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(386) 986-2360

Utility billing, garbage pick-up, streets, maintenance for city signs, street lights, sidewalks, pothole, swales and drainage, driveways/culverts, resurfacing, Code Enforcement, mowing, vehicle parking, trash on private property, irrigation ordinance, noise/pet issues.

Community Development
Planning (386) 986-3736
Building Permits (386) 986-3780

Fire (386) 986-2300
Parks & Rec (386) 986-2323
Finance/Budget (386) 986-3723
City Clerk (386) 986-3713
Communications (386) 986-2564

palmcoastgov.com
palmcoastconnect.com

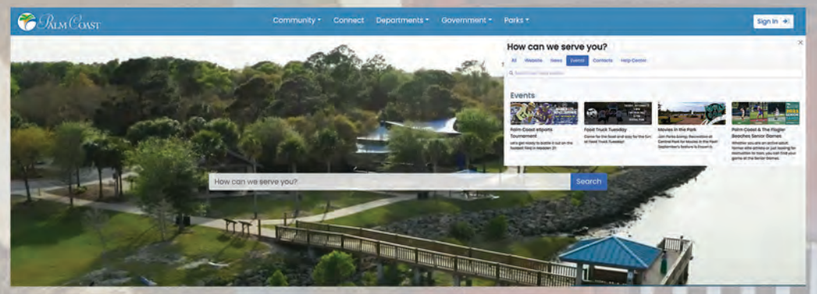
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Clear Communication Builds a Strong Community

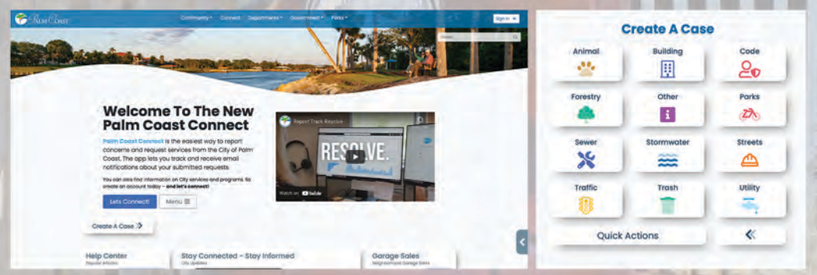
Communicating efficiently with our Palm Coast residents means more than just a simple exchange of information.

Our Departments continue to engage in a more responsive process that ensures when you ask for help, we are there for you. This will lead to mutual appreciation and a stronger trust between citizens and their government.

In support of this effort, the City's Research and Development team is working on a facelift to the City's main website and Palm Coast Connect to be more supportive and efficient. Both sites have merged to provide one new online experience- palmcoast.gov. The upgrade provides residents with one single destination for all City services and information, along with one sign-in to access a customized account to display the most individualized information.



PalmCoast.gov – The main landing page includes a modern design, enhanced navigation and optimized search functionality, showcased amenities and activities, expanded communications.



PalmCoast.gov/Connect –The new Connect uses your existing Palm Coast Connect account. Once logged into Connect, you have a suite of options to personalize your account such as cases submitted or completed, utility billing, water usage, permit requests, enhanced case handling, improved citizen engagement, and efficient virtual services.

You can also give feedback to our development team so that enhancements can better address your concerns. When you launch this new 'Beta' site and choose the Feedback button on the bottom right slide-out toolbar, you can rate the new site and submit comments or suggestions. Visitors to the original webpage also have the option to switch back and forth, to and from the Beta site.

The team is hoping to introduce the entire new site in early 2022. Visit palmcoast.gov to get started today. Our reliable relationship begins with reliable communication.



David Alfin · Eddie Branquinho · Ed Danko · Victor Barbosa · Nick Klufas OCT./NOV. 2021

Message from the Mayor



As this is my very first newsletter column, I'd like to begin by telling you that I'm so grateful for the confidence you've shown me as your choice for Mayor. I comprehend fully the responsibilities of this position and I intend to ensure that your voices are heard every day. I'm honored we can all work together – and this includes our skilled City staff whose experience and commitment has helped me make a really smooth transition - to build solutions and strengthen the soul of Florida's best city and county.

Next, I'd like to share with you my elation about the most extraordinary transformation that is happening now in Palm Coast. Our City has helped initiate two unique Florida university partnerships: the University of North Florida and Jacksonville University have both created off-site campuses in Town Center to amplify this Northeast Florida epicenter as a vast medical ecosystem. These alliances capture the innovation that Palm Coast has reinforced as our vision to develop Town Center.

