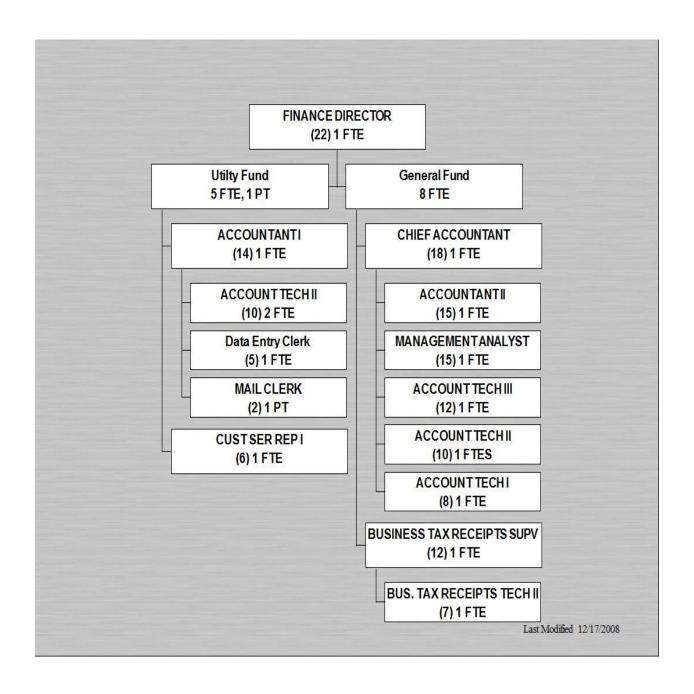
		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
City Attorney		-	-	-	-
Paralegal	15	1.00	0.50	0.50	-
Total Full-time		1.00	0.50	0.50	-
Part-time/Temporary N/A					
N/A	_	-	-		
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	1.00	0.50	0.50	

The mission of the Financial Services Department is to help the City of Palm Coast meet its goals for the future by providing fast and efficient services to citizens, businesses, customers, vendors, employees, and other City departments while adhering to local, state, and federal laws and regulations. The Financial Services Department includes Finance/Budget, Utility Billing, and Business Tax Receipts functions. These functions are provided through two divisions, the Utility Fund and the General Fund divisions. The Department provides sound investment and revenue advice to the City Officials, budget guidance to the City Manager and Department Directors, audit services in accordance with state and federal laws, licensing assistance to City businesses, billing services for the City's Utility Department, and general liability, vehicle, and property claims management services for the City. The Department performs these functions with a streamlined staff structure by utilizing, cross training, multi-tasking, and matrix management to achieve cost effective services for the City.

### **Departmental Goals, Objectives and Performance Review:**

- Provide quality services while maintaining the City's financial soundness.
  - a. Process at least 99% of financial transactions without errors.
  - b. Keep the number of untaxed businesses below 1% of total businesses.
  - c. Pay at least 98% of invoices within 45 days.
  - d. Pay 10% of vendor payments electronically.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
City departments.	8	8	8	8
City employees (FTE).	431.30	435.80	428.30	396.13
Invoices processed.	25,332	27,637	27,431	28,000
Business Tax Receipts processed.	2,155	1,948	1,695	1,800
Utility bills processed.	428,627	436,017	440,474	444,000
EFFICIENCY/EFFECTIVENESS:				
Department General Fund expenditures				
per capita.	\$10.52	\$10.31	\$10.30	\$10.12
Financial transactions processed without				
error.	100.0%	100.0%	99.7%	100.0%
Citizen reported untaxed businesses.	0.2%	0.6%	0.6%	0.9%
Invoices paid within 45 days.	N/A	94.6%	95.8%	98.0%
Electronic vendor payments.	N/A	N/A	3.2%	10.0%



#### **EXPENDITURE SUMMARY**

	Actual		Actual	Projected		Proposed		Net Change		
Expenditures		FY 08		FY 09		FY 10	FY 11		F	Y10-FY11
Personal Services	\$	667,796	\$	640,489	\$	653,200	588	3,656	\$	(64,544)
Operating Expenditures		117,128		121,745		109,865	174	,412		64,547
Capital Outlay		-		-		-		-		-
Debt Service		-		-		-		-		-
NonOperating Expenditures		-		-		-		-		-
Grants and Aide		-		-		-		-		-
Transfers		-		-		-		-		-
Contingency		-		-		-		-		
Total Expenditures	\$	784,924	\$	762,234	\$	763,065	\$ 763	3,068	\$	3

### CAPITAL OUTLAY SCHEDULE

		Pro	posea
Description		F	Y 11
N/A		\$	
	Total	\$	

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 08	FY 09	FY 10	FY09-FY10
Full-time					
Finance Director	22	1.00	1.00	1.00	-
Chief Accountant	18	1.00	1.00	1.00	-
Management Analyst	15	1.00	1.00	-	(1.00)
Accountant II	15	1.00	1.00	1.00	-
Business Tax Receipts Supervisor	12	1.00	1.00	1.00	-
Accounting Technician III	12	1.00	1.00	1.00	-
Accounting Technician II	10	1.00	1.00	1.00	-
Accounting Technician I	8	1.00	1.00	1.00	-
Business Tax Receipts Tech II	7	1.00	1.00	1.00	-
Total Full-time		9.00	9.00	8.00	(1.00)
Part-time/Temporary					
N/A	<u>-</u>	-	-	-	-
Total Part-time/Temporary	_	-	-	-	
Total Personnel	=	9.00	9.00	8.00	(1.00)

## COMMUNITY DEVELOPMENT

The Community Development Department includes the divisions of Building/Permits, Code Administration, and Planning.

Building/Permits and Code Administration is responsible for all building, and code enforcement. The department inspects improvements in residential and non-residential developments, issues building permits, and performs inspections during construction. The Department is also responsible for investigating complaints of code violations, inspecting commercial property for code compliance, and providing support to the City Council and certain Boards and Commissions of the City.

The budget provides necessary training, continuing education and certification for licensed personnel as well as extensive ethics and customer service cross-training programs for all staff.

The technology and communication budget will put us in a position to move forward with the City's goal of being paperless and provide online permitting. We will increase Code Enforcement productivity by utilizing technology to provide mobile applications to make information available in the field.

The role of the Planning Division is to promote safe, orderly, quality development in the community. Planning involves the development and implementation of the City's Comprehensive Plan and its various elements including transportation, environmental and concurrency issues. It also oversees the City's Community Redevelopment Area and is responsible for special projects such as development of the urban service boundary and workforce housing. Planning is also responsible for reviewing overall development plans, plats, planned unit developments and site plans, as well as rezones, variances and annexations. It also makes recommendations to both the Planning & Land Regulation Review Board and City Council and is responsible for development and maintenance of the land development code, floodplain management activities and is staff to the City's Environmental & Beautification Committee.

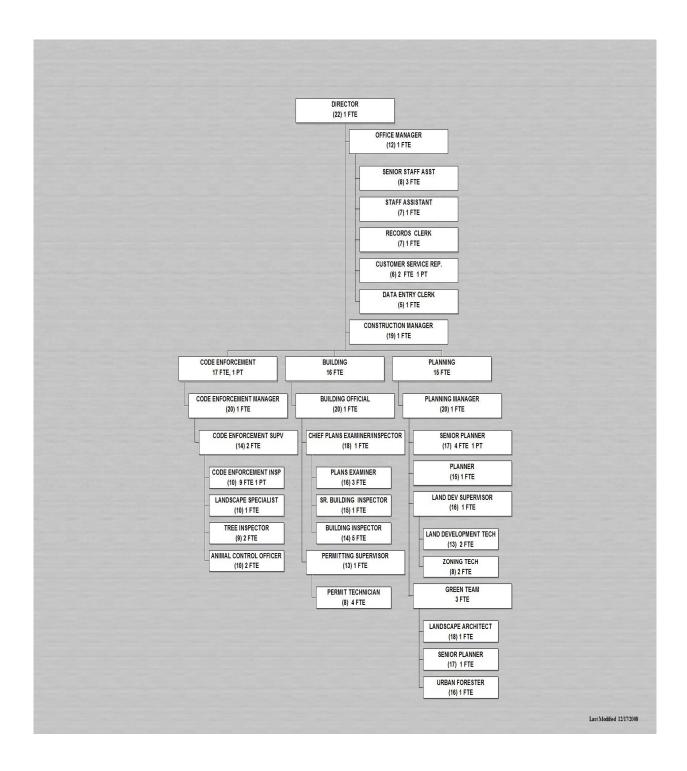
# **COMMUNITY DEVELOPMENT**

# **Departmental Goals, Objectives and Performance Review:**

- Provide quality services while maintaining the City's financial soundness
   a. 75% of code cases will be City-initiated versus complaint driven.
- 2. Maintain a safe community
- 3. Manage growth for a quality, sustainable community

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Number of code violations.	20,143	20,350	20,189	20,250
Number of permits issued.	5,904	5,758	7,117	7,200
Number of site plan and subdivision				
applications.	61	34	20	25
Population – City.	74,590	73,910	74,067	75,373
EFFICIENCY/EFFECTIVENESS:				
Cost per permit issued.	\$308.28	\$255.38	\$240.96	\$210.01
Code Enforcement expenditures per				
capita.	\$25.70	\$27.85	\$27.35	\$29.45
Planning expenditures per capita.	\$20.26	\$19.19	\$20.26	\$20.78
Percentage of code cases initiated by the				
City.	N/A	N/A	42.2%	75.0%
Citizen rating of quality of City code				
enforcement services.	43%	50%	50%	55%
Citizen rating of animal control.	55%	61%	64%	65%
Citizen rating of City land use, planning				
and zoning.	41%	42%	46%	50%
(Percent "excellent" or "good").				

