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Customer Service
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Utility billing, garbage pick-up, streets, maintenance for city signs, street lights, sidewalks, potholes; swales and drainage, driveways/culverts, resurfacing; Code Enforcement, mowing, tree/fire mitigation, property maintenance, vehicle parking, trash on private property, irrigation ordinance, noise/pet issues.

Community Development

Planning386-986-3736
Building Permits . .386-986-3780

Fire & Rescue386-986-2300

Parks & Recreation .386-986-2323

Finance/Budget386-986-3723

City Clerk386-986-3713

Community Relations/
Newsletter386-986-3708

www.palmcoastgov.com

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This is **One** of the Reasons You Came to **Palm Coast**

You can catch redfish, snapper, trout, flounder, lady fish, shrimp and sheep head. You'll point out egrets, cranes, eagles and hawks. You'll spot bobcats, wild boar, armadillos, possum and deer. It's all out there - right in Long Creek, a wildlife wilderness right in your own backyard. What a great reason to live in Palm Coast!

For the next eight months, the City will be reinventing the Long Creek ecosystem for public access. The peace and beauty of this marshland will become accessible at two canoe and kayak launches as well a fishing pier for anglers to get up close and personal with the waterway. Channels branch out to either the Intracoastal Waterway or to Pellicer Creek in the Princess Place Reserve. Spending time on Long Creek will take you away from the minutia of everyday life and put you in paradise.



The \$1.5 million first phase of this build-out (located on Palm Harbor Pkwy. along the saltwater canal at the bridge near Florida Park Drive) will treat explorers to so many natural sites and encounters, something you expect to find in a City as splendid as Palm Coast.

Holiday Trash Schedule

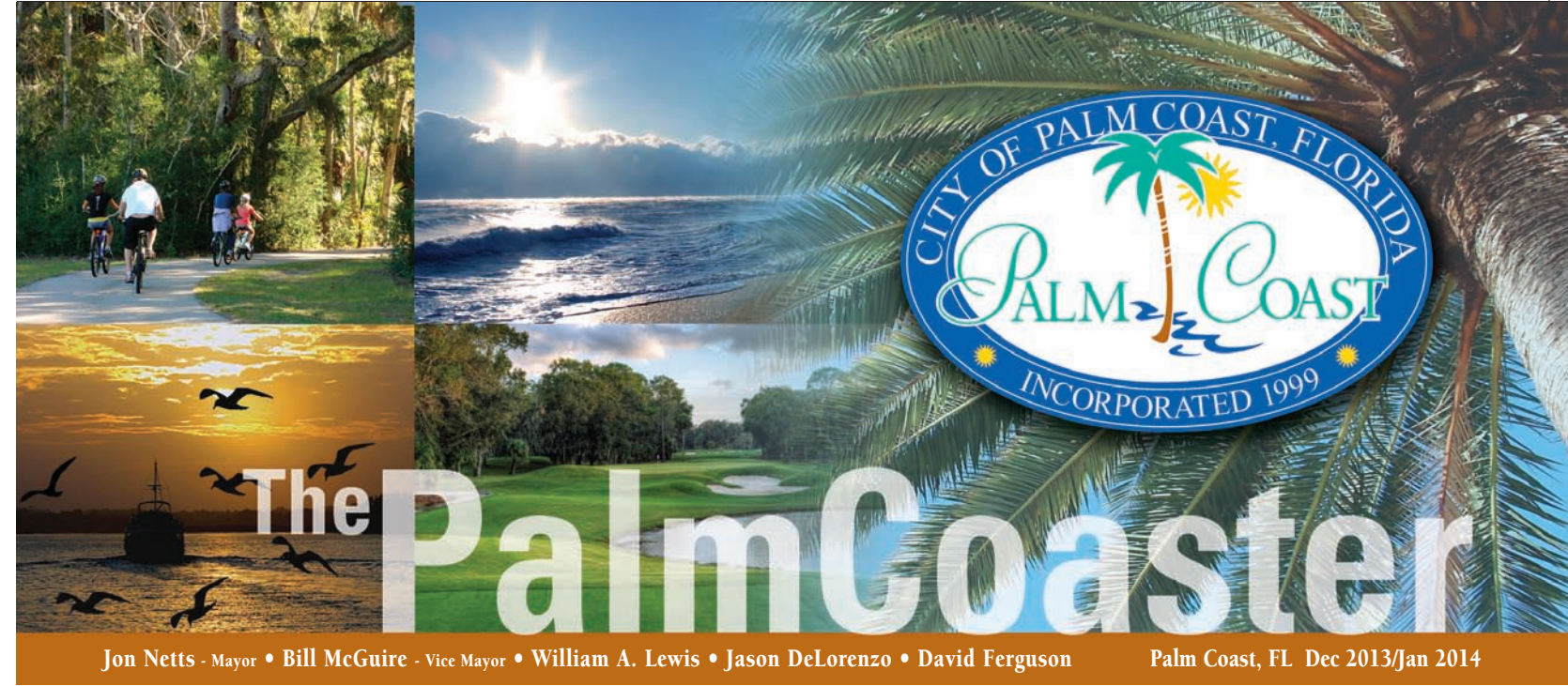
Watch for a very slight change in trash pick-up during Christmas and New Year's:

Christmas Day, Wednesday, December 25 – No trash pick-up. Wednesday's Yard Waste and Recycling pick up moves to Saturday, December 28; Thurs. & Fri., December 26 and December 27 pick-up remains the same.

New Year's Day, Wednesday, January 1 – No trash pick-up. Wednesday's Yard Waste and Recycling collection moves to Saturday, January 4; Thurs. & Friday January 2 and January 3 pick-up remains the same.

Christmas Tree Recycling

We'll recycle your Christmas tree for reusable mulch if you bring it to the Utility Depot on Sat., Jan. 4th from 8am to 1pm. Also bring old electronics such as computers or monitors (no TV sets, please). The Depot is located at 22 Utility Drive.



We Want to Save You Time, Money & Water

Providing safe, high quality drinking water to Palm Coast residents is one of our Utility Department's foremost objectives, but it is certainly not the only one. Saving residents time, money and water are three benefits that staff evaluates every day. Take a close look at these two programs that have been put into place so you can keep a little more of all three:

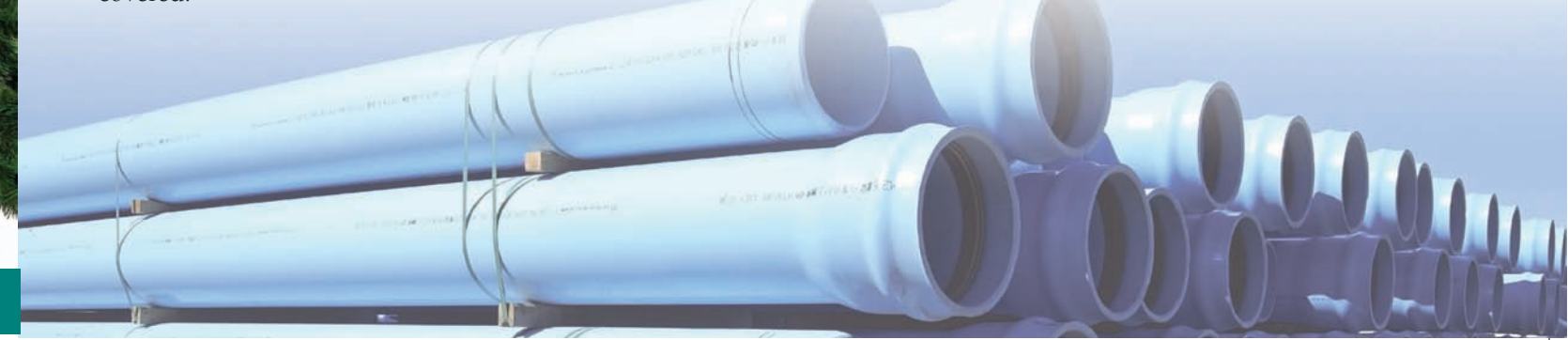


Call Us First for Sewer Backups - IF YOU HAVE SEWER BACK-UP PROBLEMS, STOP USING WATER AND CALL 386-986-2360 BEFORE YOU CALL A PLUMBER (Nights and weekends, 1-888-635-9806). There is NO charge for our technicians to come out to determine a possible cause and the action needed to correct the problem. Palm Coast's sanitary sewer system connects pipes, manholes and pumps to collect wastewater and transfer it to a treatment facility. Usually, property owners are responsible for sewer lines from cleanout lines in the right of way to a home or business and the City is responsible for pipes and equipment located in the City right of way, easements and City property. Even if you eventually need to call a plumber, allowing Utility staff to guide you through your predicament could save you money.

Not all home insurance policies cover sewer-related problems, so you might need to purchase a special rider for your policy. Call your insurance agent or contact the National Flood Insurance Program at 1-888-435-6637. Either one may help you determine what is and what is not covered.

ZLD Treatment Recovers More Water – Palm Coast is about to embark on a unique venture to reclaim a resource that was previously wasted. Implementing a Zero Liquid Discharge (ZLD) process at Water Plant Two on Citation Blvd. will treat and recover up to 1.2 million gallons of water per day that was used to transport minerals offsite. The process separates and recovers the water from the minerals which are eventually recycled for construction road base. The reclaimed water is ultimately blended with the plant's finished water to increase its distribution capacity and add to our existing water supply for future growth.