The University of North Florida's MedNexus offers a healthcare degree linking our students from Flagler Palm Coast High School, Daytona State College and AdventHealth to a variety of nursing and technical degrees that will lead them to careers at our hospitals. Their Brooks College of Health, School of Nursing opened a traditional pre-licensure Bachelor of Nursing program here this fall, with students studying Health Assessment and the Fundamentals of Nursing and Pharmacology.

Jacksonville University is also providing classes this fall, giving students opportunities in Speech Language Pathology and Clinical Mental Health Counseling. Future programs are expected to include a Bachelor of Nursing for current Registered Nurses, and a Nursing Master's program with specialized tracks in leadership, health quality & safety, and clinical education.

How will you benefit? These programs will entice our students and families to settle down in Palm Coast. They'll spend their money here, investing in our economy. They'll also provide needed healthcare services for our growing, aging population.

We'll be holding our first MedNexus Innovation Challenge in November, engaging our students in a real-life healthcare challenge in Town Center. Details can be found on page three of this newsletter.

Former Mayor Jon Netts once noted in one of his favorite quotes: "Opportunities are never lost; the ones you pass up are usually taken by someone else." I'm so glad Palm Coast didn't pass up this unlimited opportunity.

Parks & Recreation News

City and Schools Collaborate for After-School Teen Fun

Indian Trails Middle School teens are sharing some quality time at a new, free after-school program that was launched this fall. Palm Coast Parks & Recreation joined with Flagler County Schools to implement a program that meets the needs of parents looking for a safe, productive after-school environment for their kids and provides a spot for them to explore and play with friends and wind down from their school day.

Students are bussed after school to the Palm Coast Community Center where they're greeted by welcoming staff to hang out until parents come to collect them. Activities include playing video games and laser tag, listening to music and completing homework. An additionally enriching experience in robotics on a computer or indoor rowing is also available for a small fee. This partnership not only helps parents and their children, but it also allows opportunities for teens to become Counselors-In-Training in summer camp next season at the Community Center. It could also lead to future staff positions.



MARK YOUR CALENDARS FOR THESE UPCOMING EVENTS

10/10	**Pink on Parade 5K, partnering with AdventHealth:** Sun., Oct.10, 7:45am. Race at your place, at your pace. The event raises funds to support local women impacted by breast cancer. More info: www.pinkonparade.com
10/29	**Founder's Day:** Fri., Oct. 29, 10am at the Palm Coast Historical Society in Holland Park. Historical commemoration of Mayor Jon Netts and all who've made our City so memorable. A dedication of the City's first historical mural will highlight the event. Check local media for more updates.
11/22	**Fall Fun Camp:** Mon-Wed, Nov. 22-24, 7:30 a.m.-4:30 p.m., with after-camp care available. K-8th graders can enjoy the Thanksgiving holiday with themed crafts, stories, games at the Palm Coast Community Center. Register at: parksandrec.fun/camps
10/29	**Halloween Hall of Terror:** Fri. Oct. 29, 7-9:00 p.m.; Sat. Oct. 30, 7-9:00 p.m.; Sun. Oct. 31 – 7-10:00 p.m. City's annual favorite spooky event at Fire Station #21 at 9 Corporate Dr.
11/25	**Feet to Feast 5K Run/Walk:** Thurs., Nov. 25, 7:45 at Daytona State College Palm Coast Campus. Finisher medals and long sleeve shirts will be awarded. AdventHealth is a City sponsor. Register at: parksandrec.fun/events
11/11	**Veteran's Day:** Thurs., Nov 11, 11am at Central Park in Town Center. Free bbq lunch for veterans. Tickets only, available at: parksandrec.fun/events
11/27	**Tree Lighting Ceremony:** Sat. Nov. 27 in Central Park at Town Center. Exciting event opens the holiday season with Santa and the Rotary Club's Annual Fantasy Lights Display. More info: parksandrec.fun/events

Going to These Events? Get Around Town Safely

Construction projects that make roads safer for people, vehicles and bicyclists are highest on the priority list for everyone in Palm Coast. We'd like to update you on three important road improvement routes that are addressing our security and welfare:

OLD KINGS ROAD AT PALM COAST PARKWAY – Construction is nearing completion at this crucial intersection, extending from Celico Way to Utility Drive, generating new turn lanes, sidewalks and medians. Traffic will be flowing more smoothly, creating long-term safer, swifter travel for everyone. The project also includes new traffic signals which are re-configured for timelier vehicle movement.