# **COMMUNITY DEVELOPMENT**



# COMMUNITY DEVELOPMENT PERMITS AND INSPECTIONS

### **EXPENDITURE SUMMARY**

	Actual	tual Actual F		Projected Proposed		Net Change			
Expenditures	FY 08		FY 09		FY 10		FY 11	F	Y10-FY11
Personal Services	\$ 1,558,426 \$	5	1,286,649	\$	1,290,700		1,159,913	\$	(130,787)
Operating Expenditures	261,677		183,825		424,213		352,159		(72,054)
Capital Outlay	-		-		-		-		-
Debt Service	-		-		-		-		-
NonOperating Expenditures	-		-		-		-		-
Grants and Aide	-		-		-		-		-
Transfers	-		-		-		-		-
Contingency	 -		-		-		-		-
Total Expenditures	\$ 1,820,103 \$	5	1,470,474	\$	1,714,913	\$	1,512,072	\$	(202,841)

## CAPITAL OUTLAY SCHEDULE

	Prop	osed				
Description	on					
N/A		\$	-			
	Total	\$	-			

# COMMUNITY DEVELOPMENT PERMITS AND INSPECTIONS

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Community Development Director	22	1.00	1.00	0.40	(0.60)
Building Official	20	1.00	1.00	1.00	-
Chief Building Inspector	18	1.00	1.00	1.00	-
Senior Building Inspector	16	1.00	2.00	2.00	-
Plans Examiner	16	3.00	3.00	2.00	(1.00)
Building Inspector	14	7.00	4.00	3.00	(1.00)
Permit Supervisor	13	1.00	1.00	1.00	-
Construction Inspector	12	-	-	2.00	2.00
Senior Staff Assistant	8	1.00	1.00	-	(1.00)
Permit Technician	8 _	4.00	4.00	3.00	(1.00)
Total Full-time		20.00	18.00	15.40	(2.60)
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	20.00	18.00	15.40	(2.60)

# COMMUNITY DEVELOPMENT PLANNING

## EXPENDITURE SUMMARY

	Actual Actual Projecte		Projected	ļ	Proposed		Net Change		
Expenditures	FY 08		FY 09		FY 10		FY 11	F	Y10-FY11
Personal Services	\$ 1,241,967	\$	1,204,184	\$	1,282,700		1,304,474	\$	21,774
Operating Expenditures	268,858		214,301		217,769		261,682		43,913
Capital Outlay	-		-		-		-		-
Debt Service	-		-		-		-		-
NonOperating Expenditures	-		-		-		-		-
Grants and Aide	-		-		-		-		-
Transfers	-		-		-		-		-
Contingency	 -		-		-		-		-
Total Expenditures	\$ 1,510,825	\$	1,418,485	\$	1,500,469	\$	1,566,156	\$	65,687

## CAPITAL OUTLAY SCHEDULE

		Prop	osea
Description		F١	<u> </u>
N/A		\$	-
	Total	\$	

# COMMUNITY DEVELOPMENT PLANNING

O. 10 11 TH		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Community Development Director	22	-	-	0.30	0.30
Planning Manager	20	1.00	1.00	1.00	-
Construction Manager	19	1.00	1.00	1.00	-
Landscape Architect	18	1.00	1.00	1.00	-
Senior Planner	17	6.00	5.50	4.50	(1.00)
Land Development Supervisor	16	1.00	1.00	-	(1.00)
Urban Forrester	16	1.00	1.00	1.00	-
Planner	15	1.00	1.00	2.00	1.00
Project Coordinator	15	-	-	1.00	1.00
Land Development Technician	13	2.00	2.00	2.00	-
Zoning Technician	8	2.00	2.00	-	(2.00)
Senior Staff Assistant	8 _	1.00	1.00	-	(1.00)
Total Full-time		17.00	16.50	13.80	(2.70)
Part-time/Temporary					
Senior Planner	17	-	-	1.00	1.00
Senior Staff Assistant	8 _	-	-	1.00	1.00
Total Part-time/Temporary	_	-	-	2.00	2.00
Total Personnel	=	17.00	16.50	15.80	(0.70)

# COMMUNITY DEVELOPMENT CODE ENFORCEMENT

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F`	Y10-FY11
Personal Services	\$ 1,178,025	\$ 1,319,378	\$ 1,437,100	1,496,353	\$	59,253
Operating Expenditures	739,042	738,699	588,849	723,450		(149,850)
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	 -	-	-	-		-
Total Expenditures	\$ 1,917,067	\$ 2,058,077	\$ 2,025,949	\$ 2,219,803	\$	(32,128)

## CAPITAL OUTLAY SCHEDULE

		PIO	oosea
Description		<u>F</u>	<u>/ 11</u>
N/A		\$	-
	Total	\$	_

# COMMUNITY DEVELOPMENT CODE ENFORCEMENT

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Community Development Director	22	-	-	0.30	0.30
Code Enforcement Manager	20	1.00	1.00	1.00	-
Code Enforcement Supervisor	14	2.00	2.00	2.00	-
Officer Manager	12	1.00	1.00	1.00	-
Code Enforcement Inspector	10	9.00	9.00	10.00	1.00
Animal Control Officer	10	2.00	2.00	2.00	-
Landscape Specialist	10	1.00	1.00	1.00	-
Tree Inspector	9	2.00	2.00	1.00	(1.00)
Senior Staff Assistant	8	1.00	1.00	2.00	1.00
Staff Assistant	7	1.00	1.00	1.00	-
Records Clerk	7	1.00	1.00	1.00	-
Customer Service Representative I	6	2.00	2.00	2.00	-
Data Entry Clerk	5	1.00	1.00	1.00	
Total Full-time		24.00	24.00	25.30	1.30
Part-time/Temporary					
Code Enforcement Inspector *	10	1.00	1.00	1.00	-
Customer Service Representative I *	6	1.00	1.00	1.00	
Total Part-time/Temporary	_	2.00	2.00	2.00	-
Total Personnel	<u>-</u>	26.00	26.00	27.30	1.30

<sup>\*</sup> Budgeted at 20 hours per week.

### **FIRE**

The Fire Department provides basic and advanced life support and fire suppression/prevention services. The fire service area includes the City, as well as mutual aid response, when needed, within the County and other municipalities. In addition, the department is responsible for enforcing City, State, and Federal Fire and Life Safety Codes. This is accomplished by performing building and site plan reviews, business inspections, and public education.

Three new stations were opened in fiscal year 2009, one of which also houses Fire Administrative Offices. Additional staff to cover the new locations brings the total to 67 FTE's which includes the appointment of our first deputy chief. The Department is licensed for Advanced Life Support (ALS) with three Medic Trucks and 2 ALS engines. The results of a station location/fire response zone evaluation study conducted by an outside consulting firm as well as an anticipated ISO survey, will likely result in the need for additional stations and services throughout the City.

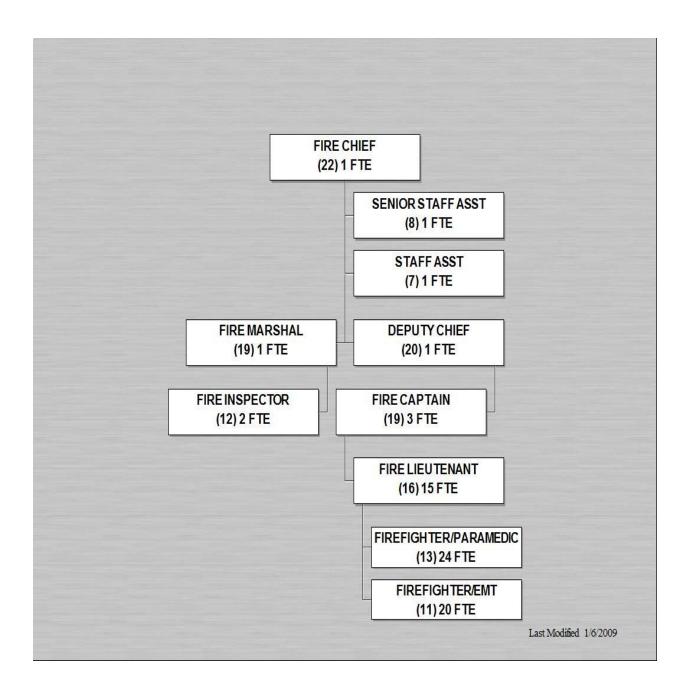
All front line fire apparatus are equipped with laptop technology interfaced with the Flagler County Sheriff's Office CAD system. Consolidation of the 800 MHz radio system with Flagler County has been completed. Mobile reporting technology for emergency medical services is underway and will be completed this year.

