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City Manager's Office
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Customer Service
386-986-2360
Utility billing, garbage pick-up, streets, maintenance for city signs, street lights, sidewalks, potholes; swales and drainage, driveways/culverts, resurfacing; Code Enforcement, mowing, tree/fire mitigation, property maintenance, vehicle parking, trash on private property, irrigation ordinance, noise/pet issues.

Community Development
Planning . . . . .386-986-3736
Building Permits . .386-986-3780
Fire & Rescue . . . .386-986-2300
Parks & Recreation .386-986-2323
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2013 CITIZEN'S ACADEMY APPLICATION

Monday, September 16, 2013

The City of Palm Coast proudly presents 'The Citizen's Academy' classes, designed to educate residents about the operation of city government. The Academy is free and limited to approximately 35 City of Palm Coast citizens per session.

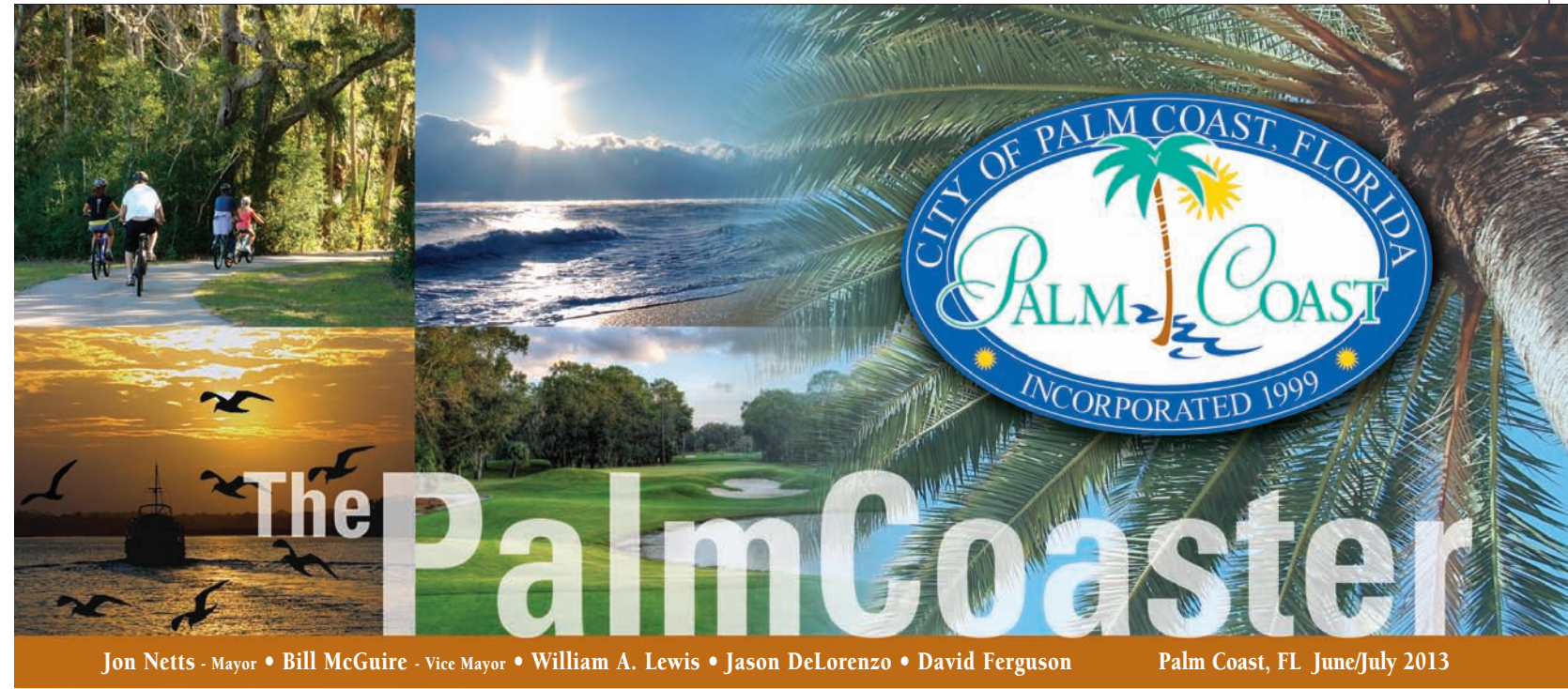
NAME:
ADDRESS: ZIP:
EMAIL:
DAYTIME PHONE: FAX:
OCCUPATION:
EMPLOYER:
Length of residency in Palm Coast: Years
Reason for enrolling in the Citizen's Government Academy/ What do you hope to gain from the Academy?

