

Utility Billing Sample



City of Palm Coast  
 Utility Department  
 2 Utility Drive  
 Palm Coast, FL 32137

Customer Service: (386) 986-2360  
 Utility After Hours Emergency: (888) 635-9806  
 Website: www.palmcoastgov.com

Customer Name:  
 Service Address:  
 Account Number:  
 Bill Number:  
 Bill Date:  
 Service Period:  
 Last Payment Amount/Date:  
 Previous Balance:  
 Late Charges Applied After:

[Redacted]  
 [Redacted]  
 [Redacted]  
 [Redacted]  
 05/24/2013  
 04/15/2013 to 05/16/2013  
 \$70.22 05/06/2013  
 \$0.00  
 06/17/2013



AUTOMATIC DEDUCTIONS WILL BE PROCESSED  
 12 TO 14 BUSINESS DAYS FROM THE BILL DATE  
 CHANGE OF DISINFECTION PROCEDURE WILL TAKE PLACE 06/03/13  
 THROUGH 07/08/13. QUESTIONS REGARDING DISINFECTION CALL  
 986-2360



IF YOUR BILL REFLECTS A PREVIOUS  
 BALANCE, YOUR ACCOUNT IS PAST  
 DUE. IF THIS PAST DUE BALANCE  
 REMAINS UNPAID, YOUR SERVICE  
 WILL BE SUBJECT TO  
 DISCONNECTION AFTER 06/17/2013.

UTILITY BILL

Service	Previous Read	Current Read	Usage	Charge
<b>Base Charges</b>				
WATER BASE				14.50
SEWER BASE				14.23
SOLID WASTE				18.77
STORMWATER				11.65
<b>Usage Charges</b>				
WATER USAGE	123020	124700	1680	6.60
SEWER USAGE	0	0	1680	6.22
<b>Other</b>				
TOKEN: DBEBEGCEDF	TOTAL CURRENT CHARGES			\$71.97
Token to be used for online billing enrollment.	PREVIOUS BALANCE			\$0.00
	TOTAL AMOUNT DUE			\$71.97

Please Detach and Return Bottom Portion with Your Payment— Include account number on payment—Retain the Top for Your Records.  
 Please indicate address, phone number and email changes on the back. Paying by Credit Card, Refer to Back of Bill.



City of Palm Coast  
 Utility Department  
 2 Utility Drive  
 Palm Coast, FL 32137

07516

Customer Name:  
 Service Address:  
 Account Number: 314146-24357  
 Bill Number:  
 Bill Date: 05/24/2013  
 Service Period: 04/15/2013 to 05/16/2013  
 Previous Balance: \$0.00  
 Late Charges Applied After: 06/17/2013  
 Total Amount Due: \$71.97

Make Checks Payable to:



City of Palm Coast  
 Utility Department  
 2 Utility Drive  
 Palm Coast, FL 32137-7366

[Redacted]  
 [Redacted]  
 [Redacted]  
 PALM COAST, FL 32135

Bills for service are rendered monthly and are due upon receipt. Late charges will be applied 20 days after the bill date. The late fee amount charged to the account is \$5.00 or 1.5% of each month's bill, whichever is greater. Failure to receive a bill does not relieve the customer of the obligation to pay the rates and charges applied. Monthly base charges are incurred regardless of occupancy or use. The City of Palm Coast has adopted conservation rates for its utility charges. This means that the rate increases as usage increases. Charges are applied based on the following rates:

	Single-Family or Duplex	Irrigation	Commercial / Multi-Family
<b>Water</b>			
Base Rate	\$ 14.50	\$ 7.25	Based on Meter Size
Usage (gallons)			
0-5,000	\$ 3.93	\$ 4.32	\$ 4.50
5,001 - 10,000	4.32	4.32	4.50
10,001 - 20,000	5.50	5.50	4.50
Above 20,000	7.07	7.07	4.50
<b>Wastewater</b>			
Base Rate	\$ 14.23	\$ 0.00	Based on Meter Size
Usage (gallons)			
0 - 8,000	\$ 3.70	\$0.00	\$ 4.44
Above 8,000	0.00	0.00	4.44

Note: Rates outside Palm Coast city limits are 25% higher.  
Usage rates are per 1,000 gallons.

Bills can be paid by cash, check, money order, or credit card. We accept Visa, MasterCard, Discover, and American Express. Payments can be made in person Monday through Friday, between 8am and 5pm at the Utility Dept located at 2 Utility Drive or at City Offices located at 160 Cypress Point Pkwy, Suite B-106. Bills can also be paid on-line at [www.palmcoastgov.com](http://www.palmcoastgov.com) or by calling 386-986-2360 and selecting option 1 and then press 1 again for the automated telephone system. Payments can be mailed in using the return envelope provided. Please do not mail cash. Credit card information may be provided on the payment stub in lieu of a check or money order.

**NEVER MISS A PAYMENT AGAIN! STOP WORRYING ABOUT STAMPS, LOST CHECKS AND LATE FEES!**





Sign up for Paperless billing. Automatic payments can be set up monthly from a credit card, checking or savings account. This is a FREE service for all customers. Sign up today! Go to [www.palmcoastgov.com](http://www.palmcoastgov.com).

Please indicate any changes to your account:

New Mailing Address: \_\_\_\_\_

New Telephone Number: \_\_\_\_\_

Email address: \_\_\_\_\_

IF PAYING BY CREDIT CARD, FILL OUT BELOW:			
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
CARD NUMBER		EXP. DATE	
PHONE NUMBER		AMOUNT PAID	
SIGNATURE			