#### **Departmental Goals, Objectives and Performance Review:**

- 1. Maintain a safe community
  - a. Respond to 85% of fire and rescue calls within five minutes.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
City area (square miles).	65	81	81	81
Number of emergency responses.	4,056	4,525	6,093	6,500
Number of business inspections.	1,286	1,505	1,181	1,200
Number of plan reviews.	350	325	199	250
Number of new construction inspections.	443	415	571	600
EFFICIENCY/EFFECTIVENESS:				
Cost per emergency response.	\$1,411.30	\$1,574.65	\$1,288.24	\$1,151.79
Percentage of response times, 5 minutes				
or less.	68%	70%	68%	85%
Citizen rating of quality of City fire				
services	90%	94%	95%	96%
(Percent "excellent" or "good").				

# **FIRE**



# **FIRE**

### **EXPENDITURE SUMMARY**

	Actual A		Actual	Projected		Proposed	Net Change	
Expenditures	FY 08		FY 09	FY 10		FY 11	F`	Y10-FY11
Personal Services	\$ 4,414,144	\$	5,384,588	\$ 5,988,700		5,554,416	\$	(434,284)
Operating Expenditures	1,293,459		1,697,374	1,837,567		1,959,425		121,858
Capital Outlay	39,958		29,483	75,000		22,500		(52,500)
Debt Service	-		-	-		-		-
NonOperating Expenditures	-		-	-		-		-
Grants and Aide	-		-	-		-		-
Transfers	28,956		53,227	-		-		-
Contingency	 -		-	-		-		-
Total Expenditures	\$ 5,776,517	\$	7,164,672	\$ 7,901,267	\$	7,536,341	\$	(364,926)

## CAPITAL OUTLAY SCHEDULE

		Р	roposed
Description			FY 11
Air packs		\$	22,500
	Total	\$	22,500

**FIRE** 

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Fire Chief	22	1.00	1.00	1.00	-
Deputy Fire Chief	20	1.00	1.00	1.00	-
Fire Captain	19	3.00	3.00	3.00	-
Fire Marshal	19	1.00	1.00	1.00	-
Fire Lieutenant	16	15.00	15.00	15.00	-
Firefighter/Paramedic	13	33.00	33.00	33.00	-
Fire Inspector	12	2.00	2.00	1.00	(1.00)
Firefighter/EMT	11	9.00	9.00	9.00	-
Senior Staff Assistant	8	1.00	1.00	1.00	-
Staff Assistant	7	1.00	1.00	1.00	-
Total Full-time		67.00	67.00	66.00	(1.00)
Part-time/Temporary					
N/A	-	-	-	-	
Total Part-time/Temporary		-	-	-	-
Total Personnel	:	67.00	67.00	66.00	(1.00)

## **PUBLIC WORKS / UTILITY**

Public Works is responsible for providing for the City's water and wastewater services, maintenance and repairs to City streets, the drainage swales, and other rights-of-way, including striping, signals, signage, litter collection, and mowing. The department also manages the City's fleet of vehicles and large equipment.

The Fleet Management (FM) Fund is an Internal Service Fund that is designed to maintain the City's fleet of vehicles and equipment and to accumulate reserves for the acquisition of replacements for the fleet when the useful life has expired. Transfers from the user departments provide the revenues necessary to accomplish this task.

The Utility Division provides water, wastewater and reuse services to the City of Palm Coast and surrounding areas. The Utility operates as an enterprise fund utilizing its operating revenues and capacity fees to cover its expenses with no support from tax dollars. The initial purchase of the utility system four years ago, as well as major capital expenditures, has been financed through the issuance of Revenue Bonds. In addition, State Revolving Fund loans have been acquired to fund recent expansions of the wastewater collection, treatment and reuse facilities.

It is the responsibility of the Utility Division to deliver a high quality of service to the citizens of Palm Coast and surrounding areas. This includes following all mandated compliance rules and regulations set forth in the operating permits issued by the various regulatory authorities and to be responsible stewards of the environment. The department maintains a twenty-four hour, seven day a week emergency call service to respond to the utility service needs of the citizens.

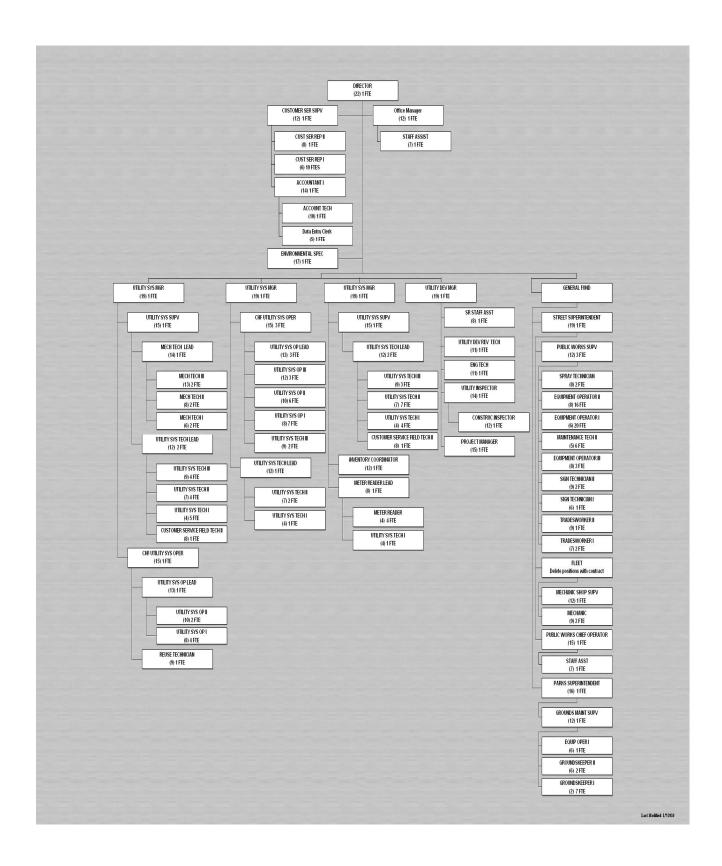
# **PUBLIC WORKS / UTILITY**

## **Departmental Goals, Objectives and Performance Review:**

- 1. Provide quality services while maintaining the City's financial soundness
  - a. Resurface fifty miles of streets annually
  - b. Repair park facility damage within two working days
- 2. Maintain a safe community
  - a. Repair potholes within five days of report

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population	74,590	73,910	74,067	75,373
Streets (miles).	540	550	575	580
City area (square miles).	65	81	81	81
Street fees collected.	\$123,281	\$93,136	\$123,000	\$135,900
Units in the fleet.	326	330	286	286
Public Works employees (FTE).	112	176.50	179.50	179.50
Number utility connections.	36,555	36,900	37,300	38,000
EFFICIENCY/EFFECTIVENESS:				
Street costs per capita	\$65.21	\$65.09	\$72.17	\$67.27
Parks cost per capita.	\$11.95	\$13.50	\$14.72	\$13.26
Citizen rating of quality of City street				
repair services.	52%	62%	55%	60%
Citizen rating of quality of sidewalk				
maintenance.	51%	52%	57%	60%
Citizen rating of quality of parks.	76%	78%	80%	82%
Citizen rating of drinking water.	56%	58%	66%	70%
Citizen rating of sewer services.	69%	72%	73%	75%
(Percent "excellent" or "good").				