A well-designed ZLD system also meets the City's green initiative goals for water conservation and waste recovery, supports upcoming regulatory compliance requirements and delays the costs or need for drilling potential future wells. As potable water continues to become more scarce and prices, regulations and treatment costs increase, ZLD is an economically feasible, environmentally-responsible way to add water to Palm Coast's supply.





A Message From The Mayor

Jon Netts

Now that Palm Coast has become a sports tournament destination, there's a scent of energy and excitement in the air that is fueled when athletes, their families and spectators get together for competition. And it's not simply about the fun and games. It's not just kicking the winning soccer or lacrosse goal, sticking that final gymnastics routine or shooting an eagle on the fourth hole at the Palm Harbor course. There is something more tangible for our City and its residents.

When I travel out of this area, I now often hear, "You're from Palm Coast??" instead of "Where is Palm Coast?" Sports has put our community on the map because of the amenities we offer for our visitors. The beauty and peace of our natural environment keeps us in their hearts and our attention to tournament details keeps us in their minds. The cleanliness and security of our venues and fields, the sincere commitment we make to our partnerships make people want to return for another visit.

Sporting events score points for our economy, giving us wide-spread exposure that makes a positive impact on our fiscal future.



Hundreds of athletes, team officials and families arrive here for their pre, during and post activities. They stay overnight at our hotels, enjoy eating at our restaurants, purchase merchandise in our shops. These revenues help our community to create new jobs, upgrade infrastructure and open new businesses. Some of these folks might even consider moving here permanently, bringing us their families and perhaps their companies.

This whole cycle helps build an identity and recognition for Palm Coast, grabbing hold of the best of our resources and spreading it around for all of us to absorb. It creates more hubbub in our neighborhoods, more interaction between residents, more visitors from unique places, more gratification for our community.

This year, we attracted several new events to our annual lineup. Junior golfers, adult flag football players and soccer stars from as far away as West Ham, England have experienced our fair City. Thanks in part to the efforts of Vice Mayor Bill McGuire, 2013 was the first year we joined Ormond Beach for their Annual Senior Games, challenging our residents to compete in archery, ballroom dancing and horseshoes.