I can commit to attending the five consecutive Monday night classes and a minimum of one full City Council meeting. Sessions dinners are included and sessions run from 6-9pm

Signature Date



Please mail or fax to:
Cindi Brownfield
Community Relations
Phone: 386-986-3702
Fax: 386-986-3703
CITY OF PALM COAST
160 Cypress Point Parkway, Suite B106
Palm Coast, FL 32164



Jon Netts - Mayor • Bill McGuire - Vice Mayor • William A. Lewis • Jason DeLorenzo • David Ferguson Palm Coast, FL June/July 2013

What to Expect As We Widen Palm Coast Parkway

The City is about to embark on one of our most essential construction projects, along one of our most congested roads. Beginning this fall, Palm Coast Parkway will be widened from four to six lanes, between Florida Park Drive and Cypress Point Parkway. Thousands of people use the Parkway every day and with the cooperation of our community, we can successfully complete construction with as little disruption as possible. Here's what you should know:

How will the project proceed? Will there be lane closures? The first phase of construction will begin along the southern side of Palm Coast Pkwy, with the second phase eventually moving on to the north side. Phase three will involve work along the median. We anticipate that two lanes will remain open in both directions during the days, with some probable closures overnight.

How will the I-95 bridge be widened? The Palm Coast Pkwy bridge over I-95 was originally built wide enough for expansion to three lanes in each direction. Consequently, lesser construction work will be necessary. An 8-ft. pedestrian walkway will be built on each side of the Parkway with a concrete barrier

constructed for safety between cars and walkers/bikers. This walkway will run the entire length of the project.

What are some of the expected re-configurations? The I-95 north and southbound ramps will be reconfigured to improve safety for entering and exiting pedestrians and cars. Dedicated right turn lanes will be added to turn onto Cypress Point Parkway and Boulder Rock Drive. The number of right and left turn lanes in all directions at the Palm Coast Pkwy/Old Kings Road intersection will remain the same, but most will be extended in length.

How will medians be enhanced? New street lights will be added and landscaping will be upgraded. 458 new oaks, palms and other beautiful species will be added. Some of the trees that were removed for construction will be re-planted elsewhere across the City. The irrigation system will be re-converted from well water to reclaimed water.

Please know that City staff wants to conclude this project as quickly and safely as you do. If you have questions, please contact Project Manager Carl Cote at 386-986-3748.





## A Message From The Mayor Jon Netts

It's often been said that a happy employee is a productive employee. Thanks to a new 'LITE' staff program that allows Palm Coast employees to tackle specific projects beyond the scope of their routine daily functions, our staff is proving this motto to be accurate. Palm Coast City employees have become more committed public servants ....and they are not taking their new assignments 'LITE-LY'. Let me explain.

The City's new LITE program (Leadership Intern Training Experience) encouraged six teams of employees to come together from different departments such as recreation, utility, stormwater, community development and public works to study and recommend strategies for a variety of issues that needed particular attention. Topics included infrastructure and capital projects issues, City Council goals and objectives, an evaluation process for better City department efficiency, Florida Agricultural Museum goals and employee training, retention and motivation.

The outcomes from this LITE experience provided significant value for our employees. Staff teams acquired substantial knowledge and skills beyond their traditional roles. They gained a mutual respect for their fellow employees, as well as a better understanding of the functions of other departments. They also learned to trust that their own suggestions mattered to the entire organization. One of our employees evaluated their experience by saying, "I now understand more about where I work, how things run and how decisions are made. Working with different people gave me a new perspective of everything and it made me want to strive even harder to get things done for our community."

For our citizens, nothing could be more important than courteous and proficient service for those who are seeking prompt answers and direction. Empowered and energized City employees are crucial to a unified, well-informed Palm Coast population.

LITE teams are now generating ideas for developing alternative finance methods for capital projects, implementing employee service recognition awards, generating a training program for employees similar to our community Citizen's Academy classes and creating a uniform process for reporting department progress to City Council.

Just how special is this program? Our Leadership Intern Training Experience was honored by the Florida City & County Management Association with their Career Excellence Award. City Manager Jim Landon was recognized for initiating the LITE Team concept as a successful approach to expand and build a strong city and government. All of us are proud to be served by such creative and highly motivated public servants. Government works best when their employees work well together.



## To Romp in the Swamp

The sweet beauty of our Long's Creek Nature Preserve will become the ideal future spot to flood your senses as you kayak, canoe and study within the environment. This magnificent estuary, bordering Palm Harbor Parkway at the College Waterway on Palm Coast's northeast side, is being targeted for wildlife tourism and environmental education in our community. The Palm Coast City Council has applied for a Florida Inland Navigation District Grant to help fund future construction of a fishing pier, non-motorized boat launch, trails and picnic pavilion on the 9.67 acres surrounded by marshland.