# **PUBLIC WORKS / UTILITY**



# PUBLIC WORKS / UTILITY STREETS

### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	N	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F'	Y10-FY11
Personal Services	\$ 2,190,068	\$ 2,032,150	\$ 2,281,600	2,098,264	\$	(183,336)
Operating Expenditures	2,796,909	2,846,629	3,105,642	3,108,296		2,654
Capital Outlay	-	25,026	81,000	-		(81,000)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ 4,986,977	\$ 4,903,805	\$ 5,468,242	\$ 5,206,560	\$	(261,682)

## CAPITAL OUTLAY SCHEDULE

	Р	Proposed		
Description		FY 11		
N/A	\$	-		
	Total \$	-		

# PUBLIC WORKS / UTILITY STREETS

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY 10-FY 11
Full-time					
Public Works Director	22	-	0.30	0.30	-
Streets Superintendent	19	1.00	1.00	1.00	-
Public Works Chief Operator	15	1.00	1.00	1.00	-
Public Works Supervisor	12	3.00	3.00	2.00	(1.00)
Equipment Operator III	10	3.00	3.00	3.00	-
Sign Technician II	9	2.00	2.00	2.00	-
Spray Technician	8	2.00	2.00	-	(2.00)
Equipment Operator II	8	12.00	12.00	10.00	(2.00)
Sign Technician I	8	1.00	1.00	1.00	-
Staff Assistant	7	1.00	1.00	1.00	-
Equipment Operator I	6	18.00	18.00	18.00	-
Maintenance Technician II	5	6.00	6.00	6.00	-
Total Full-time		50.00	50.30	45.30	(5.00)
Part-time/Temporary					
N/A	-	-	-	-	-
Total Part-time/Temporary	-	-	-	-	-
Total Personnel	<u>-</u>	50.00	50.30	45.30	(5.00)

# PUBLIC WORKS / UTILITY FACILITIES MAINTENANCE

### EXPENDITURE SUMMARY

	Actual		Actual	ctual Projected		Proposed	Net Change		
Expenditures		FY 08		FY 09		FY 10	FY 11	F	Y10-FY11
Personal Services	\$	92,395	\$	85,909	\$	97,800	95,903	\$	(1,897)
Operating Expenditures		355,901		571,732		643,558	644,689		1,131
Capital Outlay		9,230		51,715		-	-		-
Debt Service		-		-		-	-		-
NonOperating Expenditures		-		-		-	-		-
Grants and Aide		-		-		-	-		-
Transfers		-		-		-	-		-
Contingency		-		-		-	-		-
Total Expenditures	\$	457,526	\$	709,356	\$	741,358	\$ 740,592	\$	(766)

## CAPITAL OUTLAY SCHEDULE

		Proposed		
Description		FY	<u>′11</u>	
N/A		\$	-	
	Total	\$		

# PUBLIC WORKS / UTILITY FACILITIES MAINTENANCE

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Equipment Operator II	9	1.00	1.00	1.00	-
Equipment Operator I	7	1.00	1.00	1.00	
Total Full-Time		2.00	2.00	2.00	-
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-		-	
Total Personnel	_	2.00	2.00	2.00	-

# PUBLIC WORKS / UTILITY PARKS MAINTENANCE

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Pro	oposed	N	et Change
Expenditures	FY 08	FY 09	FY 10	F	Y 11	F`	Y10-FY11
Personal Services	\$ 568,530	\$ 564,071	\$ 621,100		604,369	\$	(16,731)
Operating Expenditures	313,563	398,269	440,853		376,862		(63,991)
Capital Outlay	9,198	35,282	28,500		18,000		(10,500)
Debt Service	-	-	-		-		-
NonOperating Expenditures	-	-	-		-		-
Grants and Aide	-	-	-		-		-
Transfers	-	-	-		-		-
Contingency	-	-	-		-		-
Total Expenditures	\$ 891,291	\$ 997,622	\$ 1,090,453	\$	999,231	\$	(91,222)

		Pi	roposed
Description			FY 11
Line laser		\$	7,000
5.2 ton tilt trailer			11,000
	Total	\$	18,000

# PUBLIC WORKS / UTILITY PARKS MAINTENANCE

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Parks Superintendent	16	1.00	-	-	-
Public Works Supervisor	12	-	1.00	1.00	-
Grounds Maintenance Supervisor	12	1.00	-	-	-
Equipment Operator III	10	-	1.00	2.00	1.00
Equipment Operator II	8	-	3.00	2.00	(1.00)
Equipment Operator I	6	1.00	3.00	3.00	-
Grounds Keeper II	6	2.00	-	-	-
Maintenance Worker	5	-	4.00	4.00	-
Grounds Keeper I	2	7.00	-	-	-
Total Full-time		12.00	12.00	12.00	-
				-	
Part-time/Temporary				-	
N/A		-	-	-	
Total Part-time/Temporary		-	-	-	-
Total Personnel	<u> </u>	12.00	12.00	12.00	-

# PUBLIC WORKS / UTILITY FLEET MANAGEMENT

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	- 1	Proposed	١	let Change
Expenditures	FY 08	FY 09	FY 10		FY 11	F	Y10-FY11
Personal Services	\$ 168,989	\$ 155,267	188,800		187,330	\$	(1,470)
Operating Expenditures	2,868,031	2,695,845	1,658,277		1,586,055		(72,222)
Capital Outlay	-	-	2,610,000		801,870		(1,808,130)
Debt Service	-	-	-		-		-
NonOperating Expenses	-	-	-		-		-
Grants and Aide	-	-	-		-		-
Transfers	-	-	-		-		-
Contingency	-	-	-		1,098,042		1,098,042
Total Expenditures	\$ 3,037,020	\$ 2,851,112	\$ 4,457,077	\$	3,673,297	\$	(783,780)

		P	roposed
Description			FY 11
Air conditioning machine replacement		\$	6,000
Bar code scanning system			9,000
New and Replacment Vehicles (see pages 254 - 261 for detailed listing)			786,870
	Total	\$	801,870

# PUBLIC WORKS / UTILITY FLEET MANAGEMENT

		Approved	Approved	Proposed	Net Changes
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Mechanic Shop Supervisor	12	1.00	1.00	1.00	-
Mechanic I	9	2.00	2.00	2.00	-
Total Full-time		3.00	3.00	3.00	-
Part-time/Temporary					
N/A	-	-	-	-	-
Total Part-time/Temporary	-	-	-	-	-
Total Personnel	=	3.00	3.00	3.00	-

# PUBLIC WORKS / UTILITY ADMINISTRATION

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	Ν	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 932,473	\$ 917,930	\$ 946,100	871,657	\$	(74,443)
Operating Expenditures	371,608	385,058	345,603	333,029		(12,574)
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ 1,304,081	\$ 1,302,988	\$ 1,291,703	1,204,686	\$	(87,017)

		Proposed			
Description		FY	<u>′11                                   </u>		
N/A		\$	-		
	Total	\$	-		

# PUBLIC WORKS / UTILITY ADMINISTRATION

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Public Works Director	22	1.00	0.70	0.70	-
Utility Development Manager	19	1.00	1.00	1.00	-
Environmental Specialist	17	1.00	1.00	1.00	-
Project Coordinator	15	1.00	1.00	1.00	-
Utility Inspector	14	1.00	1.00	1.00	-
Inventory Coordinator	12	1.00	1.00	1.00	-
Construction Inspector	12	1.00	1.00	1.00	-
Office Manager	12	1.00	1.00	1.00	-
Engineering Technician	11	1.00	1.00	1.00	-
Utility Development Review Technician	11	1.00	1.00	1.00	-
Senior Staff Assistant	8	1.00	1.00	-	(1.00)
Staff Assistant	7 _	1.00	1.00	1.00	
Total Full-time		12.00	11.70	10.70	(1.00)
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	
Total Personnel		12.00	11.70	10.70	(1.00)

# PUBLIC WORKS / UTILITY UTILITY MAINTENANCE

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F`	Y10-FY11
Personal Services	\$ 542,484	\$ 476,508	\$ 476,200	413,494	\$	(62,706)
Operating Expenditures	212,999	254,133	195,540	185,287		(10,253)
Capital Outlay	11,006	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ 766,489	\$ 730,641	\$ 671,740	598,781	\$	(72,959)

		Proposed			
Description		F	Y 11		
N/A		\$	-		
	Total	\$	-		

# PUBLIC WORKS / UTILITY UTILITY MAINTENANCE

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Mechanical Technician - Lead	14	1.00	1.00	1.00	-
Mechanical Technician III	13	2.00	2.00	2.00	-
Mechanical Technician II	8	2.00	2.00	2.00	-
Mechanical Technician I	6	2.00	2.00	2.00	-
Total Full-time		7.00	7.00	7.00	-
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	
Total Personnel	=	7.00	7.00	7.00	-

### PUBLIC WORKS / UTILITY WASTEWATER COLLECTION

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	Ν	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 1,020,377	\$ 1,055,063	\$ 1,072,400	999,777	\$	(72,623)
Operating Expenditures	1,347,598	1,333,401	1,244,634	1,290,862		46,228
Capital Outlay	69,997	12,794	60,000	29,000		(31,000)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	60,000	-		(60,000)
Contingency	-	-	-	-		-
Total Expenditures	\$ 2,437,972	\$ 2,401,258	\$ 2,437,034	\$ 2,319,639	\$	(117,395)