Winning goes far beyond just athletes when Palm Coast hosts sporting events. Our City is acquiring a legacy as a tournament destination, one that will impact growth, unity and pride for future generations of residents. Let the games continue.



Making Progress

To keep Palm Coast beautiful and maintain a high quality of life for residents, the City budgets for a number of capital projects each year. The Fiscal Year 2014 budget has been adopted, and it funds several exciting projects – the first leg of the Seminole Woods Multi-Use Path (from SR 100 to Citation Boulevard), major road and drainage improvements to Bulldog Drive, and Phase I construction of the Long Creek Nature Preserve, to include a fishing pier and canoe/kayak launch.

Also this coming year, the City plans to six-lane Palm Coast Parkway from Cypress Point Parkway to Florida Park Drive, start improvements at Holland Park (a three-year project), rehab the bridge on Palm Harbor Parkway at College Waterway, resurface some City streets, continue swale rehabilitation and infrastructure improvements for stormwater, rehab the M-3 weir north of Boulder Rock Drive, replace and upgrade the Old Kings Road master pump station for wastewater, add a zero liquid discharge water treatment plant at Water Treatment Plant 2, and realign and extend Palm Harbor Parkway in preparation for the Matanzas overpass.

And your City Council lowered your property tax rate by adopting the millage rolled-back rate of 4.2705. This is the fourth consecutive year that your City Council has lowered or kept City property taxes flat. See our brochure, "Fiscal Year 2014 Budget at a Glance," at www.palmcoastgov.com.



City Desk

News From City Departments

- ENGINEERING & STORMWATER
- PUBLIC WORKS & UTILITIES
- COMMUNITY DEVELOPMENT
- FIRE DEPARTMENT
- INFORMATION TECHNOLOGY
- RECREATION & PARKS
- FINANCE



About the new Seminole Woods path:

It won't be long now for you to hike and bike along the new Seminole Woods multi-purpose path, with construction beginning in January for the 2.4 mile long project. This first phase of the 10-ft. wide cement path will extend from SR100 to Citation Blvd and should be completed by summer, 2014.



About Three Sisters:

The Engineering & Stormwater Department recently completed their largest capital improvement project to date: the demolition and reconstruction of three separate water control structures effecting drainage of 7 square miles from south of SR 100 to Citation Pkwy and I-95 west to Belle Terre Pkwy. Named the Three Sisters Water Control Complex, the project re-designed three separate deteriorating canals into one large freshwater lake that will better maintain water levels.

About Palm Harbor Pkwy Bridge Construction:

Your patience is appreciated as we continue to rehab the under-bridge infrastructure on Palm Harbor Pkwy., extending over the main saltwater canal. This safety improvement project will replace a deteriorated seawall, address cracks in the concrete and other hazards to the bridge structure. Expect some abbreviated lane closures and watch for construction workers on the roadway. The project is expected to last through Summer, 2014.

About our Holiday Festivities:

Sat., Dec. 14th will be an unforgettable day in Palm Coast. The Annual Holiday Starlight Event begins at 2pm at Central Park in Town Center with musical entertainment, snow slide and photos with Santa. A Starlight Marathon/5K/Parade will begin at 6pm, with runners sprinting through spectators and holiday lights. Everyone's favorite Holiday Parade, with floats and marching bands strutting the perimeters of the Park, will immediately follow.



About the 2014 Men's Futures Tennis Tournament:

The 2014 USTA Men's Futures Tennis Tournament will be held at the Palm Coast Tennis Center from Fri., Jan. 24th through Sun., Feb. 1st with free admission offered through Jan. 30th. For details, call 386-986-2550.



About Feeding Alligators:

It's not an amusing thought, but alligators remain a fundamental part of Florida's wetlands, lakes and swamps. Because we all must co-exist, please remember not to feed gators. It is dangerous and illegal. When fed, alligators can overcome their natural wariness and associate people with food – a dangerous recipe for everyone. If you encounter a threatening alligator, call 866-FWC-GATOR (866-392-4286).

