



Holland Park Splash Pad FAQ

Rules for the Splash Pad:

- Use the splash pad at your own risk
- Children under the age of 12 must be accompanied by an adult
- Shower before entering splash pad
- No food or beverages in splash pad
- No glass or animals within 50 feet from unfenced splash pad
- Bathing load: 125 persons
- Do not swallow the splash pad water
- Do not use the splash pad if you are ill with diarrhea
- Infants and toddlers must wear swim diapers
- Barefoot or water shoes only
- Please be courteous to others

When does the Splash Pad open?

The Splash Pad had a soft opening on Monday, May 3 and there may still be intermittent maintenance closures. The Splash Pad held a Ribbon Cutting Ceremony on Friday, May 14 at 9am.

What are the hours of the Splash Pad?

In accordance with best safety and sanitation practices, the Splash Pad is undergoing thorough maintenance, consistent with opening a large water feature. Open times may vary and are subject to change daily. The best place to check for up-to-date hours is www.palmcoastgov.com/parks/holland-park.

Will the Splash Pad be open year round?

The Splash Pad will be closed for the season Dec. 1 through Feb. 28. Dates are subject to change.

How many people can be in the Splash Pad?

125. This is the maximum bathing code according to the Florida Department of Health.

For what ages is the Splash Pad recommended?

The Splash Pad has two distinct play areas. The toddler play area is geared toward children ages 2-5 years. The larger splash portion is for children of all ages.

Can I bring my summer camp on a field trip to the Splash Pad?

The Splash Pad is open to the public and cannot be reserved for groups. Unfortunately, we cannot accommodate large groups or field trips due to the limited bathing code capacity of 125 as set by the Florida Department of Health. This is to maintain maximum health and safety of the facility. The Splash Pad is open 7 days per week to accommodate families' schedules, so that everyone has a chance to enjoy it.

Where does the water come from and how is consumption tracked?

The Splash Pad was tied in to the City's current water access at Holland Park. The Splash Pad uses a recirculating system in which the water is run through a filtration and disinfection system before returning to the Splash Pad. As part of routine maintenance, water may be discharged from the system to ensure the highest level of sanitation and remaining in compliance with the Florida Department of Health's requirements. This in addition to natural evaporation will result in new potable water being pumped in to the Splash Pad system. The City is currently evaluating all of its options for a way to track the specific Splash Pad water consumption.

Is the Splash Pad water safe?

Yes, the Splash Pad water is chlorinated and closely monitored to keep disinfection rates within the requirements set by the Florida Department of Health. The water is recirculated and goes through a filtration and UV light disinfection system. The UV systems kill 99.9% of germs. Staff are testing the water 3 times per day and the Florida Department of Health typically performs inspections a minimum of two times per year. The Splash Pad passed all initial inspections and testing by the Florida Department of Health in order to be allowed to open.

How many times does the City test the water?

City staff tests the water 3 times per day.

Are City staff trained to operate a Splash Pad and maintain its safety?

Yes, City staff have received the Aquatic Facility Operator Certification from the National Recreation and Park Association. City staff then received additional training on our internal Splash Pad operations. All Parks & Recreation staff are CPR/First Aid certified as well.

How do I activate the spray features?

There are two activator poles located in the main splash pad area and one activator pole located in the toddler splash area. Gently touch the activator button at the top of the pole (it looks like a play symbol), look for the red lights which indicate the system is turning on, wait about 1 minute for the water to build pressure and fully start, and enjoy the different sprays until they automatically shut off. Repeat!

Why do some features turn off and turn back on?

Once activated, spray features will run through a sequence. Every couple of minutes some features will turn off while other features will turn on. This makes for an exciting and dynamic experience to chase the water around.

Does my child need to wear a swim diaper?

If your child is still in diapers, he/she must wear swim diapers while in the Splash Pad. This is to maintain the highest safety and cleanliness.

Can I rent any of the pavilions in the playground area?

With the exception of the Oasis and Graham Swamp pavilions closest to the splash pad area, the pavilions located in the playground area as well as near the bocce ball courts and horseshoe pits are available to rent. Please visit www.parksandrec.fun/rentals or visit the Palm Coast Community Center to rent.

Can I rent the 2 pavilions in the Splash Pad area?

At this time, those pavilions are not available to reserve. They are open to the public and available on a first-come, first-serve basis. This could change in the future and these pavilions could become available to reserve.

Can I bring my dog in to the splash pad?

As regulated by the Florida Department of Health, dogs are not permitted in the Splash Pad and playground area unless it is a service animal. Luckily, you won't have to go far with your dog as Holland Park also provides a beautiful dog park split for large dogs on one side and small dogs on the other side.

Can I set up my own pop-up tent in the park?

Due to safety reasons, personal pop-up tents are not allowed in the park. There are currently 8 covered pavilions available for rent. Please visit the Palm Coast Community Center or www.parksandrec.fun/rentals to rent a pavilion. Also, the park has numerous

large oak trees providing ample shade in the park. Please enjoy the beautiful, natural scenery.

Should I shower before entering the Splash Pad?

Yes, we encourage everyone to rinse off before using the Splash Pad. We have a shower located inside the Splash Pad. It is blue and located to the side of the large spray hoops.

What do I do if there is a fecal incident in the Splash Pad?

Contact Parks & Recreation at 386-986-2323 or inform a City employee in the area. City staff will then follow these steps:

Step 1: Staff will turn off all water features and clear the area of people. Staff will put up signs and fencing during maintenance to prevent the public from entering the area until it is safe again to do so.

Step 2: Staff will clean up the area affected and treat the water to kill any bacteria. The water will be turned back on to run it through the UV system for disinfection.

Step 3: Staff will test the water and reopen the splash pad once it is deemed safe.

Can I use the Splash Pad if I'm sick/ill?

No, please refrain from using the Splash Pad if you are feeling sick or ill.