		Pr	Proposed			
Description		!	FY 11			
Reuse water meters		\$	5,000			
Pump replacement program			24,000			
	Total	\$	29,000			

# PUBLIC WORKS / UTILITY WASTEWATER COLLECTION

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Manager	19	1.00	1.00	1.00	-
Utility Systems Supervisor	15	1.00	1.00	1.00	-
Utility Systems Technician - Lead	12	2.00	2.00	2.00	-
Utility Systems Technician III	9	4.00	4.00	4.00	-
Customer Service Field Technician II	8	1.00	1.00	1.00	-
Utility Systems Technician II	7	5.00	5.00	5.00	-
Utility System Technician I	4 _	4.00	4.00	4.00	-
Total Full-time		18.00	18.00	18.00	-
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	18.00	18.00	18.00	-

# PUBLIC WORKS / UTILITY WASTEWATER TREATMENT

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F١	/10-FY11
Personal Services	\$ 635,407 \$	626,465	\$ 606,400	601,967	\$	(4,433)
Operating Expenditures	1,218,259	1,236,987	1,096,639	1,217,755		121,116
Capital Outlay	13,437	17,816	19,700	-		(19,700)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	 -	-	-	-		-
Total Expenditures	\$ 1,867,103 \$	1,881,268	\$ 1,722,739	\$ 1,819,722	\$	96,983

		Prop	oosed	
Description		F	<u> </u>	
N/A		\$	-	
	Total	\$	-	

# PUBLIC WORKS / UTILITY WASTEWATER TREATMENT

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Chief Operator	15	1.00	1.00	1.00	-
Utility Systems Operator - Lead	13	1.00	1.00	1.00	-
Utility Systems Operator II	10	2.00	2.00	2.00	-
Reuse Technician	9	1.00	1.00	1.00	-
Utility Systems Operator I	8 _	4.00	4.00	4.00	
Total Full-time		9.00	9.00	9.00	-
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	
Total Personnel	_	9.00	9.00	9.00	-

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 578,598	\$ 585,835	\$ 631,800	612,390	\$	(19,410)
Operating Expenditures	1,264,768	1,271,279	1,175,463	1,224,333		48,870
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		
Total Expenditures	\$ 1,843,366	\$ 1,857,114	\$ 1,807,263	\$ 1,836,723	\$	29,460

		Proposed			
Description		F۱	<u> 11                                   </u>		
N/A		\$	-		
	Total	\$	_		

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Chief Operator	15	1.00	1.00	1.00	-
Utility Systems Operator - Lead	13	1.00	1.00	1.00	-
Utility Systems Operator III	12	1.00	2.00	1.00	(1.00)
Utility Systems Operator II	10	2.00	1.00	2.00	1.00
Utility Systems Technician III	9	2.00	1.00	2.00	1.00
Utility Systems Operator I	8	3.00	3.00	3.00	-
Total Full-time		10.00	9.00	10.00	1.00
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	10.00	9.00	10.00	1.00

### EXPENDITURE SUMMARY

	Actual	Actual	Projected	F	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10		FY 11	F۱	Y10-FY11
Personal Services	\$ 693,505	\$ 469,215	\$ 446,700		449,237	\$	2,537
Operating Expenditures	809,652	985,568	862,900		970,146		107,246
Capital Outlay	-	-	-		-		-
Debt Service	-	-	-		-		-
NonOperating Expenditures	-	-	-		-		-
Grants and Aide	-	-	-		-		-
Transfers	-	-	-		-		-
Contingency	-	-	-		-		-
Total Expenditures	\$ 1,503,157	\$ 1,454,783	\$ 1,309,600	\$	1,419,383	\$	109,783

		Proposed			
Description		F۱	<u> 11                                   </u>		
N/A		\$	-		
	Total	\$	_		

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Chief Operator	15	1.00	1.00	1.00	-
Utility Systems Operator - Lead	13	1.00	1.00	1.00	-
Utility Systems Operator III	12	1.00	-	1.00	1.00
Utility Systems Operator II	10	2.00	1.00	1.00	-
Utility Systems Operator I	8 _	2.00	5.00	3.00	(2.00)
Total Full-time		7.00	8.00	7.00	(1.00)
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	7.00	8.00	7.00	(1.00)

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Ρ	roposed	N	et Change
Expenditures	FY 08	FY 09	FY 10		FY 11	F	Y10-FY11
Personal Services	75,841	\$ 427,006	\$ 471,100		442,140	\$	(28,960)
Operating Expenditures	261,055	449,000	566,409		622,858		56,449
Capital Outlay	7,450	7,264	-		-		-
Debt Service	-	-	-		-		-
NonOperating Expenditures	-	-	-		-		-
Grants and Aide	-	-	-		-		-
Transfers	-	-	18,000		-		(18,000)
Contingency	 -	-	-		-		-
Total Expenditures	\$ 344,346	\$ 883,270	\$ 1,055,509	\$	1,064,998	\$	9,489

		Proposed			
Description		FY	<u>′11                                   </u>		
N/A		\$	-		
	Total	\$			

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Chief Operator	15	1.00	1.00	1.00	-
Utility Systems Operator - Lead	13	1.00	1.00	1.00	-
Utility Systems Operator III	12	1.00	1.00	1.00	-
Utility Systems Operator II	10	2.00	2.00	2.00	-
Utility Systems Operator I	8 _	2.00	2.00	2.00	_
Total Full-time		7.00	7.00	7.00	-
Part-time/Temporary					
N/A	_	-	-	-	-
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	_	7.00	7.00	7.00	

# PUBLIC WORKS / UTILITY WATER QUALITY

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F`	Y10-FY11
Personal Services	\$ 340,060	\$ 349,728	\$ 351,300	345,102	\$	(6,198)
Operating Expenditures	105,691	109,838	92,099	81,861		(10,238)
Capital Outlay	-	-	-	-		-
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	 -	-	-	-		
Total Expenditures	\$ 445,751	\$ 459,566	\$ 443,399	\$ 426,963	\$	(16,436)

		Prop	osed
Description		FY	′11
N/A		\$	-
	Total	\$	-

# PUBLIC WORKS / UTILITY WATER QUALITY

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Manager	19	1.00	1.00	1.00	-
Utility Systems Technician - Lead	12	1.00	1.00	1.00	-
Utility Systems Technician II	7	2.00	2.00	2.00	-
Utility System Technician I	4 _	1.00	1.00	1.00	
Total Full-time		5.00	5.00	5.00	-
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	5.00	5.00	5.00	-

# PUBLIC WORKS / UTILITY WATER DISTRIBUTION

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	Ν	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 1,461,011	\$ 1,516,792	\$ 1,570,100	1,448,855	\$	(121,245)
Operating Expenditures	1,053,638	1,081,202	935,537	944,426		8,889
Capital Outlay	1,335,870	997,270	635,000	495,785		(139,215)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	79,000		79,000
Contingency	 -	-	-	-		-
Total Expenditures	\$ 3,850,519	\$ 3,595,264	\$ 3,140,637	2,968,066	\$	(172,571)

		Proposed			
Description			FY 11		
New meter installations		\$	274,560		
Meter change out program			221,225		
	Total	\$	495,785		

# PUBLIC WORKS / UTILITY WATER DISTRIBUTION

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Utility Systems Manager	19	1.00	1.00	1.00	-
Utility Systems Supervisor	15	1.00	1.00	1.00	-
Utility Systems Technician - Lead	12	2.00	2.00	2.00	-
Utility Systems Technician III	9	3.00	3.00	3.00	-
Lead Meter Reader	8	1.00	1.00	1.00	-
Customer Service Field Technician II	8	1.00	1.00	1.00	-
Utility Systems Technician II	7	7.00	7.00	7.00	-
Meter Reader	4	4.00	4.00	4.00	-
Utility System Technician I	4 _	5.00	5.00	4.00	(1.00)
Total Full-time		25.00	25.00	24.00	(1.00)
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	25.00	25.00	24.00	(1.00)

### PUBLIC WORKS / UTILITY CUSTOMER SERVICE

#### **EXPENDITURE SUMMARY**

	Actual		Actual	Projected	- 1	Proposed	N	et Change
Expenditures	FY 08		FY 09	FY 10		FY 11	F	Y10-FY11
Personal Services	\$ 661,153 \$	;	694,788	\$ 736,000		743,192	\$	7,192
Operating Expenditures	375,599		394,170	359,804		291,384		(68,420)
Capital Outlay	-		9,433	-		15,000		15,000
Debt Service	83,941		36,724	45,000		45,000		-
NonOperating Expenditures	-		-	-		-		-
Grants and Aide	-		-	-		-		-
Transfers	-		-	-		-		-
Contingency	-		-	-		-		-
Total Expenditures	\$ 1,120,693 \$	;	1,135,115	\$ 1,140,804	\$	1,094,576	\$	(46,228)