Utilizing grant monies, the City purchased Long's Creek in 2008 to preserve the property and prevent commercial development. Receipt of the grant included a list of nineteen conditions for Palm Coast to protect the land's natural resources by providing educational and recreational programs, establishing a nature center and offering water access. Council is now moving forward to begin the lengthy project.

Long before many of us called Palm Coast home, Florida's wildlife lived here in harmony with the natural surroundings. This is the way Long's Landing will remain. Thankfully, you won't be seeing condos for people at Long's Creek – only natural habitats for birds, reptiles and fish.

## Unemployment Numbers DROP

No more double digit unemployment. Figures in Palm Coast/Flagler County are the lowest we've seen in five years. To validate this improving trend, the 247WallSt.com website has sited Palm Coast as the U.S. city where unemployment fell the most in just one year. From March, 2012 to March,

2013, our numbers dropped from 11.9% to 9.5%. Thanks to our retail, construction and professional business owners' inclination to hire new employees, more and more of our citizens are going back to work. Palm Coast's Business Assistance Center, the Flagler County Chamber of Commerce, Tourist Development Council and the Flagler County

Department of Economic Opportunity are partnering to continue to strengthen our economy, bringing quality jobs home to our citizens. There's more work to do, but we're unquestionably moving in the right direction.

# CityDesk

News From City Departments

- ENGINEERING & STORMWATER
- PUBLIC WORKS & UTILITIES
- COMMUNITY DEVELOPMENT
- FIRE DEPARTMENT
- INFORMATION TECHNOLOGY
- RECREATION & PARKS
- FINANCE



### About Soccer Goalkeeping Camp Coming to Our City:

Just4Keepers International Goalkeeping Academy has selected Palm Coast as home for its national/residential camp in July. Our City is one of only seven U.S. regional campsites and the site of the overall national camp. The Academy, which originates in the United Kingdom, trains and prepares amateur soccer goalkeepers to become professional players. Just4Keepers Founder Ray Newland preferred Palm Coast because of our first-rate Sports Complex, exceptional quality of life, proximity to other popular Florida metro areas and fabulous weather. Hopefully, their plan to set up worldwide headquarters in Palm Coast will come to fruition, a real boost to our economic prosperity and our mission to become a leading family sports destination.



### About Our Annual Progress Report:

Learn more about your City government's goals, objectives and accomplishments – download the report online at [www.palmcoastgov.com/progress-report](http://www.palmcoastgov.com/progress-report).

### About Protecting Yourself From Door-to-Door Solicitations:

If someone rings your doorbell offering to sell you something, don't assume he/she is legitimate. Ask to see their Solicitors Permit, required by the City of Palm Coast of anyone going door-to-door selling goods, wares, merchandise or services. Also, be aware of persons claiming to be licensed but not providing proof. It is against the law for individuals to perform certain types of construction or home improvement projects without a license. Refer to the Florida Department of Business and Professional Regulation or the City of Palm Coast website for license confirmation, or call Jay Maher, the City's Business Tax Receipts Supervisor at 386-986-3766. Remember, if it seems like the deal is too good, it probably is.



### About Palm Harbor Pkwy Bridge Construction:

Reconstruction begins this summer on the bridge over the canal on Palm Harbor Pkwy at the Palm Coast Yacht Club. Traffic will possibly be limited to single lanes in either direction. The Florida Department of Transportation identified safety and structural defects in the bridge that need immediate attention: exposed rebar, crumbling concrete and seawalls. If you have questions about this project, contact Project Manager Carl Cote at 386-986-3748.

### About our July Parks & Rec Celebration:

Palm Coast residents always value their outdoor recreation opportunities, so July is a great time to plan to spend each Saturday enjoying a unique celebration at our City facilities. Tennis, golf, swimming, hiking and biking will be included. Check for more information at [www.discoverpalmcoast.com](http://www.discoverpalmcoast.com).

### About Voluntary Identification Assistance on the Saltwater Canals:

Posting your street address on your dock or seawall on the saltwater canals can help responders if they encounter an emergency on the water side of your home. Please consider identifying your address behind your house to assist law enforcement personnel or firefighters as they work to improve safety and response time on our waterways.

### About Focusing on Local Women in Business:

The Palm Coast Business Assistance Center will host Fearless and Focused: Women in Business on Thursday, August 8th at 11:15am at the Grand Haven Clubhouse. The series focuses on Palm Coast/Flagler County women sharing successful business strategies. Sponsor partners include the Intracoastal Bank, D.I.V.A.S. Club Outreach Division of the Flagler Business Women, Florida Hospital Flagler and the Flagler County Chamber of Commerce. Go to [palmcoastgov.com/BACTraining](http://palmcoastgov.com/BACTraining) for registration information.

