Hilty Billing Sample



City of rank.
Utility Department 2 Utility Drive Palm Coast, FL 32137

Customer Service: (386) 986-2360 Utility After Hours Emergency: (888) 635-9806

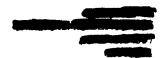
Website: www.palmcoastgov.com

Customer Name: Service Address: Account Number: Bill Number: Bill Date: Service Period:

Last Payment Amount/Date:

Previous Balance:

Late Charges Applied After:



04/15/2013 05/16/2013 \$70.22 05/06/2013

\$0.00 06/17/2013



AUTOMATIC DEDUCTIONS WILL BE PROCESSED 12 TO 14 BUSINESS DAYS FROM THE BILL DATE CHANGE OF DISINFECTION PROCEDURE WILL TAKE PLACE 06/03/13 THROUGH 07/08/13. QUESTIONS REGARDING DISINFECTION CALL 986-2360



IF YOUR BILL REFLECTS A PREVIOUS BALANCE, YOUR ACCOUNT IS PAST DUE. IF THIS PAST DUE BALANCE REMAINS UNPAID, YOUR SERVICE WILL BE SUBJECT TO DISCONNECTION AFTER 06/17/2013.

UTILITY BILL

Service	Previous Read	Current Read	Usage	Charge
Base Charges WATER BASE				14.50
SEWER BASE				14.23
SOLID WASTE				18.77
STORMWATER				11.65
Usage Charges				
WATER USAGE	123020	124700	1680	6.60
SEWER USAGE	0	0	1680	6.22
Other				
TOKEN: DBEBEGCEDF			RRENT CHARGES	\$71.97
Token to be used for online billing enrollment.		PREVIOUS TOTAL AM	BALANCE IOUNT DUE	\$0.00 \$71.97

Please Detach and Return Bottom Portion with Your Payment-Include account number on payment-Retain the Top for Your Records. Please indicate address, phone number and email changes on the back. Paying by Credit Card, Refer to Back of Bill.



07516

Customer Name: Service Address: Account Number: Bill Number: Bill Date: Service Period: Previous Balance: Late Charges Applied After: Total Amount Duc:

04/15/2013 to

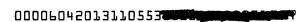
05/16/2013 \$0.00 06/17/2013

Make Checks Payable to:

City of Palm Coast Utility Department 2 Utility Drive Palm Coast, FL 32137-7366

PALM COAST, FL 32135

1 of 1



314146-24357

\$71.97



Bills for service are rendered monthly and are due upon receipt. Late charges will be applied 20 days after the bill date. The late fee amount charged to the account is \$5.00 or 1.5% of each month's bill, whichever is greater. Failure to receive a bill does not relieve the customer of the obligation to pay the rates and charges applied. Monthly base charges are incurred regardless of occupancy or use. The City of Palm Coast has adopted conservation rates for its utility charges. This means that the rate increases as usage increases. Charges are applied based on the following rates:

	Single-Family or		Commercial /
	Duplex	Irrigation	Multi-Family
Water			
Base Rate	\$ 14.50	\$ 7.25	Based on Meter Size
Usage (gallons)			
0-5,000	\$ 3.93	\$ 4.32	\$ 4.50
5,001 - 10,000	4.32	4.32	4.50
10,001 - 20,000	5.50	5.50	4.50
Above 20,000	7.07	7.07	4.50
Wastewater			
Base Rate	\$ 14.23	\$ 0.00	Based on Meter Size
Usage (gallons)			
0 - 8,000	\$ 3.70	\$0.00	\$ 4.44
Above 8,000	0.00	0.00	4.44

Note: Rates outside Palm Coast city limits are 25% higher.

Usage rates are per 1,000 gallons.

Bills can be paid by cash, check, money order, or credit card. We accept Visa, MasterCard, Discover, and American Express. Payments can be made in person Monday through Friday, between 8am and 5pm at the Utility Dept locat-ed at 2 Utility Drive or at City Offices located at 160 Cypress Point Pkwy, Suite B-106. Bills can also be paid on-line at www.palmcoastgov.com or by calling 386-986-2360 and selecting option 1 and then press 1 again for the automated telephone system. Payments can be mailed in using the return envelope provided. Please do not mail cash. Credit card information may be provided on the payment stub in lieu of a check or money order.

NEVER MISS A PAYMENT AGAIN! STOP WORRYING ABOUT STAMPS, LOST CHECKS AND LATE FEES!

Sign up for Paperless billing. Automatic payments can be set up monthly from a credit card, checking or savings account. This is a FREE service for all customers. Sign up today! Go to www.palmcoastgov.com.

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	IF PAYING BY CKI	IF PAYING BY CREDIT CARD, FILL OUT BELOW:		
Please indicate any changes to your account:	University UVIS	A DISC YER		
New Mailing Address:	CARD NUMBER	EXP. DATE		
	PHONE NUMBER	AMOUNT PAID		
New Telephone Number:	SIGNATURE			
Email address:				