		Proposed			
Description			FY 11		
Check 21 machine		\$	15,000		
	Total	\$	15,000		

# PUBLIC WORKS / UTILITY CUSTOMER SERVICE

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Accountant I	14	1.00	1.00	1.00	-
Customer Service Supervisor	12	1.00	1.00	1.00	-
Accounting Technician II	10	2.00	2.00	2.00	-
Customer Service Representative II	8	1.00	1.00	1.00	-
Customer Service Representative I	6	9.00	9.00	9.00	-
Data Entry Clerk	5	1.00	1.00	1.00	
Total Full-time		15.00	15.00	15.00	-
Part-time/Temporary					
Mail Clerk	2	1.00	1.00	1.00	-
Total Part-time/Temporary	_	1.00	1.00	1.00	_
Total Personnel	_	16.00	16.00	16.00	-

# PUBLIC WORKS / UTILITY UTILITY NON-DEPARTMENTAL

#### **EXPENDITURE SUMMARY**

	Actual	l Actual		Projected		Proposed		let Change
Expenditures	FY 08		FY 09	FY 10		FY 11	F	Y10-FY11
Personal Services	\$ -	\$	23,000	\$ -	\$	-	\$	-
Operating Expenditures	8,110,548		10,576,040	2,314,974		2,347,877		32,903
Capital Outlay	(1,437,760)		(1,044,576)	-		-		-
Debt Service	4,878,763		7,684,468	11,452,984		11,535,486		82,502
Grants and Aide	9,722		10,000	10,000		10,000		-
Transfers	2,026,560		2,143,952	2,046,469		2,198,350		151,881
Contingency	 -		-	-		500,000		500,000
Total Expenditures	\$ 13,587,833	\$	19,392,884	\$ 15,824,427	\$	16,591,713	\$	767,286

		Pro	posea
Description		<u>F</u>	Y 11
N/A		\$	
	Total	\$	

# PUBLIC WORKS / UTILITY STORMWATER OPERATIONS

#### **EXPENDITURE SUMMARY**

	Actual	Actual	Projected	Proposed	Ν	let Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ -	\$ -	\$ -	1,332,297	\$	1,332,297
Operating Expenditures	-	-	-	14,500		14,500
Capital Outlay	-	-	-	1,390,000		1,390,000
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	-	-		-
Total Expenditures	\$ -	\$ -	\$ -	\$ 2,736,797	\$	2,736,797

		Proposed
Description		FY 11
Pipe replacement		\$ 450,000
Swale rehabilitation		865,000
Valley gutter replacement		75,000
	Total	\$ 1,390,000

# PUBLIC WORKS / UTILITY STORMWATER OPERATIONS

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Public Works Supervisor	12	-	-	2.00	2.00
Project Specialist	11	-	-	1.00	1.00
Equipment Operator III	10	-	-	4.00	4.00
Swale Specialist	10	-	-	2.00	2.00
Equipment Operator II	8	-	-	10.00	10.00
Equipment Operator I	6	-	-	7.00	7.00
Maintenance Worker	5	-	-	1.00	1.00
Total Full-time		-	-	27.00	27.00
Part-time/Temporary					
N/A	_	-	-	-	
Total Part-time/Temporary	_	-	-	-	-
Total Personnel	=	-	-	27.00	27.00

### **ENGINEERING & STORMWATER**

The Department is responsible for assisting with the design, construction, and maintenance of the existing City's infrastructure. Protocols have been set to ensure that new construction will meet the established technical standards and the quality of life, as determined by the elected officials, is achieved.

In 2004, the City of Palm Coast established a Stormwater Utility and the technical administrative functions of this utility are performed by the Engineering & Stormwater Department and are a separate function from the Engineering Division of the department.

The Stormwater Division functions include: maintaining the freshwater and saltwater canal systems, modeling the existing stormwater drainage system, preparing any revisions to the existing Stormwater Ordinance, calculating the equivalent residential units (ERU) for stormwater billing purposes, and preparation of plans for replacement or repair to the drainage system.

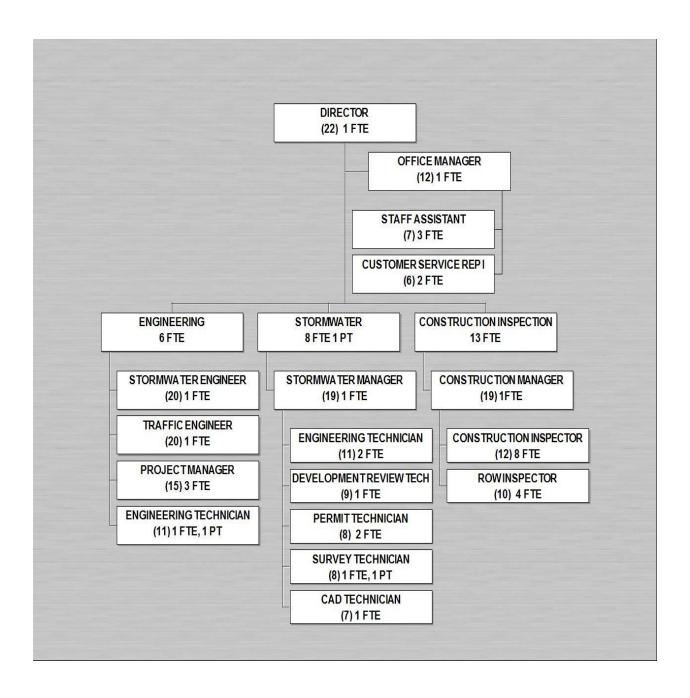
The Engineering Division functions include: plan review of new infrastructure and developments, establishing technical standards, inventory of infrastructure assets, and supporting all other departments with technical issues.

#### **Departmental Goals, Objectives and Performance Review:**

- 1. Provide quality services while maintaining the City's financial soundness
  - a. Inspect canal/waterway drainage problems with three days of report
- 2. Expand the local economy
  - a. Review site plan and plat-related applications and provide comments within ten working days.
  - b. Review utility right-of-way utilization permits within twenty-four hours of request
- 3. Manage growth for quality, sustainable community
  - a. Design twenty-five miles of swales per year.
  - b. Install street lights at designated intersections within eight weeks of request.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
Streets (miles).	540	550	575	580
City area (square miles).	65	81	81	81
EFFICIENCY/EFFECTIVENESS:				
RESULTS:				
Engineering cost per capita.	\$13.96	\$15.63	\$16.20	\$7.27
Citizen rating of ease of car travel within the				
City.	41%	50%	62%	70%
Citizen rating of City traffic signal timing.	45%	46%	46%	47%
Citizen rating of street lighting.	32%	38%	36%	40%
Citizen rating of quality of storm drainage.	46%	49%	43%	46%
(Percent "excellent" or "good").				

### **ENGINEERING & STORMWATER**



# ENGINEERING & STORMWATER ENGINEERING

#### **EXPENDITURE SUMMARY**

	Actual Actu		Actual	Projected		Р	Proposed		Net Change	
Expenditures	FY 08		FY 09		FY 10		FY 11	F١	Y10-FY11	
Personal Services	\$ 944,892	\$	1,000,619	\$	1,090,700		298,710	\$	(791,990)	
Operating Expenditures	156,573		221,015		225,043		249,440		24,397	
Capital Outlay	-		-		-		-		-	
Debt Service	-		-		-		-		-	
NonOperating Expenditures	-		-		-		-		-	
Grants and Aide	-		-		-		-		-	
Transfers	-		-		-		-		-	
Contingency	-		-		-		-		-	
Total Expenditures	\$ 1,101,465	\$	1,221,634	\$	1,315,743	\$	548,150	\$	(767,593)	

		Pro	posed
Description		F	Y 11
N/A		\$	-
	Total	\$	

# ENGINEERING & STORMWATER ENGINEERING

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Engineering & Stormwater Director	22	-	0.45	0.45	-
Stormwater Engineer	20	-	-	0.50	0.50
Development Review Engineer	20	1.00	1.00	-	(1.00)
TrafficEngineer	20	1.00	1.00	-	(1.00)
Construction Manager	19	1.00	1.00	-	(1.00)
Stormwater System Specialist	15	-	-	1.00	1.00
Project Coordinator	15	3.00	3.00	-	(3.00)
Construction Inspector	12	8.00	8.00	-	(8.00)
Right-of-Way Inspector	11	-	1.00	-	(1.00)
Development Review Technician	9	1.00	1.00	-	(1.00)
Senior Staff Assistant	8	-	-	0.50	0.50
Staff Assistant	7	2.00	1.00	-	(1.00)
Total Full-time		17.00	17.45	2.45	(15.00)
Part-time/Temporary					
Development Review Technician	9	-	-	1.00	1.00
Total Part-time/Temporary	-	-	-	1.00	1.00
Total Personnel		17.00	17.45	3.45	(14.00)