CITATION/SESAME BLVD. – By realigning Citation Blvd (renamed Sesame Blvd), located south of SR100, the ninety degree intersection and stop sign were removed and the roadway has been readjusted to provide a more continuous thoroughfare. The bridge was replaced and turn lanes and sidewalks have been added for safety.

FLORIDA PARK DRIVE – Design and construction for traffic calming measures, including lane adjustments and medians, are currently being outlined for this roadway. Meanwhile, a new Florida Park Drive Landscape Grant Program has been a complete success, with over twenty grant applications being approved for up to $2,500 each from homeowners who live along Florida Park Dr. Applicants submitted landscaping plans, cost proposals and a commitment to maintain their newly planted landscaping. These improvements add value by buffering residential properties from roadway noise while improving the visual interest of the area with new greenery.

CITY DESK

NEWS FROM CITY DEPARTMENTS

2021 MedNexus Innovation Challenge: The City of Palm Coast, University of North Florida and Flagler County Schools are launching the 2021 MedNexus Innovation Challenge, taking place on Thurs., Nov. 4 in Town Center. It is a team-based entrepreneurship competition showcasing Flagler, St. Johns and Volusia high school students pitching solutions to Florida's evolving healthcare needs. Teams will be faced with creating products or services to address Advancing Telemedicine, Improving Mental Health Services for Young Adults or Enhancing Soft Skills in Healthcare. They will receive mentoring by top UNF faculty, opportunities to provide innovative solutions to regional healthcare needs, and a chance to receive cash and in-kind prizes. Watch for more details.

Thanksgiving Trash Pick-Up: During the Thanksgiving weekend, trash pick-up schedules will be altered. Instead of the Thanksgiving Day pick up, Waste Pro will collect trash on Fri, Nov 26. Friday's usual pick up will be moved to Sat, Nov 27.

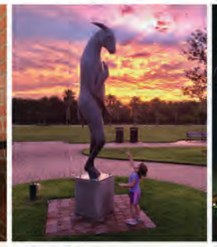
2021 Annual Photo Contest Winners: We are honored to share with you the winners of the 2021 Annual Photo Contest. Palm Coast residents submitted over 200 entries. Six category winners were selected and received $100 gift cards to a local business.



Nature
Cynde Baumann



Dining
Gina Secor



Residents
Joan Soldano



Technology
Greg Evans



Business
Joyce E. Connolly



Historic
Laurie Stone

Irrigating Your Landscaping This Winter: During Eastern Standard Time (Sun., Nov. 7, 2021 to Sun .Mar. 13, 2022), residents can irrigate according to the City's Water Conservation Policy:

1 – Irrigation is limited to one day per week: Odd-numbered addresses on Saturday; Even-numbered addresses on Sunday; Non-residents (businesses) on Tuesday.
2 – Irrigation is allowed between 4 p.m. and 10 a.m. for users of private irrigation wells, on your designated days.
3 – Residents using city water may irrigate only between midnight and 10 a.m., on your designated days.
4 – Hand-held hoses equipped with automatic shut-off nozzles are allowed at any time.
5 – Micro irrigation (drip systems and bubblers) are allowed at any time.
6 – Reclaimed water usage is allowed at any time, but when reclaimed water is available, the use of private irrigation wells is not authorized.

These restrictions apply to water withdrawn from ground or surface water, from a private well or pump or from a public or private water utility. They do not apply to irrigation using reclaimed water or storm water. Additional information is available in the water restriction section at www.palmcoastgov.com.

Temporary Modification of Water Disinfection Treatment Procedures: In order to maintain reliability of our water distribution system, the City of Palm Coast Utility Department will temporarily change the disinfection process for our potable (drinking water) supply. From November 3 to November 23, we will disinfect the water with free chlorine rather than combined chlorine/ammonia (chloramines). This change will also affect residents and customers of Marineland and Flagler County Utilities who reside in Painters Hill and Beverly Beach.This helps to ensure the quality of the drinking water in the distribution system. During this period, customers may experience a slight increase in the taste and odor of chlorine. Customers on dialysis who use a proportioning machine to prepare dialysate are advised to contact their physician to obtain the appropriate steps to accommodate the change in water disinfection. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to avoid any problems associated with chlorine. Call Customer Service, 386-986-2360, with any questions.

Visit www.palmcoast.gov for more information