### ENGINEERING & STORMWATER STORMWATER MANAGEMENT

#### **EXPENDITURE SUMMARY**

	Actual	Actual Projected		Projected	Proposed		Net Change	
Expenditures	FY 08	FY 09		FY 10		FY 11	F	FY10-FY11
Personal Services	\$ 982,691	\$ 1,141,807	\$	1,608,600		569,085	\$	(1,039,515)
Operating Expenditures	2,247,545	2,465,372		2,055,958		1,633,013		(422,945)
Capital Outlay	-	-		6,847,725		1,426,711		(5,421,014)
Debt Service	112,438	(16,879)		465,627		697,759		232,132
NonOperating Expenditures	-	-		-		-		-
Grants and Aide	-	-		-		-		-
Transfers		489,682		401,000		44,000		(357,000)
Contingency	 -	-		454,790		270,835		(183,955)
Total Expenditures	\$ 3,342,674	\$ 4,079,982	\$	11,833,700	\$	4,641,403	\$	(7,192,297)

		Proposed
Description		FY 11
Valley gutter improvements		\$ 15,000
Pipe replacement		911,611
Control structure rehabilitation		492,600
Remote sensors at gauge locations		 7,500
	Total	\$ 1,426,711

# ENGINEERING & STORMWATER STORMWATER MANAGEMENT

		Approved	Approved	Proposed	Net Changes
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Engineering and Stormwater Director	22	1.00	0.55	0.55	-
Stormwater Engineer	20	1.00	1.00	0.50	(0.50)
Stormwater Manager	19	1.00	1.00	1.00	-
Office Manager	12	1.00	1.00	-	(1.00)
Engineering Technician	11	2.00	1.00	1.00	-
Right of Way Inspector	10	4.00	4.00	-	(4.00)
Equipment Operator III	10	2.00	2.00	-	(2.00)
Permit Technician	8	2.00	2.00	-	(2.00)
Survey Technician	8	2.00	2.00	2.00	-
Senior Staff Assistant	8	-	-	0.50	0.50
Equipment Operator II	8	5.00	5.00	-	(5.00)
Staff Assistant	7	1.00	2.00	-	(2.00)
CAD Technician	7	1.00	1.00	1.00	-
Customer Service Rep I	6	2.00	2.00	2.00	-
Equipment Operator I	6	4.00	4.00	-	(4.00)
Maintenance Worker	5	1.00	1.00	-	(1.00)
Total Full-time		30.00	29.55	8.55	(21.00)
Part-time/Temporary					
N/A	<u>-</u>	-	-	-	-
Total Part-time/Temporary	-	-	-	-	-
Total Personnel	=	30.00	29.55	8.55	(21.00)

### **RECREATION AND PARKS**

Recreation and Parks mission is to improve our citizens' quality of life by providing safe and quality recreation and parks facilities and programs. As a new city with limited recreation and parks infrastructure, Palm Coast is building new facilities and adding new programs to meet the public's needs.

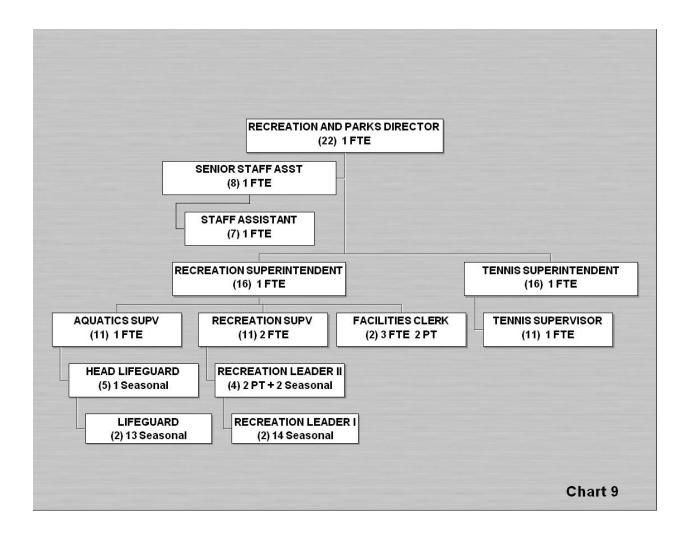
In recent years the City has worked hard to improve its Recreation and Parks infrastructure by building the Palm Coast Linear Park, working with the Florida Inland Navigation District to build the southern trail along the Intra-Coastal Waterway, Heroes Park, Seminole Woods Neighborhood Park and the Palm Coast Tennis Center. The renovation of Palm Harbor Golf Course has been completed and the course opened in November 2009. Waterfront Park construction began in 2009 (20 acres along the Intra-Coastal Waterway) and construction is expected to be completed in early FY2010. In the near future work will begin on the renovation of James F. Holland Memorial Park and the new construction of Longs Landing Estuary.

#### **Departmental Goals, Objectives and Performance Review:**

- 1. Provide quality services while maintaining the City's financial soundness
  - a. Recover at least 30% of expenses through fees.
- 2. Manage growth for a quality, sustainable community
  - a. Increase recreation program participation by 10% annually.

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City.	74,590	73,910	74,067	75,373
Facilities.	1	3	4	4
Parks.	7	10	11	11
Recreation and athletic fees collected.	\$239,941	\$193,240	\$207,500	\$228,100
EFFICIENCY/EFFECTIVENESS:				
Net recreation and athletic cost per capita.	\$11.71	\$11.07	\$13.18	\$13.82
Percent of costs recovered.	21.6%	19.1%	17.5%	18.0%
Citizen rating of community recreational				
opportunities.	41%	51%	53%	55%
Citizen rating of recreation programs and				
classes.	66%	70%	70%	72%
Citizen rating of City recreation centers				
and facilities.	62%	66%	65%	67%
(Percent "excellent" or "good").				

### **RECREATION AND PARKS**



# RECREATION AND PARKS RECREATION / ATHLETICS

#### **EXPENDITURE SUMMARY**

	Actual Actual		Projected F		Proposed	Ne	t Change	
Expenditures	FY 08		FY 09		FY 10	FY 11	F١	′10-FY11
Personal Services	\$ 743,183	\$	690,892	\$	789,100	864,389	\$	75,289
Operating Expenditures	370,162		320,306		394,482	405,734		11,252
Capital Outlay	-		-		-	-		-
Debt Service	-		-		-	-		-
NonOperating Expenditures	-		-		-	-		-
Grants and Aide	-		-		-	-		-
Transfers	-		-		-	-		-
Contingency	 -		-		-	-		-
Total Expenditures	\$ 1,113,345	\$	1,011,198	\$	1,183,582	1,270,123	\$	86,541

		Pro	posea
Description		F`	Y 11
N/A		\$	-
	Total	\$	

# RECREATION AND PARKS RECREATION / ATHLETICS

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
Recreation and Parks Director	22	1.00	1.00	1.00	-
Facilities Manager	16	-	1.00	-	(1.00)
Recreation Superintendent	16	1.00	-	1.00	1.00
Recreation Manager	11	-	1.00	-	(1.00)
Recreation Supervisor	11	2.00	-	2.00	2.00
Aquatics Supervisor	11	1.00	-	-	-
Facilities Coordinator	8	-	1.00	-	(1.00)
Senior Staff Assistant	8	1.00	-	1.00	1.00
Staff Assistant	7	1.00	1.00	-	(1.00)
Recreation Leader II	4	-	1.00	-	(1.00)
Facilities Clerk	2	2.00	2.00	-	(2.00)
Total Full-time		9.00	8.00	5.00	(3.00)
Part-time/Temporary					-
Instructor	10	-	2.00	4.00	2.00
Head Lifeguard	5	1.00	1.00	1.00	-
Recreation Leader II	4	3.00	3.00	14.00	11.00
Facilities Clerk	2	2.00	2.00	6.00	4.00
Lifeguard	2	13.00	13.00	22.00	9.00
Recreation Leader I	2	14.00	14.00	24.00	10.00
Total Part-time/Temporary	-	33.00	35.00	71.00	36.00
Total Personnel	<u>-</u>	42.00	43.00	76.00	33.00

### RECREATION AND PARKS TENNIS CENTER

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed		Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11		F	Y10-FY11
Personal Services	\$ 139,089	\$ 194,199	\$ 204,200	-		\$	(204,200)
Operating Expenditures	87,558	48,770	75,139	303,20	8		228,069
Capital Outlay	-	-	-	-			-
Debt Service	-	-	-	-			-
NonOperating Expenditures	-	-	-	-			-
Grants and Aide	-	-	-	-			-
Transfers	-	-	2,000	1,00	00		(1,000)
Contingency	 -	-	461	-			-
Total Expenditures	\$ 226,647	\$ 242,969	\$ 281,800	\$ 304,20	08	\$	22,869

		PIO	posea
Description		F`	Y 11
N/A		\$	-
	Total	\$	_

# RECREATION AND PARKS TENNIS CENTER

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					_
Tennis Superintendent	16	1.00	1.00	-	(1.00)
Tennis Supervisor	11	1.00	1.00	-	(1.00)
Facilities Clerk	2	1.00	1.00	-	(1.00)
Total Full-time		3.00	3.00	-	(3.00)
Part-time/Temporary					
Facilities Clerk	2	-	2.00	-	(2.00)
Total Part-time/Temporary		-	-	-	(2.00)
Total Personnel		3.00	3.00	-	(5.00)

### RECREATION AND PARKS GOLF COURSE

### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	١	let Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	Y10-FY11
Personal Services	\$ 30,118 \$	45,853	\$ -	\$ -	\$	-
Operating Expenditures	1,871	38,365	1,291,700	1,472,803		181,103
Capital Outlay	-	-	845,100	-		(845,100)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	4,500,000	373,600	18,000		(355,600)
Contingency	-	-	-	1,397		
Total Expenditures	\$ 31,989 \$	4,584,218	\$ 2,510,400	\$ 1,492,200	\$	(1,019,597)

		Pro	posed
Description		<u>F</u> `	Y 11
N/A		\$	-
	Total	\$	-

# RECREATION AND PARKS GOLF COURSE

		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
Full-time					
N/A	<u>-</u>	-	-	-	-
Total Full-time		-	-	-	-
Part-time/Temporary					
N/A		-	-	-	-
Total Part-time/Temporary		-	-	-	-
Total Personnel	<u>-</u>	-	-	-	-

### **GENERAL FUND NON-DEPARTMENTAL**

The purpose of this budget is to provide for expenditures that are not related to a specific City department. These include community grants, transfers to other funds, reserves, and other types of expenditures.

Grants and Aide are made up of the following:

RSVP (Flagler Volunteer Services)	\$ 25,000
Historical Society	\$ 3,000
Cultural Arts (various groups)	\$ 20,000
Agricultural Museum	\$ 35,000

Transfers are made up of the following:

Tennis Center Fund	\$ 125,000
SR100 Community Redevelopment Fund	\$ 485,016

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	1	Net Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F	FY10-FY11
Personal Services	\$ -	\$ -	\$ -	\$ -	\$	-
Operating Expenditures	121,534	236,108	67,000	67,000		-
Capital Outlay	-	31,205	-	-		-
Debt Service	39,480	39,480	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	396,148	219,500	173,000	83,000		(90,000)
Transfers	336,882	452,327	6,595,621	610,016		(5,985,605)
Contingency	 -	-	-	105,107		105,107
Total Expenditures	\$ 894,044	\$ 978,620	\$ 6,835,621	\$ 865,123	\$	(5,970,498)

### INFORMATION TECHNOLOGY AND COMMUNICATIONS

The Information Technology & Communication Department's (IT&C) primary role is to provide services to other City departments and to distribute information to our citizens and customers. These services are provided by three divisions: IT Applications, IT Operations, and Video Productions. Services IT&C provides to our citizens and customers include development and maintenance of the City's website, the introduction of additional E-Gov online services, automated voice solutions (IVR), and to provide informative, and emergency information via the City's cable channel PCMA TV199.

Chief among our goals this year is improving interagency cooperation and improving local services for Palm Coast residents. In cooperation with Flagler County, we will create a unified emergency communications network used by all Flagler County agencies by merging existing 800 MHz networks. Palm Coast FiberNET, a municipal owned, fiber based open access network, began offering service in late FY2010. This will provide an additional revenue source going forward.

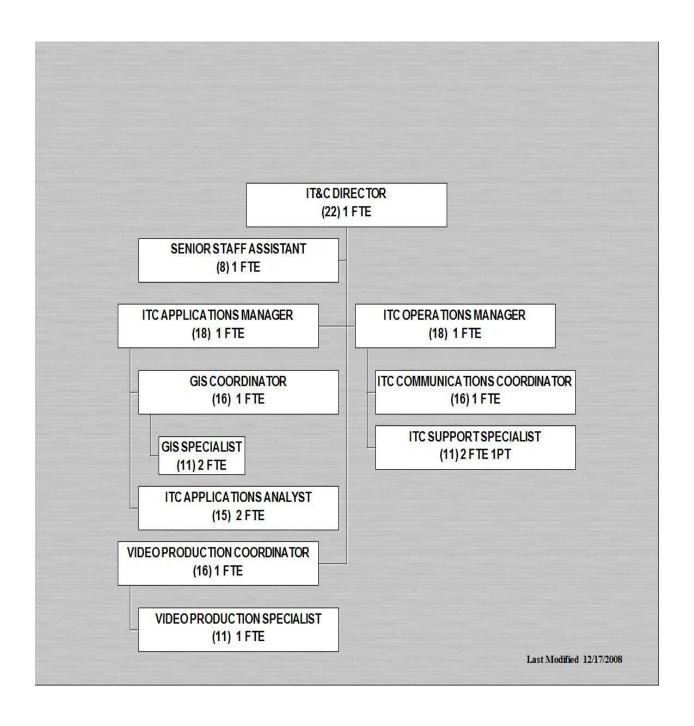
Continuing in the direction of "going green", IT&C has implemented several paperless solutions this year to conserve resources and streamline processes. The IT&C department will continue to improve vital City processes while introducing new services where appropriate. One of this year's undertakings is the continued deployment of security features within our parks and facilities. Also, a new green service has been passed along to residents in the form of utility ebills as an alternative to receiving paper bills each month.

#### **Departmental Goals, Objectives and Performance Review:**

1. Provide quality services while maintaining the City's financial soundness

PERFORMANCE REVIEW	FY 08	FY 09	FY 10	FY 11
DEMAND/WORKLOAD:				
Population – City	74,590	73,910	74,067	75,373
City departments.	8	8	8	8
City employees (FTE).	431.30	435.80	428.30	396.13
Number of PCs in service.	350	430	413	400
EFFICIENCY/EFFECTIVENESS:				
Department operating cost per capita.	\$32.48	\$30.98	\$35.71	\$30.43

### INFORMATION TECHNOLOGY AND COMMUNICATIONS



### **INFORMATION TECHNOLOGY AND COMMUNICATIONS**

#### EXPENDITURE SUMMARY

	Actual	Actual	Projected	Proposed	Ne	et Change
Expenditures	FY 08	FY 09	FY 10	FY 11	F۱	Y10-FY11
Personal Services	\$ 912,682	\$ 966,575	\$ 960,100	814,405	\$	(145,695)
Operating Expenditures	1,510,222	1,322,890	1,282,269	1,681,322		399,053
Capital Outlay	234,881	125,556	468,800	315,200		(153,600)
Debt Service	-	-	-	-		-
NonOperating Expenditures	-	-	-	-		-
Grants and Aide	-	-	-	-		-
Transfers	-	-	-	-		-
Contingency	-	-	570,612	-		(570,612)
Total Expenditures	\$ 2,657,785	\$ 2,415,021	\$ 3,281,781	\$ 2,810,927	\$	(470,854)

		Р	roposed
Description			FY11
CISCO Network Equipment		\$	30,000
Servers			10,000
Security - Access Control and Cameras			60,000
Fiber optic system	_		215,200
To	otal _	\$	315,200

### **INFORMATION TECHNOLOGY AND COMMUNICATIONS**

PE	RSONNEL RC	STER			
		Approved	Approved	Proposed	Net Change
Classification Title	Pay Grade	FY 09	FY 10	FY 11	FY10-FY11
<u>Full-time</u>					
Information Technology & Communications Director	22	1.00	1.00	1.00	-
ITC Applications Manager	18	1.00	1.00	-	(1.00
ITC Operations Manager	18	1.00	1.00	1.00	-
Video Production Coordinator	16	1.00	1.00	1.00	-
Communications Administrator	16	1.00	1.00	1.00	-
Application Analyst	15	2.00	2.00	2.00	-
GIS Coordinator	16	1.00	-	-	-
IT Support Specialist	11	2.00	3.00	2.00	(1.00
GIS Specialist	11	2.00	2.00	2.00	-
Video Production Specialist	11	1.00	1.00	1.00	-
Senior Staff Assistant	8	1.00	1.00	1.00	-
Total Full-time		14.00	14.00	12.00	(2.00
Part-time/Temporary					
IT Support Specialist	11	1.00	-	-	-
Intern	3	-	1.00	1.00	-
Total Part-time/Temporary		1.00	1.00	1.00	-
Total Personnel		15.00	15.00	13.00	(2.00



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